



February 24th, 2022

Chairperson: Councillor S Skillen

Vice-Chairman: Councillor R T Beckett

Aldermen: A Grehan and J Tinsley

Councillors: N Anderson, R Carlin, D J Craig, A Gowan, M Guy, D Honeyford, S Hughes, A McIntyre, Jenny Palmer, John Palmer and N Trimble

Ex Officio:

The Right Worshipful the Mayor, Alderman S Martin

Deputy Mayor, Councillor T Mitchell

Notice Of Meeting

A meeting of the Leisure and Community Development Committee will be held on Tuesday, 1st March 2022 at 6:00 pm for the transaction of the undernoted Agenda.

For those Members attending this meeting remotely, the Zoom link and passcodes are contained within the Outlook invitation that has been issued.

David Burns

Chief Executive

Agenda

Covid Safety Measures

When attending meetings in the Council Chamber you are asked to observe the following measures to ensure the safety of your Council colleagues and members of staff:

Prior to meetings if you are experiencing symptoms of COVID-19 please do not attend. Book a test and self-isolate.

Whilst not compulsory, you are encouraged to satisfy one of the three following conditions before attending meetings:-

- been fully vaccinated for more than two weeks; or
 - have had a negative PCR test or rapid lateral flow test taken within 48 hours of meetings (a lateral flow test taken at home will need to be reported into the public reporting system); or
 - evidence of a positive PCR test result for COVID-19 within the previous 180 days and following completion of the self-isolation period.

Please be reminded of the following measures which remain in place:

- Face coverings must be worn indoors unless seated at a desk. They must be worn when leaving the Council Chamber for any reason.
- Good hand hygiene should be adhered to and hand sanitiser is available in the ground floor foyer and the Council Chamber.
- Social distancing remains strongly advised. Desks will be distanced at 1m apart and you should keep face-to-face contact to a minimum.

Lisburn & Castlereagh City Council fully supports the NI Executive in its call for people to make safer choices.

1.0 APOLOGIES

2.0 DECLARATION OF MEMBERS' INTERESTS

- (i) Conflict of Interest on any matter before the meeting (Members to confirm the specific item)
- (ii) Pecuniary and non-pecuniary interest (Member to complete the Disclosure of Interest form)

3.0 REPORT FROM DIRECTOR OF LEISURE & COMMUNITY WELLBEING

3.1 Quarter 3 - Leisure & Community Wellbeing Performance Report

▢	<i>LSC Performance Report Q3 KPIs 2021 22.pdf</i>	Page 1
▢	<i>Appendix 1 Q3 - Leisure & Community Wellbeing Management Accounts.pdf</i>	Page 4
▢	<i>Appendix 2a LCW Service KPI Qrt 3.pdf</i>	Page 7
▢	<i>Appendix 2b LCW Performance KPI Qrt 3.pdf</i>	Page 11

4.0 REPORT OF HEAD OF COMMUNITIES

4.1	DEA Investment Programme - Community Development Bursary	
▢	<i>Community Bursary.pdf</i>	Page 15
4.2	Draft Good Relations Action Plan 2022/23	
▢	<i>GR Strategy and Action Plan 2022 to 25.pdf</i>	Page 17
▢	<i>Appendix 1 LCCC Good Relations Strategy.pdf</i>	Page 20
▢	<i>Appendix 2 LCCC GR Action Plan 22 to 23.pdf</i>	Page 89
4.3	Peace Plus Partnership and Structure	
▢	<i>Peace Plus Partnership and Structure.pdf</i>	Page 126
4.4	Queen's Platinum Jubilee Grant Programme	
▢	<i>CS QPJ Grant Programme Updated.pdf</i>	Page 129
▢	<i>Table of Outcomes .pdf</i>	Page 132
4.5	Queen's Platinum Jubilee Working Group Minutes	
▢	<i>QPJ WG Minutes.pdf</i>	Page 142
▢	<i>Appendix QPJ WG Minutes.pdf</i>	Page 144
4.6	Welfare Reform - Fair Funding Allocation	
▢	<i>Welfare Reform Fair Funding Allocation.pdf</i>	Page 148

5.0 REPORT OF HEAD OF PARKS & AMENITIES

5.1	Dromara Hallowe'en Fireworks Display	
▢	<i>Dromara Halloween Fireworks Display.pdf.docx</i>	Page 150

5.2 Mayor's Parade & Family Fund Day

▢ *Mayor's Parade and Family Fun Day 2022.pdf*

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6.0 REPORT OF HEAD OF SPORTS SERVICES

6.1 Customer Service Excellence Accreditation

▢ *Customer Service Excellence Accreditation.pdf*

Page 154

▢ *Appendix 1 2022 Review Synopsis.pdf*

Page 156

6.2 Request from Salto City of Lisburn National Gymnastics Centre

▢ *Request from Salto City of Lisburn National Gymnastics Centre.pdf*

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7.0 CONFIDENTIAL REPORT FROM THE DIRECTOR OF LEISURE & COMMUNITY WELLBEING

7.1 Pilot Community Asset Transfer - Meanwhile Use

Confidential for reason of information related to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the Council or a Government Department and employees of, or office bearers under, the Council.

▢ *Pilot Community Asset Transfer Meanwhile U.pdf*

Not included

▢ *Appendix 1 Activity Centre Provision B.pdf*

Not included

7.2 Digital Art and Literature Trail - Update

Confidential for reason of information relating to the financial or business affairs of any particular person (including the Council holding that information).

▢ *Digital Art and Sculpture Trail - Update.pdf*

Not included

7.3 Replacement Excavators – Financial Appraisal

Confidential for reason of information relating to the financial or business affairs of any particular person (including the Council holding that information).

▢ *Excavators Financial Appraisal.pdf*

Not included

▢ *Appendix 1 Financial Appraisal.pdf*

Not included

7.4 Single Tender Action – Lock and Unlock Services

Confidential for reason of information relating to the financial or business affairs of any particular

person (including the Council holding that information).

📄 *Single Tender Action Lock and Unlock Services.pdf* **Not included**

7.5 Request for Flexible Retirement

Confidential for reason of information related to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the Council or a Government Department and employees of, or office bearers under, the Council.

📄 *Flexible Retirement Request.pdf* **Not included**

📄 *Appendix 1 Business Case .pdf* **Not included**

7.6 Tender for Cleaning Material: Sports Services & Parks & Amenities

Confidential for reason of information relating to the financial or business affairs of any particular person (including the Council holding that information).

📄 *Cleaning Materials Tender .pdf* **Not included**

📄 *Appendix - Cleaning Materials - Sports Services and Park & Amenities.pdf* **Not included**

7.7 Tender for Electric Golf Carts

Confidential for reason of information relating to the financial or business affairs of any particular person (including the Council holding that information).

📄 *Tender re Electric Golf Carts.pdf* **Not included**

📄 *Appendix - Electric Golf Carts.pdf* **Not included**

7.8 Lady Mary Peters - 50th Anniversary of Olympic Gold Medal Win

Confidential for reason of information relating to the financial or business affairs of any particular person (including the Council holding that information).

📄 *Lady Mary Peters report.pdf* **Not included**

📄 *Appendix 1 Calendar of Events 2022.pdf* **Not included**

📄 *Appendix 2 Mary's Marathon 26 June 2022.pdf* **Not included**

📄 *Appendix 3 LCCC Events Listing.pdf* **Not included**

8.0 ANY OTHER BUSINESS



Leisure Services Committee

1st March 2022

Report from:

Director of Leisure & Community Wellbeing

Item for Decision

TITLE: Leisure & Community Wellbeing Performance Report

Background and Key Issues:

This paper deals with two areas:

- Management Accounts covering the period 1st October 2021 to 31st December 2021
- Quarter 3 2021/22 KPI's

Leisure & Community Wellbeing – Q3 (covering the period 1st October 2021 to 31st December 2021)

Attached as Appendix 1 are the following trading summaries:

- Period 1 (1st October – 31st October 2021)
- Period 2 (1st November – 30th November 2021)
- Period 3 (1st December – 31st December 2021)

Q3 2021/22 Leisure & Community Wellbeing KPI's

The Council operates a broad range of KPI's including statutory targets, for example, percentage of household waste collected that is sent for recycling (set externally and reported internally via Council Committees), performance improvement targets (set by Council and reported through

Governance & Audit Committee) and operational metrics/service KPIs (set by Council and reported internally via Council Committees).

The operational metrics/service KPIs are internal targets to track and monitor aspects of service performance across the Council.

Appendix 2a. provides an outline of performance for Q3 (October - December 21) for the operational metrics/service KPIs .

Also attached Appendix 2b. for Members Information is the Leisure & Community Wellbeing Performance Improvement KPI Update for Q3 (October - December 21).

Recommendations

It is recommended that Members note and scrutinise:

- Management accounts covering the Period 1st October to 31st December 2021 – Appendix 1.
- The outturn of operational metrics/service KPIs for Q3 (October - December 21) – Appendix 2a.
- The outturn of Performance Improvement KPI for Q3 (October - December 21) – Appendix 2b.

Finance and Resource Implications:

None

Screening:

Equality and
Good
Relations

N/A

Environmental
Impact
Assessment

N/A

Rural Impact
Assessment

N/A

SUBJECT TO PLANNING APPROVAL:

No

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:

Appendix 1 Management Accounts Summary for Q3 (October – December 21)

Appendix 2a Operational metrics/Service KPIs for Q3 (October - December 21)

Appendix 2b Performance Improvement KPI for Q3 (October - December 21)

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:

Leisure & Wellbeing - April 2021 to March 2022

Department	Month:-		Oct-21	
	Annual Budget	Budget to date	Total Actual & Committed	Total Variance
Expenditure:				
Payroll				
Parks and Amenities	3,505,450	1,981,920	1,844,570	(137,350)
Cultural and Community	2,549,440	1,484,930	1,342,014	(142,916)
Sports Services	6,233,130	3,662,527	3,108,876	(553,651)
Total Payroll Expenditure:	12,288,020	7,129,377	6,295,459	(833,917)
Non-Payroll				
Parks and Amenities	2,839,040	1,602,989	1,602,423	(565)
Cultural and Community	2,037,400	1,320,995	1,350,557	29,562
Sports Services	3,503,800	1,993,663	1,475,803	(517,859)
Total Non-Payroll Expenditure:	8,380,240	4,917,646	4,428,784	(488,863)
Total Expenditure	20,668,260	12,047,023	10,724,243	(1,322,780)
Income:				
Parks and Amenities	(539,260)	(221,468)	(260,378)	(38,910)
Cultural and Community	(1,099,750)	(588,635)	(833,628)	(244,993)
Sports Services	(4,599,820)	(2,476,041)	(2,437,975)	38,066
Total Income:	(6,238,830)	(3,286,144)	(3,531,981)	(245,837)
Overall Net Position:				
Parks and Amenities	5,805,230	3,363,441	3,186,615	(176,825)
Cultural and Community	3,487,090	2,217,289	1,858,942	(358,347)
Sports Services	5,137,110	3,180,149	2,146,705	(1,033,444)
Net Overall Position	14,429,430	8,760,879	7,192,262	(1,568,617)
Total Net Overall Position	14,429,430	8,760,879	7,192,262	(1,568,617)

Department	Month:-		Nov-21	
	Annual Budget	Budget to date	Total Actual & Committed	Total Variance
Expenditure:				
Payroll				
Parks and Amenities	3,505,450	2,258,968	2,106,889	(152,079)
Cultural and Community	2,549,440	1,695,144	1,541,545	(153,598)
Sports Services	6,233,130	4,192,556	3,583,036	(609,520)
Total Payroll Expenditure:	12,288,020	8,146,668	7,231,471	(915,197)
Non-Payroll				
Parks and Amenities	2,839,040	1,730,818	1,848,830	118,012
Cultural and Community	2,037,400	1,480,893	1,521,403	40,510
Sports Services	3,503,800	2,272,297	1,826,496	(445,801)
Total Non-Payroll Expenditure:	8,380,240	5,484,008	5,196,730	(287,279)
Total Expenditure	20,668,260	13,630,676	12,428,200	(1,202,475)
Income:				
Parks and Amenities	(539,260)	(315,619)	(568,335)	(252,716)
Cultural and Community	(1,099,750)	(608,271)	(886,480)	(278,209)
Sports Services	(4,599,820)	(2,838,914)	(2,866,825)	(27,911)
Total Income:	(6,238,830)	(3,762,803)	(4,321,640)	(558,836)
Overall Net Position:				
Parks and Amenities	5,805,230	3,674,167	3,387,384	(286,783)
Cultural and Community	3,487,090	2,567,766	2,176,469	(391,297)
Sports Services	5,137,110	3,625,940	2,542,708	(1,083,232)
Net Overall Position	14,429,430	9,867,872	8,106,561	(1,761,312)
Total Net Overall Position	14,429,430	9,867,872	8,106,561	(1,761,312)

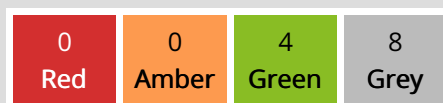
Department	Month:-		Dec-21	
	Annual Budget	Budget to date	Total Actual & Committed	Total Variance
Expenditure:				
Payroll				
Leisure HQ	249,960	187,447	142,811	(44,636)
Parks and Amenities	3,255,490	2,343,919	2,230,851	(113,068)
Cultural and Community	2,549,440	1,905,670	1,740,942	(164,728)
Sports Services	6,233,130	4,638,706	4,044,195	(594,511)
Total Payroll Expenditure:	12,288,020	9,075,742	8,158,799	(916,943)
Non-Payroll				
Leisure HQ	330,820	284,701	277,515	(7,186)
Parks and Amenities	2,508,220	1,549,687	1,677,249	127,561
Cultural and Community	2,037,400	1,564,529	1,597,008	32,479
Sports Services	3,503,800	2,541,304	2,089,786	(451,518)
Total Non-Payroll Expenditure:	8,380,240	5,940,222	5,641,558	(298,664)
Total Expenditure	20,668,260	15,015,964	13,800,357	(1,215,606)
Income:				
Leisure HQ	(121,850)	0	55,321	55,321
Parks and Amenities	(417,410)	(326,407)	(534,132)	(207,725)
Cultural and Community	(1,099,750)	(675,609)	(980,406)	(304,798)
Sports Services	(4,599,820)	(3,194,198)	(3,280,211)	(86,013)
Total Income:	(6,238,830)	(4,196,213)	(4,739,428)	(543,215)
Overall Net Position:				
Leisure HQ	458,930	472,148	475,647	3,499
Parks and Amenities	5,346,300	3,567,199	3,373,968	(193,232)
Cultural and Community	3,487,090	2,794,590	2,357,544	(437,046)
Sports Services	5,137,110	3,985,812	2,853,771	(1,132,042)
Net Overall Position	14,429,430	10,819,750	9,060,929	(1,758,821)
Total Net Overall Position	14,429,430	10,819,750	9,060,929	(1,758,821)

Performance Summary

Leisure and Community Wellbeing

(Type = 'Service')

Wednesday 23rd of February 2022



Red = Target missed or measure overdue
 Amber = Measure due but not complete
 Green = Target met or exceeded
 Grey = Measure not yet due

Parks & Amenities	1 (G)	7 Grey
Sports Services		1 Grey
Arts ,Culture and Community Services		3 Green

PARKS & AMENITIES		DUE 1ST APR 22		
120 : Community Projects Number of new community benefit projects delivered per annum. Number of new community benefit projects delivered per annum		TARGET 3	ACTUAL 13	STATUS Green
TARGET	3			
ACTUAL	13			
<p>Notes: These include: Installation of picnic tables in Drumbo and Halftown; dog exercise area in Barbour PF; Mosside Hall community garden; Hill St - installation of planters and mini football pitch; 5 x play parks; Hydebank Orbital Trail, Drumbeg WI tree planting</p>				

PARKS & AMENITIES		DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Wallace Park		TARGET 348098	ACTUAL	STATUS Grey
TARGET	348098			
ACTUAL				
<p>Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable</p>				

PARKS & AMENITIES		DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Moira Demesne		TARGET 187509	ACTUAL	STATUS Grey
TARGET	187509			
ACTUAL				
<p>Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable</p>				

PARKS & AMENITIES		DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Moat Park		TARGET 272656	ACTUAL	STATUS Grey
TARGET	272656			
ACTUAL				
<p>Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable</p>				

PARKS & AMENITIES		DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Castle Gardens		TARGET 60590	ACTUAL	STATUS Grey
TARGET	60590			
ACTUAL				
<p>Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable</p>				

PARKS & AMENITIES			DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Comber Greenway			TARGET 40517	ACTUAL	STATUS Grey
TARGET	40517				
ACTUAL					
Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable					

PARKS & AMENITIES			DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . McIlroy Park			TARGET 70727	ACTUAL	STATUS Grey
TARGET	70727				
ACTUAL					
Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable					

PARKS & AMENITIES			DUE 1ST APR 22		
201 : Park users Number of park users in key sites across the Council area. Measured by Access Counters. . Lagan Towpath			TARGET 70836	ACTUAL	STATUS Grey
TARGET	70836				
ACTUAL					
Notes: A fault with data capture equipment from Q1-Q3 means full year statistics will be unavailable					

SPORTS SERVICES			DUE 1ST APR 22		
200 : Sports Development Number and type of engagements . Number of Sports Development engagements			TARGET 3	ACTUAL	STATUS Grey
TARGET	3				
ACTUAL					
Notes: It is planned to hold 3 programmes called; Buggy Blitz, Bootcamps and Couch to 5K					

ARTS ,CULTURE AND COMMUNITY SERVICES				DUE 1ST JAN 22		
202 : Youth Council Youth Council engagements and collaborative projects delivered. Number of Youth Council engagements and type of collaborative projects delivered				TARGET 1	ACTUAL 8	STATUS Green
TARGET	1	1	1			
ACTUAL	1	6	8			
Notes:						

ARTS ,CULTURE AND COMMUNITY SERVICES				DUE 1ST JAN 22								
203 : Community engagements Number of engagements. Number of physical community engagements				<table border="1"> <tr> <td>TARGET</td> <td>400</td> </tr> <tr> <td>ACTUAL</td> <td>2394</td> </tr> </table>	TARGET	400	ACTUAL	2394				
TARGET	400											
ACTUAL	2394											
				<table border="1"> <tr> <td>TARGET</td> <td>400</td> <td>400</td> <td>400</td> </tr> <tr> <td>ACTUAL</td> <td>416</td> <td>420</td> <td>2394</td> </tr> </table>	TARGET	400	400	400	ACTUAL	416	420	2394
TARGET	400	400	400									
ACTUAL	416	420	2394									
<p>Notes: Community Services 855. Arts 35. Museum 1504.</p>												

10

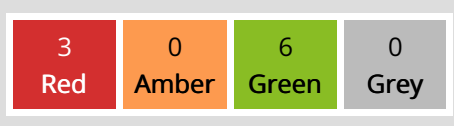
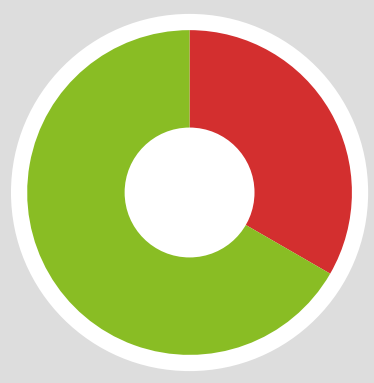
ARTS ,CULTURE AND COMMUNITY SERVICES				DUE 1ST JAN 22								
203 : Community engagements Number of engagements. Number of digital community engagements				<table border="1"> <tr> <td>TARGET</td> <td>8</td> </tr> <tr> <td>ACTUAL</td> <td>22</td> </tr> </table>	TARGET	8	ACTUAL	22				
TARGET	8											
ACTUAL	22											
				<table border="1"> <tr> <td>TARGET</td> <td>8</td> <td>8</td> <td>8</td> </tr> <tr> <td>ACTUAL</td> <td>21</td> <td>30</td> <td>22</td> </tr> </table>	TARGET	8	8	8	ACTUAL	21	30	22
TARGET	8	8	8									
ACTUAL	21	30	22									
<p>Notes:</p>												

Performance Summary

Leisure and Community Wellbeing

(Type = 'Performance Improvement')

Tuesday 22nd of February 2022



Red = Target missed or measure overdue
 Amber = Measure due but not complete
 Green = Target met or exceeded
 Grey = Measure not yet due

Parks & Amenities	4 Green
Sports Services	3 Red
Arts ,Culture and Community Services	2 Green

PARKS & AMENITIES			DUE 1ST APR 22		
187 : Horticultural Projects Number of horticultural projects delivered during 2021/22. Number of horticultural projects delivered during 2021/22			TARGET 10	ACTUAL 11	STATUS Green
TARGET	10				
ACTUAL	11				
<p>Notes: The Biodiversity Officer led on 7 x community projects and 3 x schools projects - Old Warren PS, Dromara PS & Tonagh PS. In addition 36 x community groups benefitted from the distribution of thousands of plants and compost (listed as one project)</p>					

PARKS & AMENITIES			DUE 1ST APR 22		
188 : Poly-tunnels Number of poly-tunnels purchased and delivered to community groups during 2021/22. Number of poly-tunnels purchased and delivered to community groups during 2021/22			TARGET 4	ACTUAL 5	STATUS Green
TARGET	4				
ACTUAL	5				
<p>Notes: Maghaberry, Moira, Stoneyford, Derriaghy and Ballymacash</p>					

PARKS & AMENITIES			DUE 1ST APR 22		
189 : CSAW programmes CSAW programme KPIs. Number of CSAW programmes delivered during 2021/22			TARGET 20	ACTUAL 28	STATUS Green
TARGET	20				
ACTUAL	28				
<p>Notes: 26 x 'in person' programmes 2 x 'zoom' programmes</p>					

PARKS & AMENITIES			DUE 1ST APR 22		
189 : CSAW programmes CSAW programme KPIs. Number of CSAW programme participants during 2021/22			TARGET 400	ACTUAL 607	STATUS Green
TARGET	400				
ACTUAL	607				
<p>Notes: 607 in first 9 months (Apr - Dec) - report attached</p>					

SPORTS SERVICES				DUE 1ST JAN 22
151 : Vitality membership Achieve the pre Covid-19 annual target of 4000 Vitality members per year. Achieve the pre Covid-19 annual target of 4000 people taking out membership of our leisure facilities		TARGET 1000	ACTUAL 346	STATUS Red
TARGET	1000	1000	1000	
ACTUAL	982	1164	346	
<p>Notes: Total memberships at end of Q3 10,660 (3935 Head Members). Memberships as expected drop off/cancel at Christmas with new members waiting until January.</p>				

SPORTS SERVICES				DUE 1ST OCT 21
152 : Footfall of all Leisure facilities Achieve the pre Covid-19 numbers of people attending our leisure facilities. Achieve the pre Covid-19 numbers of people attending our leisure facilities		TARGET 425,000	ACTUAL 320,628	STATUS Red
TARGET	425,000			
ACTUAL	320,628			
<p>Notes: Centres opened as below with limited numbers and restrictions resulting in lower footfall. At the start activities were available to members only until an ease on restrictions: 30th May 2021 - LVLP & Lough Moss Gym 4 May 2021 - Billy Neill & Activity Centre Gyms 24 May 2021 - Indoor Classes/Pool/DIIB Footfall will be measured again at the end of Q4.</p>				

SPORTS SERVICES				DUE 1ST JAN 22
176 : Vitality Programme - Number and type of classes available online Number and type of classes available online as part of the Vitality Programme. Number and type of classes available online as part of the Vitality Programme (Cardio & Strength - 180, Conditioning 24)		TARGET 204	ACTUAL 0	STATUS Red
TARGET	204	204	204	
ACTUAL	190	0	0	
<p>Notes: During Quarter 3, Sports Services facilities continued to offer Vitality members an extensive timetable of classes, gym sessions and activities. 1,680 classes were delivered throughout the Quarter with an attendance total of 19,671 customers.</p>				

ARTS ,CULTURE AND COMMUNITY SERVICES				DUE 1ST OCT 21
190 : Participatory Budgeting Participatory Budgeting initiative across 3 DEAs during 2021/22. Number of applications received		TARGET 30	ACTUAL 39	STATUS Green
TARGET	30			
ACTUAL	39			
<p>Notes: 39 Applications received during Quarter 1</p>				

ARTS ,CULTURE AND COMMUNITY SERVICES

DUE 1ST OCT 21

190 : Participatory Budgeting Participatory Budgeting initiative across 3 DEAs during 2021/22. **Number of awards made**

TARGET

22

ACTUAL

32

STATUS

Green

14

TARGET	22
ACTUAL	32

Notes: On the conclusion of the community voting process 32 applications received letters of offer in July 2021 with a funding total of £30,000. A further Participatory Budgeting event is planned to commence early 2022 in the Downshire West DEA.



Leisure and Community Development Committee

1 March 2022

Report from:

Head of Communities

Item for Decision

TITLE: DEA Investment Programme - Community Development Bursary

Background and Key Issues:

Background

1. The DEA Investment Plan 2022/23 includes provision for a Community Development Bursary with an agreed budget of £5,000. There is additional funding capacity within the Community Support Programme 2022/23 should it be warranted depending on the demand of the bursary.
2. The Community Development Bursary is designed to support members of community/voluntary groups to apply for financial assistance of up to £1,000 towards costs associated with further educational studies that contribute to community development.

Objectives and Eligibility Criteria

3. The overall objective of this funding stream is to increase the capacity of community leaders which will have an overall benefit for communities within the council area.
4. In order to be eligible to apply for the Bursary, applicants will be asked to demonstrate:
 - they are members of community/voluntary groups based in the Lisburn & Castlereagh City Council area;
 - how they meet the course entry requirements for their desired area of training/study by providing course information details;

- how the course contributes to meeting community development based outcomes
- they have current and relevant experience of community development work in either a paid or unpaid capacity with the community/voluntary or statutory sector
- how by their completion of the course, the training will contribute to their role as a committee member / Trustee in developing their skills in community development.

Timescale

5. It is proposed that the Community Development Bursary will open for applications in April, with assessment of applications taking place in late May. A report on outcomes and award to be brought to the June meeting of committee to allow studies to commence in August/September 2022.

Recommendation:

It is recommended Members approve the promotion and implementation of the Community Development Bursary with the launch to take place in April 2022. Following the assessment of submissions, a further report will be brought to the committee to agree award of funding.

Finance and Resource Implications:

DEA Investment Plan - £5,000 and additional capacity within the Community Support Programme, agreed through the estimates, dependant on demand.

Screening:

Equality and Good Relations

Yes

Environmental Impact Assessment

Yes

Rural Impact Assessment

Yes

SUBJECT TO PLANNING APPROVAL:

No

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:

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HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:

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Leisure and Community Development Committee

1st March 2022

Report from:

Head of Communities

Item for Decision

TITLE:

Draft Good Relations Action Plan 2022-23

Background and Key Issues:

Background

1. The District Council Good Relations Programme (DCGRP), is delivered as part of the Executive's wider 'Together: Building a United Community (T:BUC)' Strategy. The key aims of the programme are to improve relations between and within District Council areas and to support local solutions to local good relations issues.
2. Each council programme must be linked to at least one of the key themes of the T:BUC Strategy which includes:
 1. Our Children and Young People
 2. Our Shared Community
 3. Our Safe Community
 4. Our Cultural Expression
3. In December 2021, a Commissioning Letter from The Executive Office was received inviting Lisburn & Castlereagh City Council to apply for funding for the financial year 2022/23, conditional on the submission of a Good Relations Strategy and Action Plan. This is based on a commitment of 75% towards the costs of the programme with each local Council match funding the remaining

25%. This contribution has already been considered and agreed as part of LCCC's estimates process

4. As the current Lisburn & Castlereagh City Council Good Relations Strategy and Action Plan had concluded, Lorraine McCourt Consulting was appointed through an open tender exercise to undertake the development of a revised Good Relations Strategy for 2022-2025 and associated annual Action Plan.

Draft Strategy and Action Plan – Key Outcomes

5. In order to formulate the draft Strategy and Action Plan which are attached, significant community and stakeholder consultation was undertaken to inform the priorities for the next 3 years. Ongoing Covid restrictions remained in place for the duration of the consultation period and this restricted engagement to being undertaken largely on a virtual/online basis. It involved workshops for each DEA, statutory organisations, Elected Members and Council Officers. Additionally, an online survey was developed for members of the public across the Council area to complete.

The consultation and research highlighted the following needs from the community:

- Need to support young people to become leaders of civic life;
- Diverse cultural celebrations
- Opportunities for new and existing communities to link together and build relationships
- Programmes to increase education and awareness of minority groups within communities

There are 12 programmes as part of the draft 2022-2023 Good Relations Action Plan which includes 11 specific programmes with a funding implication of £103k direct programme delivery and the addition of a Good Relations Steering Group. The steering group will consist of internal officers to ensure the effective implementation of programming across the Council.

Programme	Amount
Youth Council Leadership and Development (inc Youth Leadership and Diversity Training Programme)	£10,000
Embracing Diversity through Sports and Arts	£10,000
Confidently Me Youth Programme	£2,000
Intergenerational Activity Programme	£2,000
Good Relations and Cultural Identity Grant (inclusion of new £6k reactionary fund with specific criteria to be attached to award)	£36,000
Explore & Engage – Community Animation Programme	£14,000 (£2k per DEA)
Integrate and Embrace	£4,000
Combating Hate Crime	£1,000
Cultural Celebrations Programme	£10,000
Our People, Our Shared History, Our Current Experience	£14,000

6. The revised Action Plan creates strategic opportunities for Good Relations to improve complementarity of its programmes across the Council, specifically within the Leisure and Community Wellbeing directorate. It enhances the provision of programme delivery and engagement with the community, as well as flexibility to deal with new and emerging issues which may arise.

Recommendation:

It is recommended that the draft Good Relations Strategy 2022-25 and associated Action Plan 2022/23 is approved for submission to The Executive Office.

Finance and Resource Implications:

The 25% LCCC contribution to be funded from 22/23 budget as per agreed estimates.
The 75% TEO contribution to be funded as per DCGRP Commissioning process – offer to be confirmed following submission and review of strategy and action plan.

	100%	75% TEO Contribution	25% LCCC Contribution
Total cost	£170,782.00	£128,086.50	£42,695.50

Screening:

Equality and Good Relations	Yes	Environmental Impact Assessment	No	Rural Impact Assessment	No
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SUBJECT TO PLANNING APPROVAL:

If Yes, “This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration”.

APPENDICES:

Appendix 1 - Good Relations Draft Strategy
Appendix 2 – Good Relations Draft Action Plan

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

If Yes, please insert date:

Lisburn & Castlereagh City Council

Good Relations Audit, Strategy and Action Plan

2022-2025

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1 Executive Summary

In line with the 'Together: Building A United Community' (2013) Strategy, council has developed, through consultation and engagement, a Good Relations Programme for its citizens with the ambition that everyone feels welcome, safe, respected and celebrated.

The last two years have placed unprecedented demands on communities and statutory agencies in supporting residents through the Covid pandemic. The way in which we deliver support has had to change and the way in which people interact and engage with others has also altered fundamentally. We are in a different place with new needs and opportunities in how we come together as vibrant, inclusive and integrated communities.

Council has therefore taken the opportunity to review and update the Good Relations Strategy identifying priorities for 2022 – 2025. These priorities take into account the current environment, changing community needs and new opportunities for work to develop mutual understanding, respect for cultural traditions, the principle of interdependence and positive cross-community / race relations.

The Strategy development process was undertaken between November 2021 and January 2022 and included:

- Community consultation focus groups through seven video conference meetings enabling two-way conversation and discussion on key issues impacting on Good Relations in Lisburn & Castlereagh. These consultation sessions were delivered based on District Electoral Areas and specific interest groups (such as youth, multi-cultural and disability) to ensure both localised and sector specific issues were identified.
- Stakeholder consultation with key statutory partners including The Executive Office (who partner with Council on strategy development and implementation), the Department for Communities and The Police Service of Northern Ireland.
- External on-line community survey which was distributed to 235 community organisations and received 79 completed responses.
- Desk research which reviewed key strategic policy documents, regional survey data from the Northern Ireland Life and Times Survey and socio-economic data for the Council area.

Key issues identified which impact on Good Relations:

- There is a need to re-engage the community in whole community activities post-pandemic with a focus on good relations and community integration in civic and community settings.
- To embed these activities and offer an opportunity to create sustainable community infrastructure, there is a need to increase community / voluntary capacity.

- There is a need to further engage young people in cross community / multi-cultural activities in informal community settings, which allow for relationship building with others of different backgrounds.
- There is a need to re-animate community spaces to ensure they are perceived as shared spaces and to remove the fear of non-inclusion / accessibility. These activities should seek to support positive cultural expression and identity (including the culture of ethnic minority / newcomer communities) thereby building respect and understanding for all. Activity programmes should aim to facilitate safe expression of culture and delivery of celebratory and inclusive multi-cultural community activities.
- There is a need to tackle common issues (such as mental health, anti-social behaviour, drugs and alcohol) on a cross community basis thereby increasing trust and exploration of commonality, not difference.
- There is a need and an opportunity to deal with the legacy of the past through trust / relationship building and education programmes which increase understanding of our heritage / culture.
- There is a need to engage the good relations programme to find creative solutions, to deal with common issues that affect people such as access to employment, education, health and wellbeing and poverty

Following consultation, a programme of 12 key actions were identified for Good Relations aligned to the key priorities of the Together Building United Community Strategy, namely:

Children and Young People: Youth Council Development; Embracing Diversity Through Sports and Arts; Youth Leadership and Diversity Training Programme; Confidently Me Programme; Intergenerational Activity Programme.

Our Shared Community: Good Relations Grant Aid Scheme; Explore and Engage community animation programme; Integrate and Embrace community programme; Development of a Good Relations Steering Group within Council.

Our Safe Community: Combating Hate Crime – No Hate Here.

Our Cultural Expression: Cultural Celebrations Programme; Our People, Our Shared History, Our Current Experience Education Programme.

Following adoption of this strategy by Lisburn & Castlereagh City Council, and its acceptance and approval by The Executive Office, the Council will develop an annual action plan for implementation of the key actions and priorities identified. The implementation of this Action Plan will be co-ordinated by the Councils Good Relations Officer, with support from officers across the Leisure and Community Wellbeing directorate.

2 Introduction

2.1 Description of the Area

2.1.1 Geographical area covered

The Lisburn & Castlereagh City Council area stretches from the shores of Lough Neagh in the west to the Castlereagh Hills rising above Dundonald in the east and from the Belfast Hills in the north to the source of the Lagan in the south¹. The Council covers an area of almost 200 square miles (520 square km).

The area is located along two major transport links, an East-West corridor linking Belfast to Fermanagh and the west of the province and a North-South corridor which links Belfast to Dublin. The area has easily accessible links to the two major airports within Northern Ireland and ferry ports.

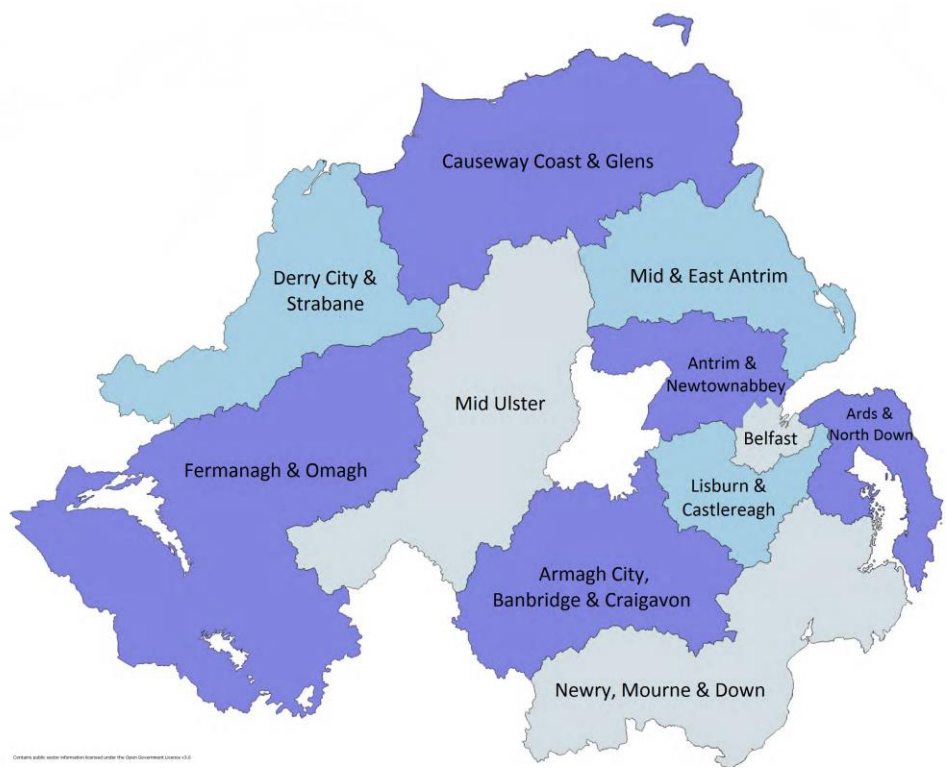


Figure 1 Map of NI Council Areas (Courtesy of Department for Communities)

The area has a mix of urban and rural areas, encompassing city areas within Belfast at Dundonald and Castlereagh as well as the city of Lisburn. The area also includes rural landscapes and small villages.

¹ Lisburn & Castlereagh Local Development Plan 2032 Draft Plan Strategy

The Council is represented by seven District Electoral Areas as illustrated below:



Figure 2 Lisburn & Castlereagh City Council Area District Electoral Areas (courtesy of Lisburn & Castlereagh City Council)

2.1.2 Population

Population estimates for Lisburn & Castlereagh for 2020² indicate the total population of the area was 146,452 of which

- 29,565 were children aged 0-15 years;
- 42,576 were people aged 16-39 years;
- 48,464 were people aged 40-64 years; and
- 25,847 were people 65 years and older.

The majority of the population are therefore aged between 40 and 64 years old.

Between 2010 and 2020 the population of the district increased by 9.4% or 12,543 people. This is significantly higher than the Northern Ireland average of 5%.

It is anticipated that much of the growth in population within the District will be concentrated in the 65+ age group³.

² [NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](https://www.nisra.gov.uk/)

³ [Community Plan 2017-2032 EMAIL.pdf \(lisburncastlereagh.gov.uk\)](https://www.lisburncastlereagh.gov.uk/Community-Plan-2017-2032-EMAIL.pdf)

In 2018, it was estimated that 78.9% of those aged 16-64 living in Lisburn & Castlereagh Local Government District were economically active (either employed or self-employed), which is higher than the Northern Ireland average of 72.8% economically active.

In 2019 of 1455 school leavers within the District 67.6% achieved 2+ A levels (or equivalent) which is higher than the NI average of 57.7%. 55.4% went on to higher education (higher than the NI average of 47.9%) and 26.3% to further education options (lower than the NI average of 29.2%). 7.9% entered employment straight from school, lower than the NI average of 8.7%.

The level of education attainment in Lisburn & Castlereagh and the level of economic activity are therefore higher than the NI average. In 2017 Lisburn & Castlereagh was the least deprived Council area out of the 11 Council areas in Northern Ireland⁴.

Of a total of 586 civil partnerships in Northern Ireland between 2014-2019, 32 (5.4%) of these relate to the Lisburn & Castlereagh area (5th highest out of 11 Council districts).

2.1.3 Religion, National Identity and Ethnicity

Census data for the 2021 census was unavailable at the time of writing this report however, at the 2011 Census the religious background of residents was 23.9% were brought up in the Catholic religion and 66.9% were brought up in the 'Protestant and other Christian' related religion. This compares with a more even religious split in Northern Ireland as a whole, as illustrated in the following table.

2011 Census data	Catholic	Protestant or other Christian Religion
Northern Ireland	45.1%	48.4%
Lisburn & Castlereagh City Council	23.9%	66.9%

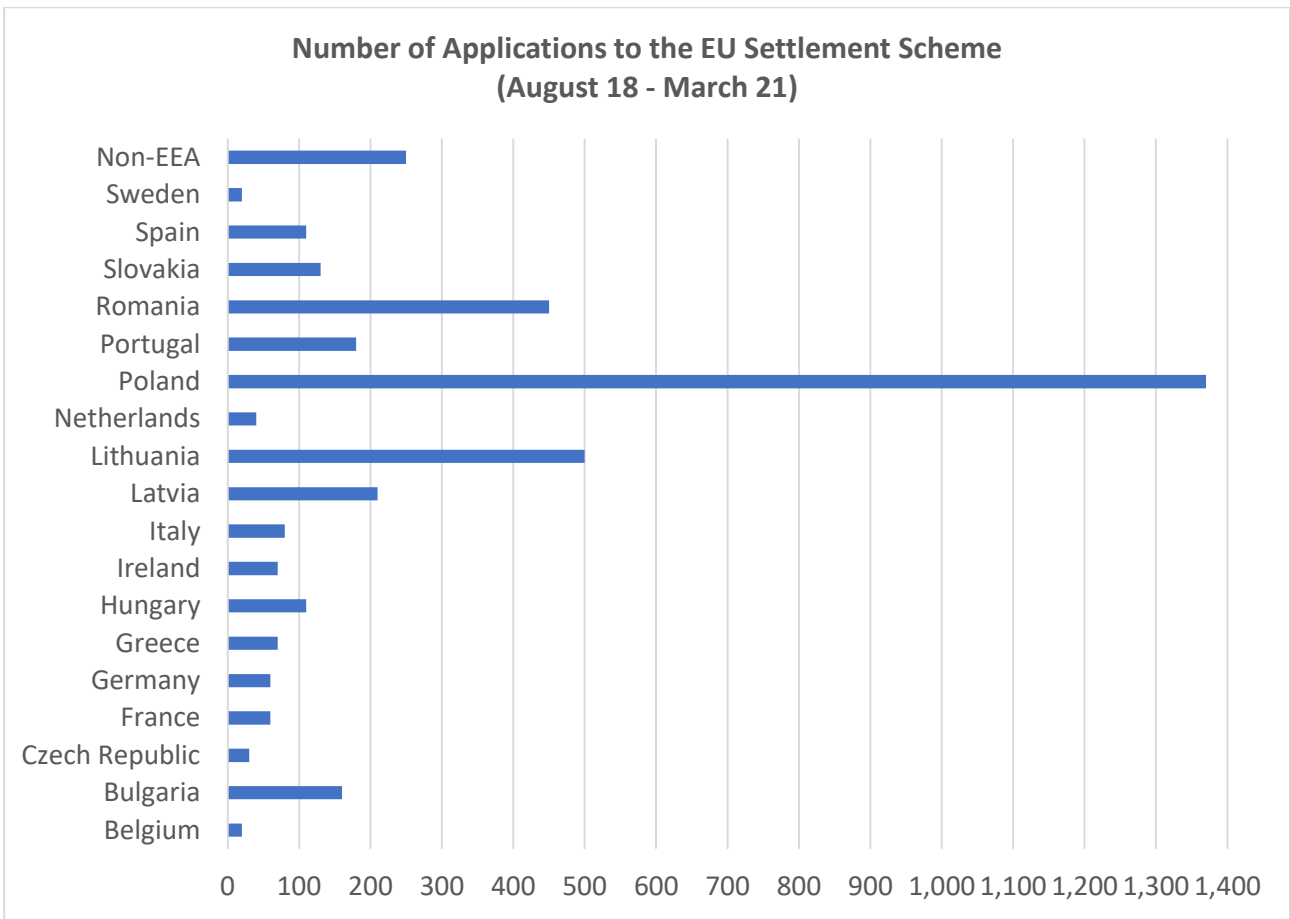
At the 2011 census 65% indicated they had a British national identity, 14.8% an Irish national identity and 30.4% had a Northern Irish national identity.

5.1% had some knowledge of Irish and 7% had some knowledge of Ulster-Scots. 2.3% of the population did not have English as their first language.

The EU Settlement Scheme from August 2018 to March 2021⁵ saw a total of 3,940 applications from individuals residing within in the district, of which the majority were Polish, as outlined in the following chart.

⁴ [Northern Ireland Multiple Deprivation Measure 2017 - Indicators \(administrative geographies\) - Table view - Northern Ireland Multiple Deprivation Measure 2017 - Indicators \(administrative geographies\) - Table view - NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](#)

⁵ [eu-settlement-scheme-local-authority-tables-28-august-2018-to-31-march-2021.ods \(live.com\)](#)



In 2019 out of a total 4,073 births to mothers from outside Northern Ireland, 287 of these births related to Lisburn & Castlereagh (7%), ranking Lisburn & Castlereagh 6th highest out of the 11 Council Districts in Northern Ireland. This was lower than any year since 2015 when 316 births were recorded in Lisburn & Castlereagh.

2.1.4 Health

In 2019⁶ the most significant cause of death recorded within Lisburn & Castlereagh was cancer (28.5%), followed by circulatory diseases (23%) and respiratory diseases (12%).

Drug related deaths in 2019 accounted for a total of 165 people across Northern Ireland⁷ of which 13 were located within Lisburn & Castlereagh (7.8%), third highest of the 11 Council areas in Northern Ireland.

⁶ [Deaths by Cause \(administrative geographies\) - Table view - Deaths by Cause \(administrative geographies\) - Table view - NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](#)

⁷ [Drug Related Deaths and Deaths due to Drug Misuse \(administrative geographies\) - Table view - Drug Related Deaths and Deaths due to Drug Misuse \(administrative geographies\) - Table view - NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](#)

Death by suicide or undetermined intent accounted for 1.7% of those recorded within the Council area. Figures published by NISRA show that between 2014-2018 the death rate by suicide within the Council area was 12.58 per 100,000 of population, which meant that Lisburn & Castlereagh had the third lowest death rate by this cause of the 11 Council districts in Northern Ireland.

2.1.5 Crime statistics for the area

In 2020 there were 4,603 anti-social behaviour incidents in Lisburn & Castlereagh⁸

- A total of 2,269 in Lisburn (North & South)
- A total of 1,161 in Castlereagh (East & South)
- 461 in Killultagh
- A total of 382 in 712 in Downshire (East & West)

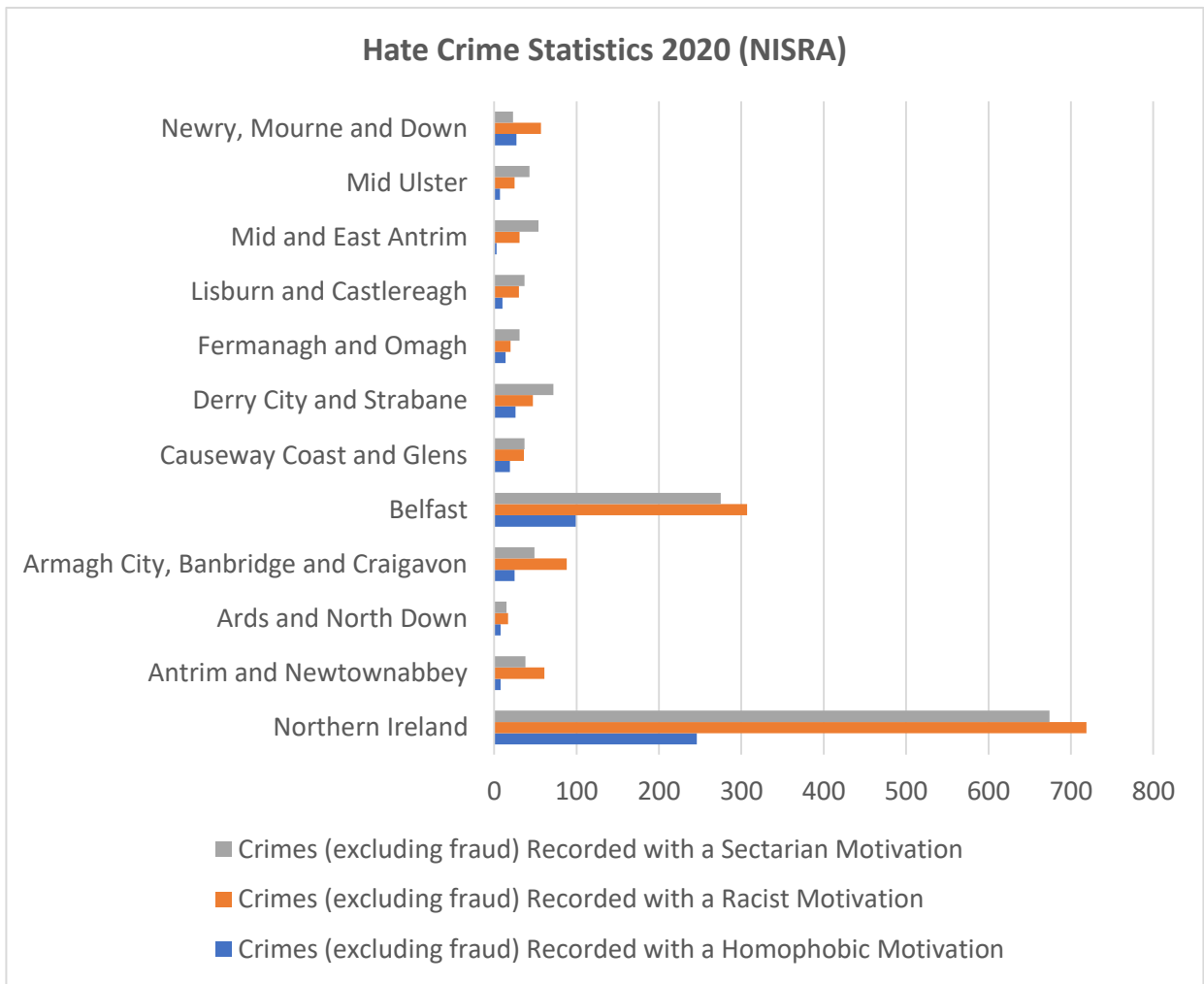
In the most recent figures (2020) recorded by NISRA⁹ related to crimes with a hate motivation (excluding fraud) there were:

- 246 crimes in NI with a Homophobic motivation (10 in Lisburn & Castlereagh, or 4% of the NI total) - 7th out of 11 Council areas in NI
- 719 crimes with a racist motivation (30 in Lisburn & Castlereagh, or 4.1% of the NI total) - 7th out of 11 Council areas
- 674 crimes with a sectarian motivation (37 in Lisburn & Castlereagh, or 5.5% of the NI total) - joint 7th out of 11 Council areas.

⁸ [Anti-Social Behaviour Incidents Recorded by the Police \(administrative geographies\) - Table view - Anti-Social Behaviour Incidents Recorded by the Police \(administrative geographies\) - Table view - NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](#)

⁹ [Incidents and Crimes with a hate motivation \(administrative geographies\) - Table view - Incidents and Crimes with a hate motivation \(administrative geographies\) - Table view - NINIS: Northern Ireland Neighbourhood Information Service \(nisra.gov.uk\)](#)

Within Lisburn & Castlereagh the rates of hate crime recorded have remained at a relatively consistent low level whereas hate crimes of all motivation have seen an increase from 2017 at a Northern Ireland wide level. Therefore, while hate crime is not a significant and increasing issue within the district it is pervasive at a low level.



2.1.6 Political makeup of Lisburn & Castlereagh City Council

The Council is comprised of 40 Elected Members representing the seven District Electoral Areas,

- 14 representing the DUP
- 11 representing the UUP
- 9 representing the APNI
- 2 representing SF
- 2 representing the SDLP
- 1 representing the Green Party
- 1 Independent representative



3 Terms of reference for the preparation of the Good Relations Audit, Strategy and Action Plan (2022-2025)

In line with the 'Together: Building A United Community' (2013) Strategy, council has developed a unique Good Relations Programme for its citizens with the ambition that everyone feels welcome, safe, respected and celebrated. This strategy now needs to be refreshed to take into account the current environment, changing community needs and new opportunities for work to develop mutual understanding, respect for cultural traditions, the principle of interdependence and positive cross-community / race relations.

The terms of reference for the preparation of the 2022-2025 Good Relations Strategy included:

- Conduct a comprehensive audit of the current Good Relations needs within the Lisburn & Castlereagh City Council area.
- Scope, analyse and map the current level of Good Relations activity, the grant scheme and emerging issues based on available data and community consultation.
- Consider the number of groups operating across the Council area, geographical spread and focus on good relations work they have undertaken to date.
- Outline the key Good Relations priorities.
- Develop a Good Relations Strategy and Action Plan for Lisburn & Castlereagh City Council (LCCC) for submission to The Executive Office covering the period 2022-2025 based on the four key themes of:
 - Children & Young People;
 - Our Shared Community;
 - Our Safe Community;
 - Our Cultural Expression.

3.1 Methodology for the Good Relations Audit.

The Good Relations Audit comprised of consultation focus groups, internal and external stakeholder consultation, public survey and desk research as outlined below:

3.1.1 Community Consultation Focus Groups

Consultation was undertaken through seven video conference meetings enabling two way conversation and discussion on key issues impacting on Good Relations in Lisburn & Castlereagh. These consultation sessions were centred around District Electoral Areas and specific interest areas to ensure both localised and sector specific issues were identified, as follows:

1. Youth (via the established Youth Council for the area)
2. Castlereagh East and Castlereagh South DEAs

3. Killultagh, Downshire East and Downshire West DEAs
4. Lisburn North and Lisburn South DEAs
5. Disability Groups
6. Multi-cultural and BME community representatives
7. Council Elected Members

Focus groups considered:

- What the biggest issues are within the community which prevent everyone from feeling comfortable, and connected with other regardless of their background, beliefs, abilities, or opinions.
- The orientation of the existing Good Relations Action Plan, what's helpful in building better relations within the community and what may no longer be relevant/high priority within the current community context.
- Future priority actions under the four themes of Children and Young People, Our Shared Community, Our Safe Community and Cultural Expression.
- Whether the 4 identified themes are of equal importance and need within Lisburn & Castlereagh, or whether certain themes represent areas of higher priority and need.

3.1.2 Stakeholder Consultation

Direct consultation was undertaken with key stakeholders including representatives of:

- The Executive Office
- Department for Communities
- PSNI

3.1.3 External Public Survey

In addition, an on-line external community-based survey was developed to capture the perspectives of the wider community. This was advertised through the Council Community Services e-zine which was distributed to 235 contacts of community organisations and social media and achieved a return of 79 completed surveys.

3.1.4 Desk Research

Desk research was undertaken including a review of:

- Good relations activities undertaken to date
- Commission on Flags, Identity, Culture and Tradition - Report (Dec 2021)
- New Decade, New Approach
- Together Building a United Community (The Executive Office)
- Good Relations – A Guide for Local Authorities
- Racial Equality Strategy for Northern Ireland

- Northern Ireland Life and Times Survey 2020
- Lisburn & Castlereagh Community Plan 2017-2032
- Good Relations Strategy for Lisburn & Castlereagh City Council area
- Lisburn & Castlereagh City Council PEACE IV Plan
- Lisburn & Castlereagh PCSP Disability Action Plan 2019
- Lisburn & Castlereagh Local Development Plan 2032 – Draft Plan Strategy
- Lisburn & Castlereagh City Council Connect | Invest | Transform: Our 10 Year Investment Plan Proposition Shaping the Future of Lisburn Castlereagh



4 Strategic and Policy Context

The Good Relations Strategy and Action Plan for the Lisburn & Castlereagh City Council area fits within a wider national and regional strategic plan which has established principles and priorities for action. To be effective in delivering change, the proposed priorities for local action must consider and complement those priorities.

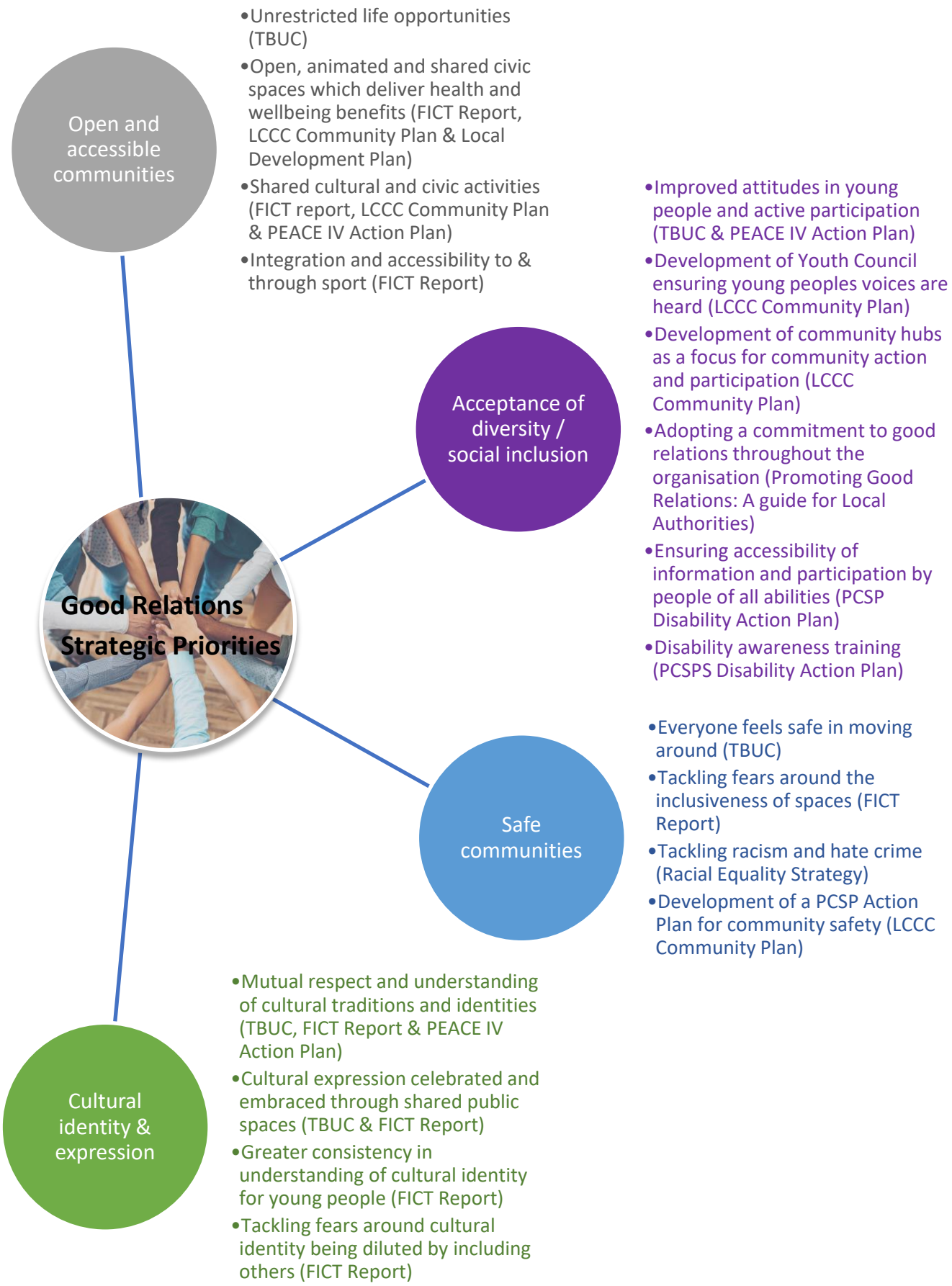
Regional priorities are encapsulated in the following documents:

- New Decade, New Approach
- Together Building a United Community Strategy
- The Commission on Flags, Identity, Culture and Tradition – Report 2021
- Racial Equality Strategy for NI
- Promoting Good Relations: A Guide for Local Authorities

Local priorities identified are contained in:

- Lisburn & Castlereagh Community Plan
- Lisburn & Castlereagh Local Development Plan 2032 - Draft Plan Strategy
- Lisburn & Castlereagh Policing and Community Safety Partnership Disability Action Plan 2019
- Good Relations Strategy for Lisburn & Castlereagh City Council 2015-2018
- Lisburn & Castlereagh City Council Peace IV Plan
- Lisburn & Castlereagh City Council Connect | Invest | Transform: Our 10 Year Investment Plan Proposition Shaping the Future of Lisburn Castlereagh

The key priorities identified in these documents in relation to: creating open and accessible communities; ensuring acceptance of diversity and social inclusion; ensuring safe communities and enabling cultural identity and expression, are outlined in the following infographic.



4.1 Regional Strategic Context

The context of the outlined priorities in each of these strategic documents is outlined in the following sections.

4.1.1 New Decade, New Approach

The Stormont Executive agreed priorities for the restoration of devolution in Northern Ireland in January 2020. Contained within that agreement the parties outlined provisions in respect to rights, language and identity. Namely, “The parties affirm the need to respect the freedom of all persons in Northern Ireland to choose, affirm, maintain and develop their national and cultural identity and to celebrate and express that identity in a manner which takes into account the sensitivities of those with different national or cultural identities and respects the rule of law.

They also affirm the need to encourage and promote reconciliation, tolerance and meaningful dialogue between those of different national and cultural identities in Northern Ireland with a view to promoting parity of esteem, mutual respect, understanding and cooperation.”

These principles therefore used to inform Good Relations activity within Lisburn & Castlereagh and prioritise the development of understanding and acceptance of the rights of every individual to their identity and culture.

4.1.2 Together Building a United Community Strategy

The ‘Together: Building a United Community Strategy’ (TBUC) outlines a vision of “a united community, based on equality of opportunity, the desirability of good relations and reconciliation - one which is strengthened by its diversity, where cultural expression is celebrated and embraced and where everyone can live, learn, work and socialise together, free from prejudice, hate and intolerance.” The Strategy reflects the Northern Ireland Executive’s commitment to improving community relations and continuing the journey towards a more united and shared society.

The following principles underpin the implementation of the Strategy: cohesion, diversity, fairness, inclusion, integration, interdependence, respect, responsibilities, rights, sharing and tolerance.

The Strategy outlines how Government, community and individuals will work together to build a united community and achieve change against the following key priorities:

1. Our children and young people - Shared Aim: to continue to improve attitudes amongst our young people and to build a community where they can play a full and active role in building good relations
2. Our shared community - Shared Aim: to create a community where division does not restrict the life opportunities of individuals and where all areas are open and accessible to everyone.

3. Our safe community - Shared Aim: to create a community where everyone feels safe in moving around and where life choices are not inhibited by fears around safety.

4. Our cultural expression - Shared Aim: to create a community, which promotes mutual respect and understanding, is strengthened by its diversity and where cultural expression is celebrated and embraced.

The Good Relations Strategy for Lisburn & Castlereagh City Council area aims to deliver localised positive impacts and aid in the achievement of the TBUC strategy and its key priorities.

4.1.3 Commission on Flags, Identity, Culture and Tradition - Report (Dec 2021)

The Commission's report (FICT Report) was published in December 2021 following an extensive stakeholder engagement process which aimed to scope the extent and nature of issues relating to flags, identity, culture and tradition within Northern Ireland. While the report has not yet been supplemented with an agreed action plan and implementation mechanism, the consultation process has identified a range of issues and proposals related to flags, identity, culture and tradition¹⁰ which are important to note in the development of a Good Relations strategy and associated action plan at local level.

4.1.4 Racial Equality Strategy for NI

This strategy provides a framework for action:

- to tackle racial inequalities and to open up opportunity for all,
- to eradicate racism and hate crime and
- to promote good relations and social cohesion (linked with T:BUC strategy).

The vision is of: A society which is strengthened by its ethnic diversity, where we can live together free from racism, racial inequality and unlawful racial discrimination, where we share a common sense of belonging and where human rights and equality are enjoyed by all.

The strategy presents 7 shared aims of:

1. Elimination of Racial Inequality
2. Combating Racism and Hate Crime
3. Equality of Service Provision
4. Participation to increase representation and sense of belonging
5. Social Cohesion
6. Capacity Building in developing leadership and collective capacity
7. Safeguarding people's rights to maintain their cultural identity.

¹⁰ [Commission on Flags, Identity, Culture and Tradition - Final report | The Executive Office \(executiveoffice-ni.gov.uk\)](https://www.executiveoffice-ni.gov.uk/commission-on-flags-identity-culture-and-tradition-final-report)

4.1.5 Promoting Good Relations: A Guide for Local Authorities

Neither 'good relations' nor 'promoting good relations' is defined in legislation, nor is there a commonly agreed definition. The Equality Commission has developed a working definition of good relations, as follows:

"The growth of relationships and structures for Northern Ireland that acknowledge the religious, political and racial context of this society, and that seek to promote respect, equity and trust, and embrace diversity in all its forms."

The Equality Commission is clear that Section 75 (2) formalises the shift from managing diversity and difference to promoting diversity and integration. It requires public authorities to be pro-active, recognising and acknowledging the legacy of conflict, and challenging sectarianism and racism. It encourages public bodies to create an ethos and culture of good relations, and to recognise the need to promote good relations both within and between communities.

The guidance recommends:

- Adopting a strong, visible commitment to improving relations throughout the whole organisation e.g. including good relations objectives in organisational business plans, training on good relations issues, and allocating appropriate resources to ensure objectives are realised.
- Communication of good relations objectives, why the organisation is doing it and how it will be achieved, both internally and externally.

4.2 Local Strategic Context

4.2.1 Lisburn & Castlereagh Community Plan

The Lisburn & Castlereagh Community Plan 2017-2032 sets out a vision for the District of "An empowered, prosperous, healthy, safe and inclusive community".

The plan emphasises that participation in civic life matters in creating an environment of empowerment and enabling the whole community within Lisburn & Castlereagh to live a full life.

The plan aspires to ensuring that all feel safe in their homes and within the community free from the paramilitary legacy of the troubles and that all are included (regardless of race, gender, class, generation or geography) and feel a sense of belonging within strong connected communities.

The plan identifies five key themes for action, with the following actions which are relevant to the development of the Good Relations Strategy:

1. **Children and young people.**

Outcome: Our children and young people have the best start in life. Identified actions include:

- a. Develop programmes for children and young people to take part in play, recreation and sport based on collaboration between schools and wider community facilities.
- b. Establish a Youth Council to enable children's and young people's voices to be heard and to be involved in decisions that affect them.

2. **The Economy.**

Outcome: Everyone benefits from a vibrant economy.

3. **Health and Wellbeing.**

Outcome: We live healthy, fulfilling and long lives. Identified actions include:

- a. Develop new green spaces and improve existing ones, improve access and deliver programmes to ensure physical activity, healthy weight and positive mental health.

4. **Where we live.**

Outcome: We live and work in attractive, resilient and environmentally friendly places.

5. **Our community.**

Outcome: We live in empowered, harmonious, safe and welcoming communities.

Theme 5 encompasses an outcome of ensuring "Diversity is celebrated and there are good relations between people of different backgrounds and identities". Identified actions include:

- a. Develop a series of Community Hubs located in schools or libraries, for example, as a focus for community support, local volunteering and civic activity.
- b. Volunteer Befrienders and Caring Community Officers scheme to address isolation and exclusion.
- c. Implement a Good Relations Programme. Develop proposals for Lisburn Courthouse as a centre for community safety and justice.
- d. Implement the PCSP Action Plan to improve community safety by tackling crime and anti-social behaviour

4.2.2 Lisburn & Castlereagh Local Development Plan 2032 – Draft Plan Strategy

The Plan Strategy provides a 15 year framework to support the economic and social needs of the Lisburn & Castlereagh City Council area, complementing and meeting the objectives of the Community Plan through spatial and infrastructure development.

The vision set out is "The Local Development Plan will respond to the needs of the community in providing a sustainable economy, society and environment. It will support a thriving, vibrant

and connected place in which people live, work, visit and invest; and an attractive, green and quality place which will enhance the wellbeing and quality of life for all”.

The Local Development Plan contains six key objectives:

1. A Quality Place
2. A Thriving Place
3. A Vibrant Place
4. An Attractive Place
5. A Green Place
6. A Connected Place

Within the objective ‘An Attractive Place’ the action that directly relates to the GR Strategy is the protection and enhancement of open space in recognising its value for promoting health and wellbeing.

4.2.3 Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) Disability Action Plan 2019

The PCSP Disability Action Plan aims to improve the quality of life for all people with disabilities who live in, work in, or visit Lisburn & Castlereagh. The priority actions identified within the plan include:

- Training PCSP employees and members on disability awareness issues
- Hosting consultation events and promoting opportunities which encourage positive interaction and engagement between people with disabilities and the PCSP
- Ensuring the accessibility of information sources for people of all abilities.

4.2.4 Good Relations Strategy for Lisburn & Castlereagh City Council District 2015-2018

The previous Good Relations Strategy for Lisburn & Castlereagh City Council area identified a number of relevant priorities for the promotion of good relations within the area. These were:

Aim 1: Our Children and Young People - To build leadership and resilience skills among children and young people in the Lisburn & Castlereagh area and creating opportunities for them to engage with one another thus increasing and building their trust, understanding and tolerance for people from different cultures, traditions, or political backgrounds.

Aim 2: Our Shared Community – To create a more equal, shared and inclusive area for all with a range of shared and welcoming spaces and activities, where people feel comfortable engaging, where tolerance and understanding of other cultures, traditions and political backgrounds has increased and where myths, misperceptions, fears and barriers to sharing, visible or invisible, are slowly removed.

Aim 3: Our Safe Community – To increase awareness of the factors that contribute to intimidation and anti-social behaviour which cause an area to feel unsafe for some and to build

leadership and capacity among influencers and statutory stakeholders in addressing these issues.

Aim 4: Our Cultural expression – To support communities to address hard issues, prejudice and mistrust that they may have towards others, to promote awareness, understanding and the respectful celebration of the different cultures that exist in the area and promote the value of diversity and the importance of dispelling myths in recognition of the multi-cultural nature of the area.

Aim 5: Leadership for a shared society - To develop strong and accountable civic leadership in Lisburn & Castlereagh City Council, which brings good relations into the core of all Council activity. This promotes an inclusive and integrated community and encourages a partnership approach with statutory, voluntary and community leaders.

While the strategy has now concluded, it is acknowledged that these priorities remain as aspirations for Good Relations within the Council area.

4.2.5 Lisburn & Castlereagh City Council Peace IV Plan

Lisburn & Castlereagh City Council secured £2.54 million for Peace and Reconciliation activities within the area from the Peace IV Programme across three themes of activity: Children and Young People, Shared Spaces and Services and Building Positive Relations. The identified action plan prioritised activities which aim to increase tolerance and understanding of those from different cultural and religious backgrounds and to provide additional opportunities for cross community interaction and engagement. The implementation of PEACE PLUS later in 2022 will further complement the work undertaken through Peace IV.

4.2.6 Lisburn & Castlereagh City Council Connect | Invest | Transform: Our 10 Year Investment Plan Proposition Shaping the Future of Lisburn Castlereagh

The Connect, Invest, Transform Investment Plan sets out how the Council proposes to reshape the area through modernisation and strategically targeted investment within the District. Planned investments include investment in essential infrastructure, digital economy, public amenity, frontline services and community assets.

Guiding principles established for this investment plan include embracing equality and diversity, with investments planned in:

- Community support and advice services
- Making neighbourhoods safer
- Promoting health and wellbeing
- Developing an age-friendly economy
- A compelling community events programme

- A comprehensive community grants scheme.

Investment in the local economy also provides for the development of a cultural strategy for the area.

5 Need and Demand for Good Relations Intervention

5.1 Northern Ireland Life and Times Survey 2020

In the Northern Ireland Life and Times Survey¹¹ over 1,200 adults were interviewed between October 2020 and December 2020 to determine their attitudes and perspectives on a number of issues.

The positive perceptions expressed by respondents include:

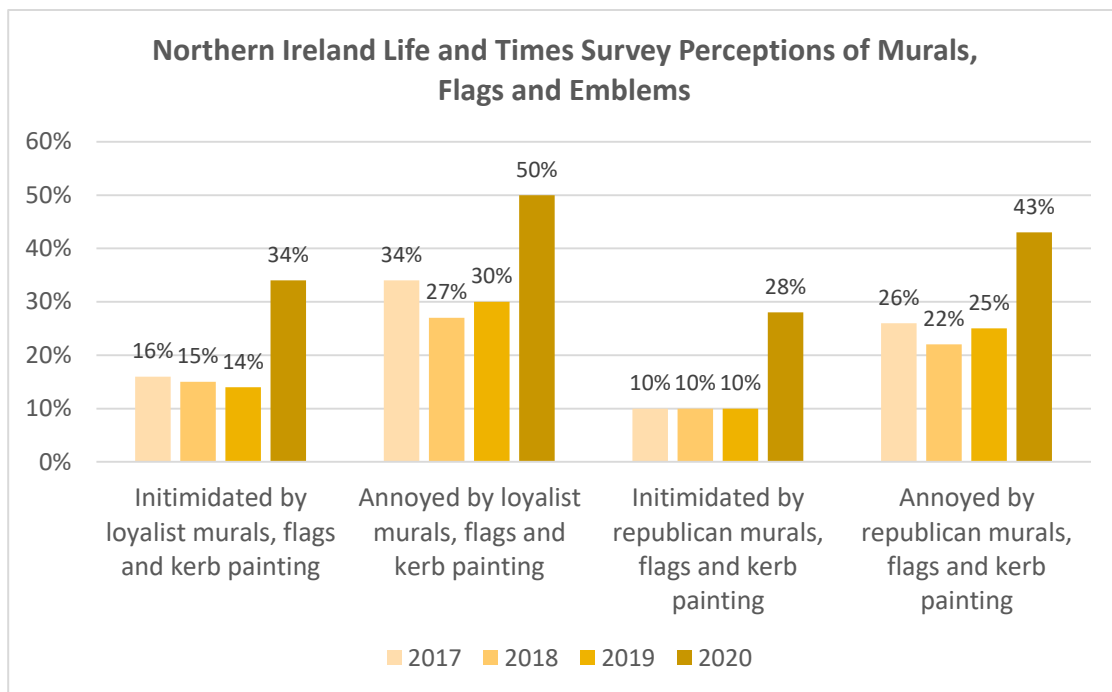
- 40% believe that relationships between Protestants and Catholics are better now than they were 5 years ago, an additional 49% believe they are about the same.
- 35% believe that relationships between Catholics and Protestants will be better in 5 years' time and 48% believe they will be about the same.
- 79% want to live in neighbourhoods of mixed religion.
- There has been a reduction in the perception of racial prejudice over the last 4 years from 49% in 2017 to 26% in 2020.

However, there had been a downward trend in good relations perceptions on a number of issues, including:

- 63% said that they had not personally felt intimidated by loyalist murals, kerb paintings, or flags, whereas 34% said they had felt intimidated.
- When asked in 2020 if they had been annoyed by loyalist murals, kerb paintings, or flags 47% said no and 50% said yes.
- 70% of respondents to the 2020 survey have not felt personally intimidated by republican murals, kerb paintings and flags, with 28% of respondents indicating that they had felt intimidated.
- 43% indicated that they have felt annoyed by republican murals, kerb paintings and flags, with 54% indicating they had not been annoyed.

¹¹ [NI Life and Times Survey - 2020 \(ark.ac.uk\)](https://ark.ac.uk/)

The perspective on loyalist and republican murals, kerb paintings and flags has therefore changed within the last 2/3 years.



5.2 An analysis of needs of people from ethnic minority backgrounds living in Lisburn (The Welcome Project, June 2021)

A needs analysis has been commissioned by The Welcome Project to understand the key issues impacting on ethnic minority groups in the Lisburn area. While the geographical scope of the report is limited, the key good relations findings are common issues which will impact ethnic minority residents across the area with the following highlights:

- Language barriers are the main challenge faced by respondents with difficulties experienced in accessing key services such as medical services, social housing, benefits and educational opportunities. Needs were expressed for more translators, increased access to English language classes and public service information being made available in other languages.
- Some respondents felt that they were being rejected from employment opportunities due to their racial background. Respondents also reported that in some cases the location of social housing was an issue because of racism and therefore there is a need to combat racism within the area to ensure opportunities and the feeling of safety for all.
- There is a need to provide opportunities for people of different cultural backgrounds to mix and learn from each other and to offer newcomer communities the opportunity to understand the political/social issues in Northern Ireland. 77% of respondents would like

more opportunity to build friendships and socialise with others and thereby reduce feelings of isolation.

- Those of Muslim religion would like a local Mosque and recognition of their religious feasts and special days. Some respondents also expressed the desire to access religious services delivered in their own language.

5.3 Consultation Findings – Community Consultation Workshops

Seven workshops/focus group sessions were held via Zoom Video Conferencing in December 2021 to obtain community feedback on the key Good Relations issues which impact on communities within Lisburn & Castlereagh and the opportunities for positive change. A total of 51 participants were engaged in these sessions. The key elements of feedback received were as follows.

5.3.1 Current Challenges for Good Relations in Lisburn & Castlereagh

Consultees were asked: *What do you think the biggest issues are within the community which prevent everyone from feeling comfortable and connected with others regardless of their background, beliefs, or opinions?*

Key issues identified were:

Pandemic related challenges / opportunities:

- Mental health issues are perceived to be significant within the community and an increasing challenge because of the pandemic.
- Loneliness is becoming an increasing challenge across the district and is not just experienced by the elderly but increasingly by the 19-24 year old age category.
- The pandemic has also severely impacted on the ability of community organisations to deliver activities and bring different communities together. It was noted that in some cases virtual platforms have enabled increased participation from individuals who may not have been able to join in-person activities. Consideration and support should therefore be given to the delivery of hybrid models of community activities engaging people in in-person and virtual formats in future. It was acknowledged however that some individuals may face barriers to participating in on-line programmes due to lack of knowledge of virtual platforms and/or availability of appropriate devices and broadband.
- Opportunities are needed to encourage and support communities in re-engaging in civic and social life, particularly those which engage individuals in practical and outdoor activities which have health and wellbeing benefits. Sustained and regular activities are

needed to enable people to get to know each other, to break down barriers and to build effective relationships.

- Sporting organisations have experienced an increase in interest and membership following covid lock down. It was perceived that people had “woken up” and realised the value and importance of outdoor recreation as a result of the pandemic.

Community capacity and structures

- The capacity of community organisations, in relation to volunteer numbers, older age profile and skillsets, constrains the nature and extent of community programmes offered. There is a benefit and need to increase joint working within DEAs to increase community capacity.
- The current three year structure of the Good Relations funding programme presented challenges related to inability to adapt to emerging circumstances as all funding was allocated at the outset.
- The provision of shared community spaces suitable for hosting community activities is a challenge in some locations.
- Perceived lack of green space and/or activities for youth may have resulted in an increase in anti-social behaviour.
- The demographic of some areas is changing, and this is placing pressure on existing communities. For example, the increase in high value privately owned property is changing the working-class nature of some areas and causing resentment related to new residents not wanting expressions of culture (e.g. flags, kerb painting etc.) which have been features of those areas previously.
- There is a need to raise the profile of the Good Relations programme within the area and to build community confidence that there are opportunities to engage and that the programme will create shared opportunities to address common needs.
- There is also a need to focus the good relations action plan on activities within the community and voluntary sector, rather than the school sector. It was considered that schools have competing priorities from external programme providers which may lessen the impact of good relations activities and that participants may be better able to retain relationships with others through community and voluntary sector activities.

Children and Young People

- There are misconceptions between younger and older people and there is therefore a need for intergenerational work to build relationships and reduce the fear sometimes associated with groups of young people.
- Young people are facing increasing pressure from cyber bullying which is detrimental to positive mental health, positive self-esteem and feelings of acceptance within society.
- There are few/no opportunities for young people to meet with others from different community backgrounds in addition to the lack of activities which offer an inclusive space for young people to interact.
- It was also referenced that young people feel pressurised to ‘pick a side’ based on the political perspectives/views of their parents/community of residence. The problem identified is that this is based on biased historical views and young people feel unable to access an unbiased/objective understanding of the history of their culture and the events that have created our current society.



Safe Community

- Good relations needs are broader than the traditional issues related to religious backgrounds in Northern Ireland.
- It was acknowledged that some people may be afraid to be open about their backgrounds e.g. whether they are part of the LGBTQIA+ community, religious background etc. In many cases people would prefer to keep aspects of themselves hidden and therefore not attract unwanted attention. More needs to be done to ensure individuals are not subject to prejudice.
- The GAA within Lisburn Castlereagh has traditionally maintained a low profile to allow members to feel safe. While the confidence of members is starting to grow, the increased visibility and connection to the wider community may be possible and beneficial for all.
- Flags / emblems / bonfires – these can still be divisive within some communities and create a sense of “no-go areas”. It was referenced that people can be afraid to speak up, within communities, against the flying of flags and murals etc. even though in many cases these are erected by a small number of people within the community.



- Anti-social behaviour linked to drugs and alcohol misuse is perceived to have been increasing within the area.

Shared Community

- There is a need to develop ways to build acceptance and to build activities around expressions of culture which are culturally diverse and delivered / perceived in a celebratory way including.
- There are remaining issues related to the legacy of the past and the hurt felt by victims of the troubles and their families. There is a need for relationship building on a cross community basis to rebuild trust and overcome fears connected with religious discrimination.
- There are newcomer communities who do not feel connected and involved with good relations activities within the Council area, including refugees who need to feel that the area is their home, that they are welcome and that they are an integral part of the community. English language classes and the availability of translators within the area would assist with integration. Consideration of practical solutions to integration challenges is also required e.g. access to closed sessions for facilities for women only which would allow participation by Muslim women, access to English language classes for asylum seekers etc.
- There is also a need to offer better integration opportunities for those living with a disability. The area needs to create an atmosphere and ethos of “we notice, we care and we’re here to support you”.



Cultural Expression

- Racism is an issue. The lack of understanding and acceptance of others, from different backgrounds, allows these attitudes to remain within the community.
- There is a need for more intercultural activities and events to increase awareness and understanding of other cultures.
- Need for opportunities for positive cultural expression and an increased understanding of culture and history, including cultures of newcomer/BME communities.



5.3.2 Perceptions of the current Good Relations Action Plan

- There is a need to shift the focus of action plan activities / programmes to ensure it is more inclusive of the entire Lisburn and Castlereagh area.
- Some Consultees commented that they were unaware of the majority of actions/programmes listed within the current action plan. Therefore, there is a need for better communication of the agreed programme.
- Some consultees expressed, the action plan list felt like “more of the same old stuff” and that it wasn’t particularly exciting / something that attendees would feel inspired to want to engage with. They expressed there is a need for a fresh approach to current issues.
- There is a need to develop more innovative means of Good Relations programme delivery with a view to engaging new audiences, securing better participation in programmes and ensuring the active engagement of communities in the Castlereagh area.
- The focus on Holocaust Memorial Day exclusively within the action plan was seen as too limited. Request was made for a 12 month calendar mapping the special events / holidays of other faiths and cultures for recognition in civic events and festivals.
- Funding offered to community organisations should allow for flexibility, the ability to bid for funds to meet emerging needs and the ability to partner in activities which stretch across Council boundaries.
- Good Relations through sport was considered to be a good way to engage the community and young people in particular. It was felt however that this should be focused on work/activities within the community sector, rather than schools based activities.
- The further development of the Youth Council was supported as a means to ensure the programme was relevant to the younger generation and to enable the development of youth leaders.
- Development of bespoke Good Relations interactive apps were not seen as a priority, existing apps should be used.
- Language and cultural activities, including quiz type activities which may engage new audiences, were considered to be important.

5.3.3 Priorities for future Good Relations Activity

Consultees were asked to consider the activities which should feature as priorities within the action plan over the next three years, under the four TBUC themes of Children and Young

People, Shared Community, Safe Community and Cultural Expression. The key elements of feedback identified were as follows:



Figure 3 Holocaust Memorial Day Commemoration

Children and Young People

- Further development of the Youth Council and a Young ambassador's programme to raise the profile of Good Relations
- Development of practical youth engagement activities on a cross community basis within non-secular community settings e.g. good relations through sport
- Work to address bullying / cyber bullying and non acceptance of young people based on their religious background, sexuality, race and/or political opinions
- Development of cultural awareness activities for schools
- Intergenerational activities to dispel misperceptions of youth by older people.

Shared Community

- Development of practical programmes to enable integration of newcomer communities / refugees e.g. English language classes, suitable access to community facilities and services, availability of translator services in the area
- Animation of community spaces to ensure active cross community and intercultural participation and expression, including family activities, throughout the year.
- Development of cross community community animation activities encouraging re-engagement in community life post-pandemic
- Mapping and linking of community spaces/facilities to community activity providers to ensure access to suitable spaces for programme delivery
- Volunteer development programmes to ensure adequate community capacity for development and delivery of activity programmes
- Networking of community organisations to ensure sharing of best practice and development of opportunities for joint development and delivery of programmes.
- Development of opportunities for greater community participation by those living with disabilities / their carers and availability of community training in e.g. sign language to facilitate enhanced integration
- Work to deal with the intergenerational trauma and legacy of division / mistrust between communities as a result of the conflict
- Opportunities for integration of military families within the wider community.

Safe Community

- Hate crime reporting and recording project including confidence building in BME community
- Suicide prevention initiatives and programmes combating poor mental health
- Programmes addressing anti-social behaviour linked to drugs and alcohol misuse
- Re-imaging of community spaces to increase the perception of accessibility to the whole community
- Opportunities for safe expressions of culture
- Development of enhanced community links with PSNI enabling two way communication on issues impacting community safety.

Cultural Expression

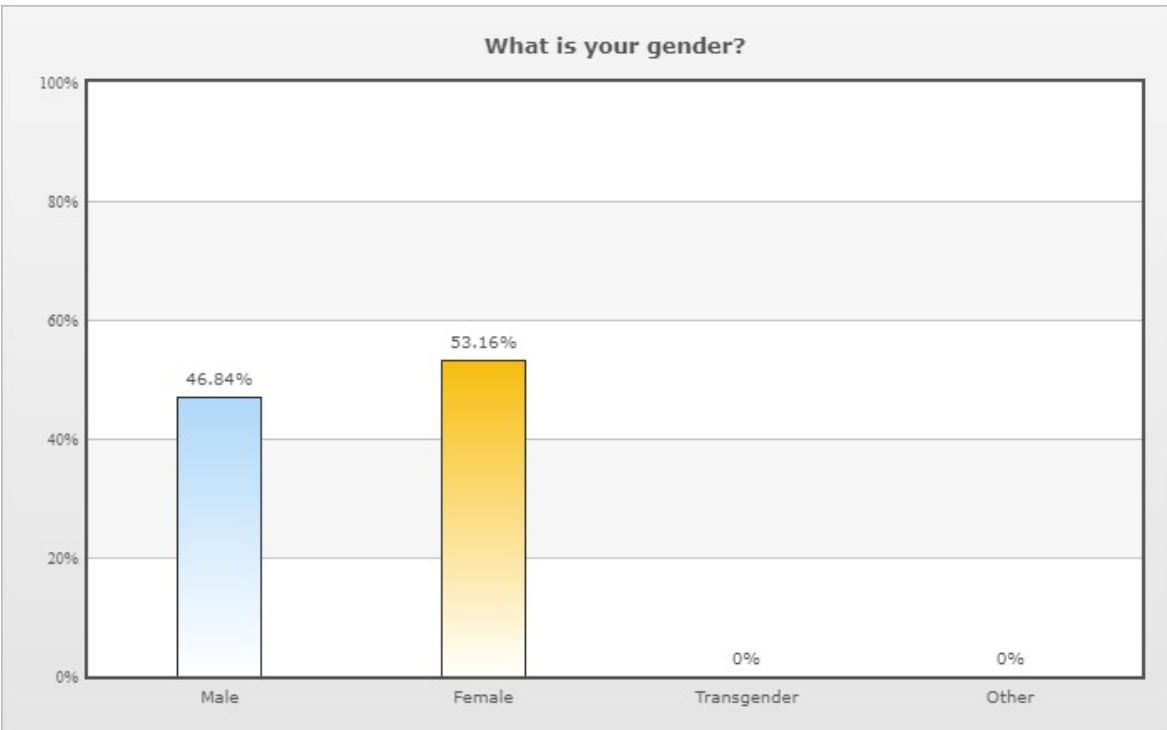
- Intercultural events programme throughout the year offering regular opportunities for exposure and familiarity with wider cultural traditions and perspectives
- Education and awareness initiatives on heritage and culture considering different aspects, interplay and contexts of historical events.

5.4 Consultation Feedback – Community Survey

An on-line survey was available in December 2021 and achieved a total of 79 responses as outlined below.

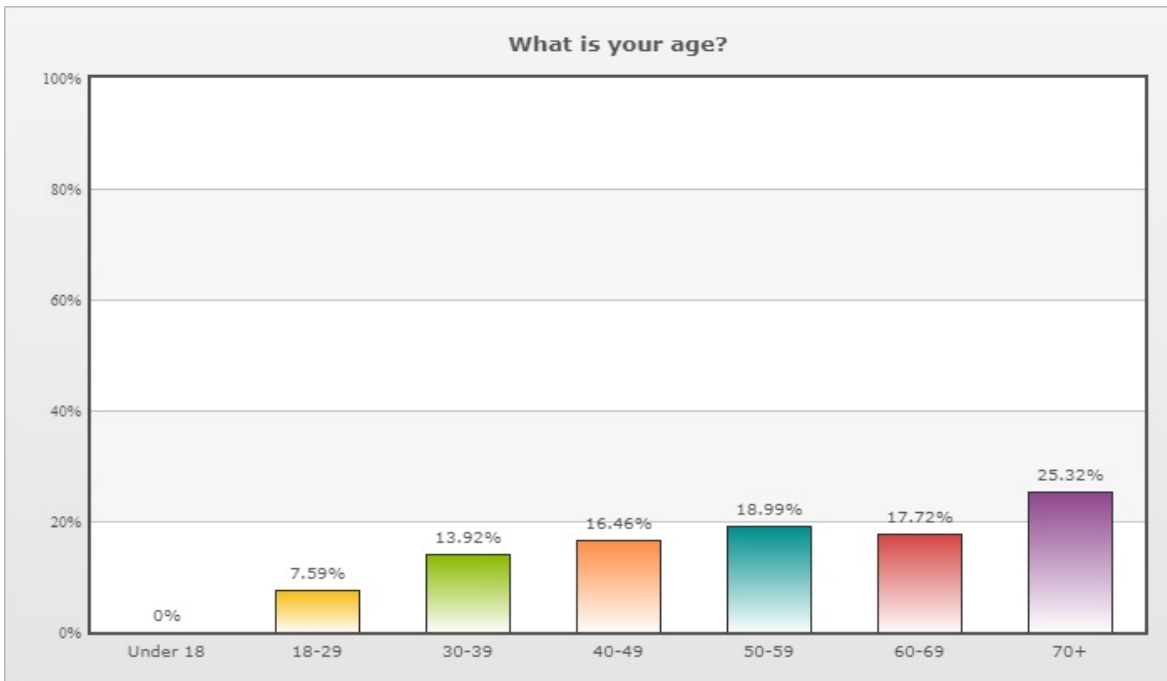
Q1 What is your gender?

Of these responses 42 were from women and 37 from men.



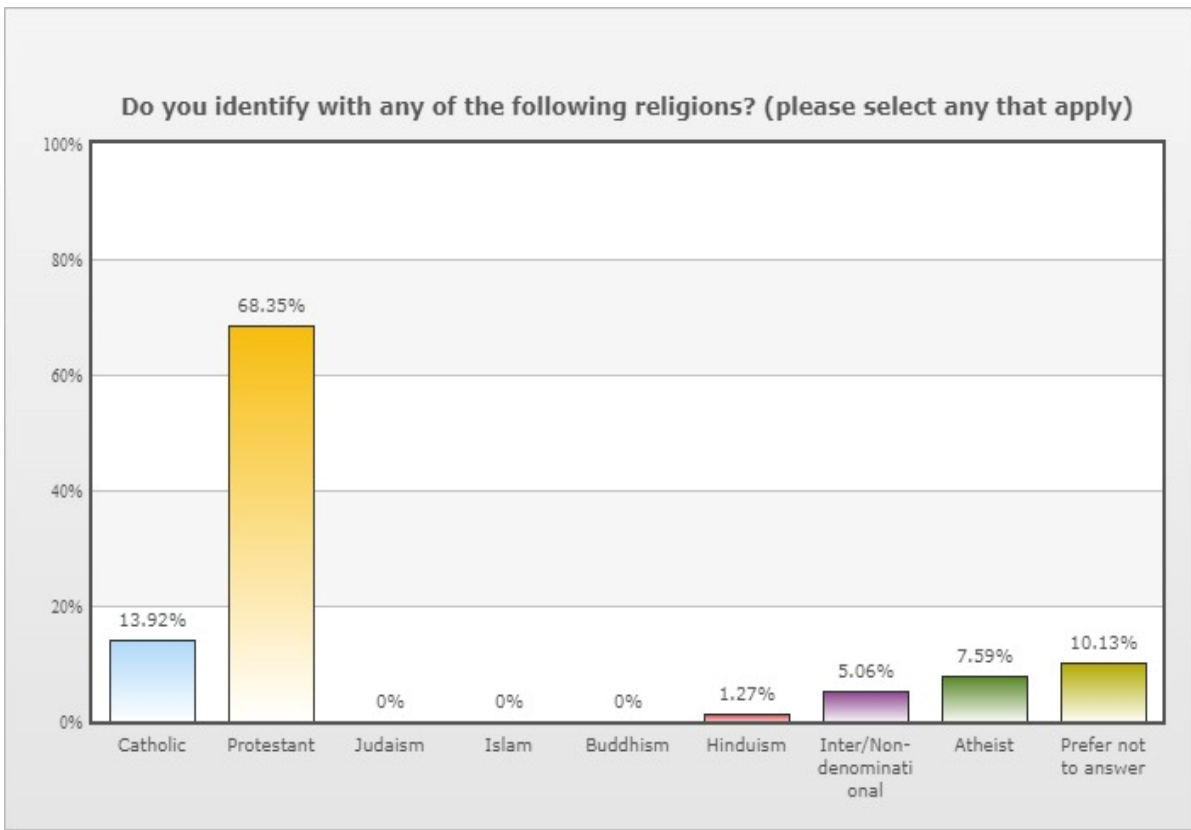
Q2 What is your age?

Respondents from all age ranges, except the under 18 age group, were received. The views of this group were however, captured through the youth consultation focus group.



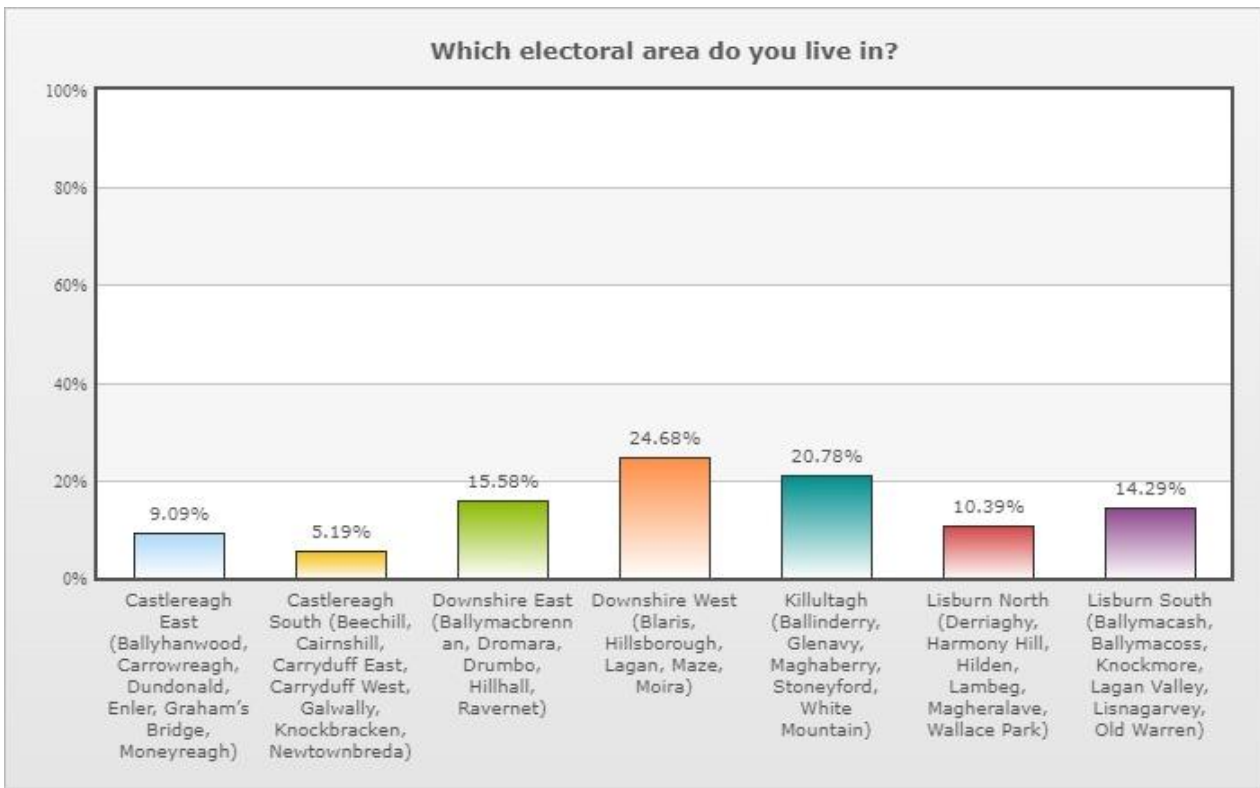
Q3 Do you identify with any of the following religions?

The majority (68%) of respondents were from a Protestant background with 13.9% (11 individuals) of respondents from a catholic background which is lower than the % of those from a catholic background in the Lisburn Castlereagh area (23%). 10% of respondents preferred not to answer. 1 respondent indicated that they were from the Hindu religion.



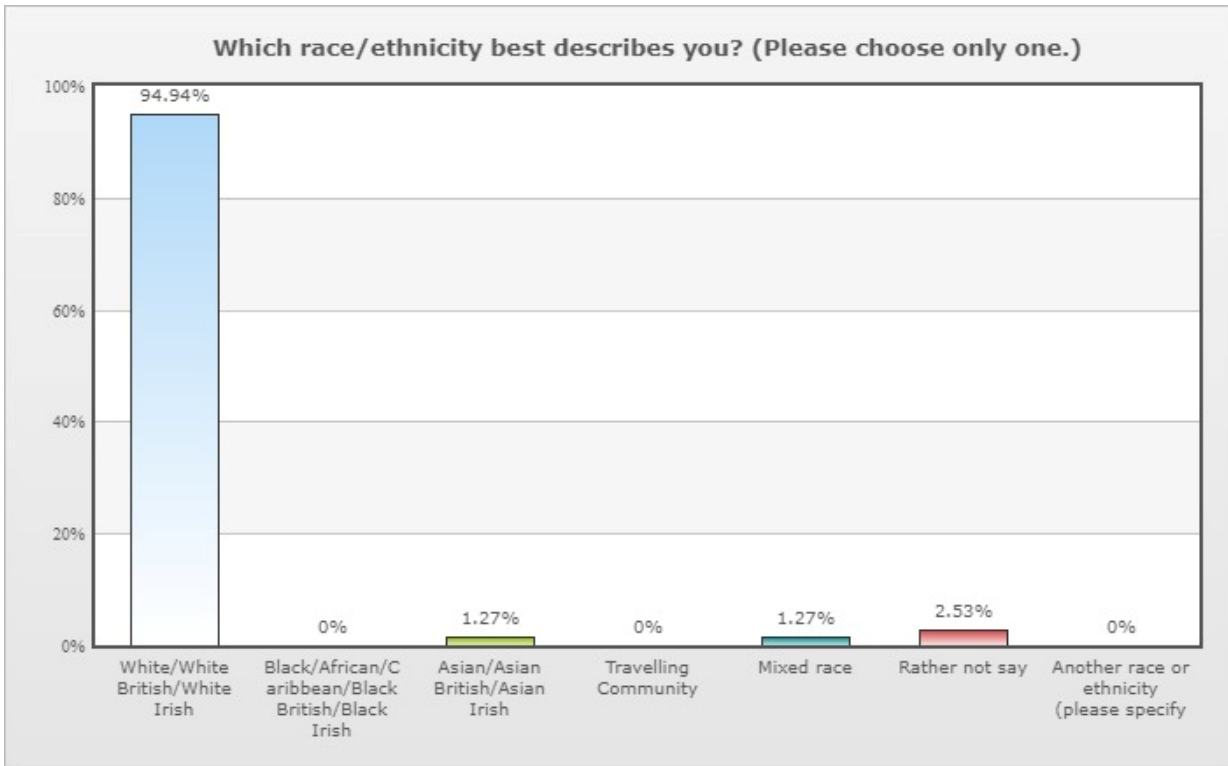
Q4 Which electoral area do you live in?

Respondents engaged with the survey from across the Council area and all DEAs were represented. The largest response was received from Downshire West (24.6%) and the lowest response rates were received from Castlereagh South (5%) and Castlereagh East (9%). This may signify a lower level of connectivity of those within the Castlereagh area to the good relations activities in the Council area and highlights the need to ensure the profile and accessibility of the resulting action plan is prioritised in the Castlereagh area.



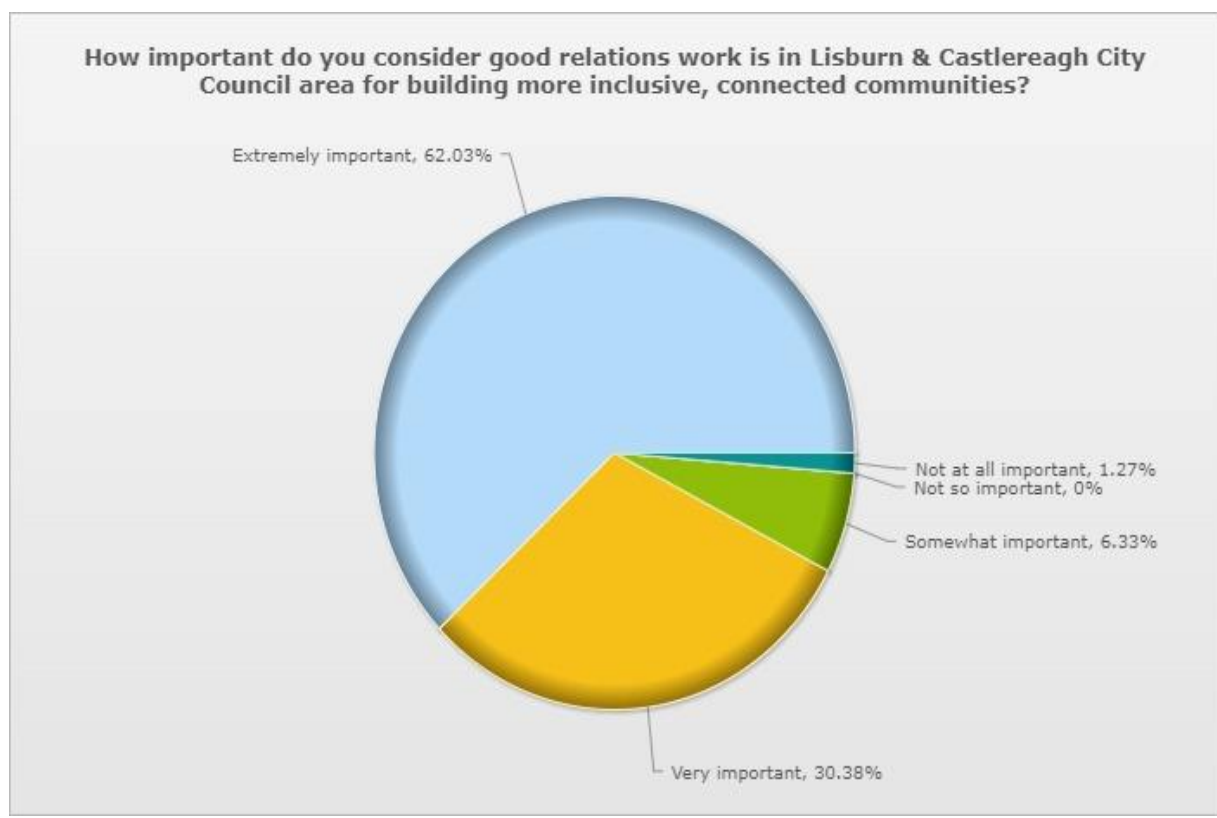
Q5 Which race / ethnicity best describes you?

Most respondents were from a white background (95%). 1 respondent (1%) identified as being from an Asian ethnicity and 1 respondent identified as being mixed race.



Q6 How important do you consider good relations work is in Lisburn & Castlereagh City Council area for building more inclusive, connected communities?

92% of respondents (73 individuals) indicated that they consider good relations activities to be extremely or very important to the development of more inclusive and connected communities. Only 1 respondent indicated that they consider good relations activities to be not at all important. The development of a good relations strategy and action plan therefore has support from most survey respondents regardless of their religious background.



Q7 In your opinion what are the most important priorities for good relations in Lisburn & Castlereagh City Council area?

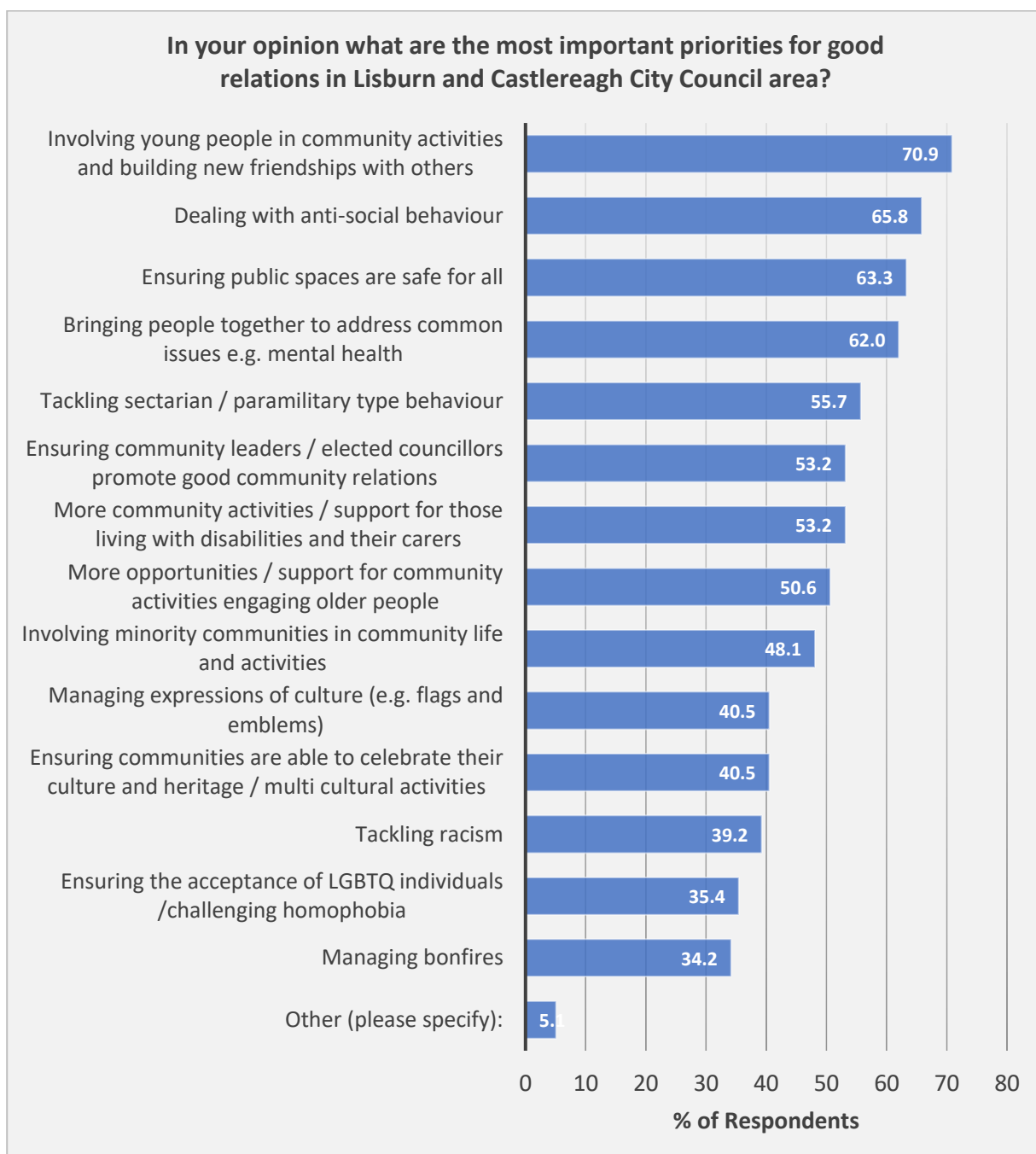
The top four priorities identified by survey respondents were:

1. Involving young people in cross community activities and building new friendships with others
2. Dealing with anti-social behaviour
3. Ensuring public spaces are safe for all
4. Bringing people together to address common issues e.g. mental health, unemployment, environmental programmes etc.

Each of these issues attracted support for more than 60% of respondents.

In addition, four other issues attracted support from over 50% of respondents including: tackling sectarian/paramilitary type behaviour; ensuring promotion of good relations by civic and community leaders; activities for those with disabilities and their carers; and opportunities / engagement activities for older people.

Respondents from a Catholic background prioritised tackling sectarian / paramilitary type behaviour and ensuring local community leaders / political representatives promote good relations as their most significant issues.



Q8 What do you consider the biggest barriers are to development of better community relations within the Lisburn & Castlereagh City Council area?

When asked what the biggest barriers are to the development of better community relations respondents highlighted two significant issues: lack of understanding and respect for others and the impact of the pandemic which has and is preventing people from becoming involved in community activity. Both of these issues also featured heavily in community focus group feedback.

For respondents from a Catholic background the most significant barriers were perceived to be a lack of understanding and respect for others from a different background, and flags and emblems creating a sense of division, as the top two most significant barriers to better community relations.

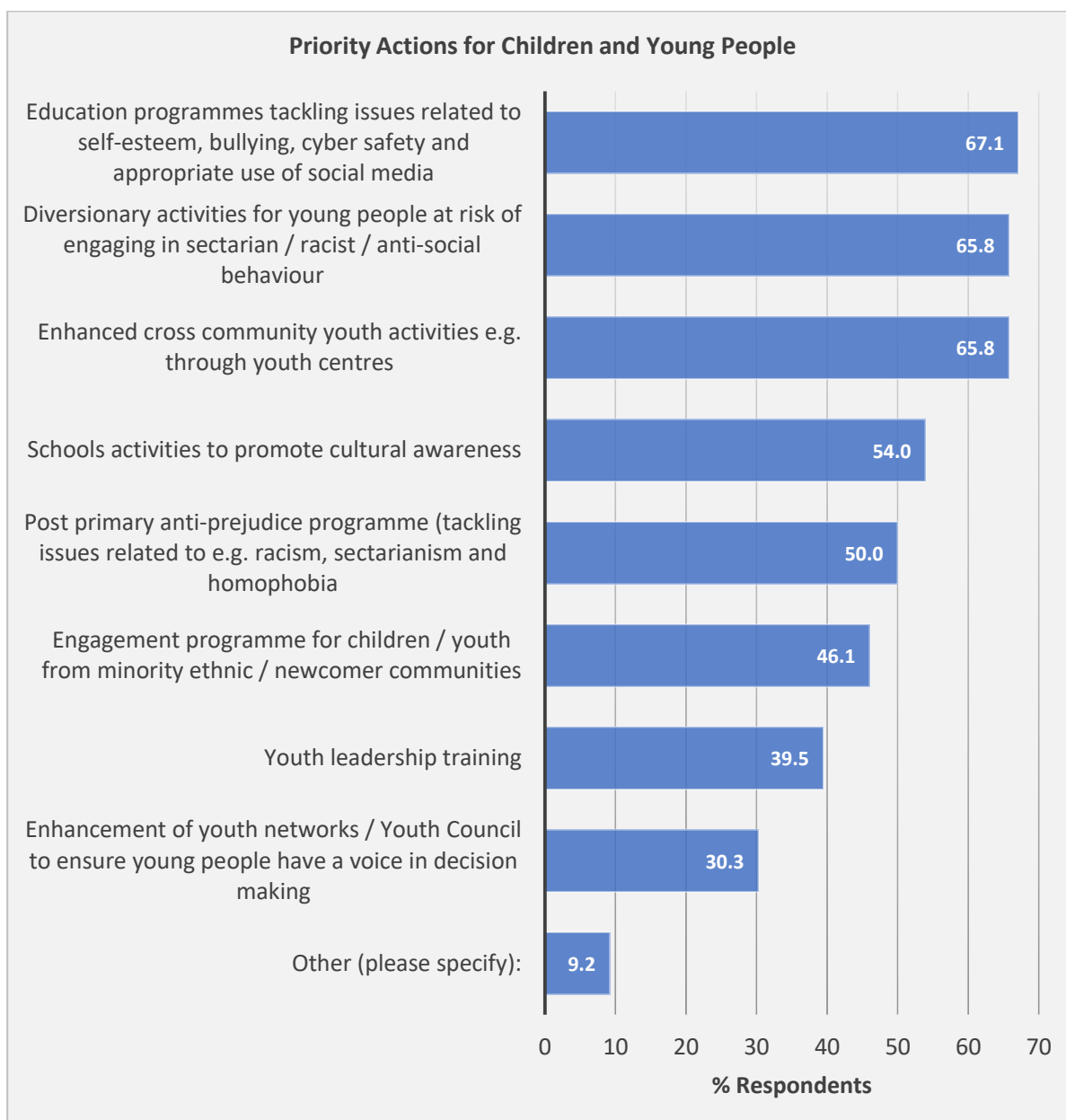


Q9 What activities / actions should be included in the Good Relations Action Plan for 2022-2025 for Children and Young People?

The top three priorities identified by respondents for children and young people were:

1. Education programmes related to self-esteem, bullying, cyber safety and appropriate use of social media
2. Diversionary activities for young people at risk of engaging in sectarian/racist/anti-social behaviour
3. Enhanced cross community youth activities (this was the highest priority for respondents from a Catholic background).

While activity programmes delivered through schools also rated highly with respondents, priority was afforded to community-based activities in more informal settings.



Q10 What activities / actions should be included in the Good Relations Action Plan for 2022-2025 to make our community a shared community?

Respondents identified a range of priority activities / actions which they perceived to be beneficial in making the Lisburn & Castlereagh community more shared.

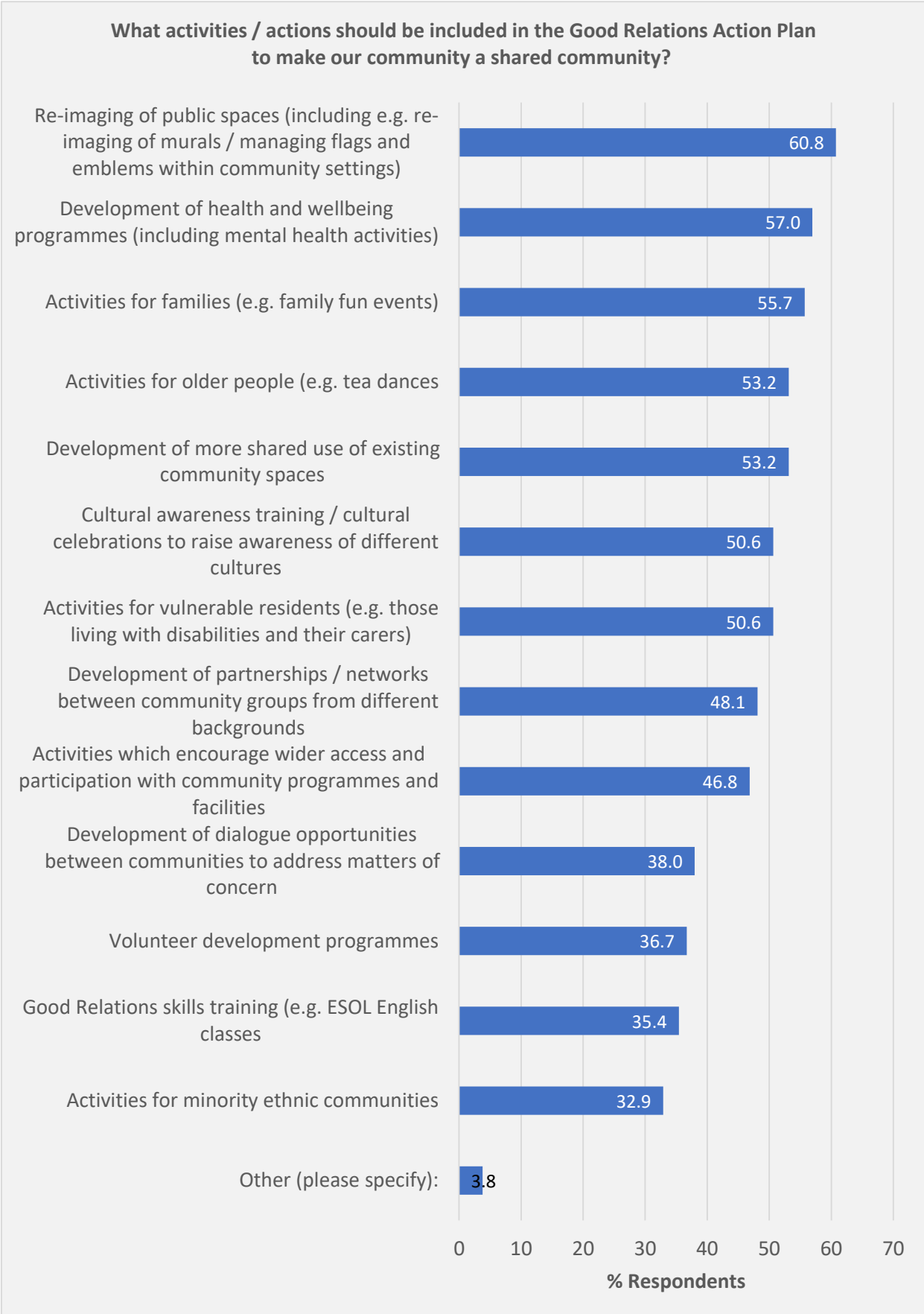
The highest priority identified relates to the perceived need to re-image public spaces (including e.g. reimaging of murals / managing flags and emblems within community settings). This was the highest priority overall and the highest priority identified by respondents from a Catholic background.

This is also consistent with the results of the 2020 Northern Ireland Life and Times Survey which indicates that an increasing percentage of the population are annoyed or feel intimidated by such emblems / demarcation of space.

The next four most significant priorities identified by respondents all relate to activity programmes which aim to bring the community together and tackle the causes and impacts of common challenges.

1. Development of health and wellbeing programmes (including mental health activities)
2. Activities for families (e.g. family fun events)
3. Activities for older people (e.g. tea dances, arts activities, talks programmes etc)
4. Development of more shared use of existing community spaces (this was the second highest priority for respondents from a Catholic background).

Actions related to community animation and shared use of community spaces also rated highly during consultation with community focus groups.



Q11 What activities should be included in the Good Relations Action Plan for 2022-2025 to increase the sense of safety within our community for everyone?

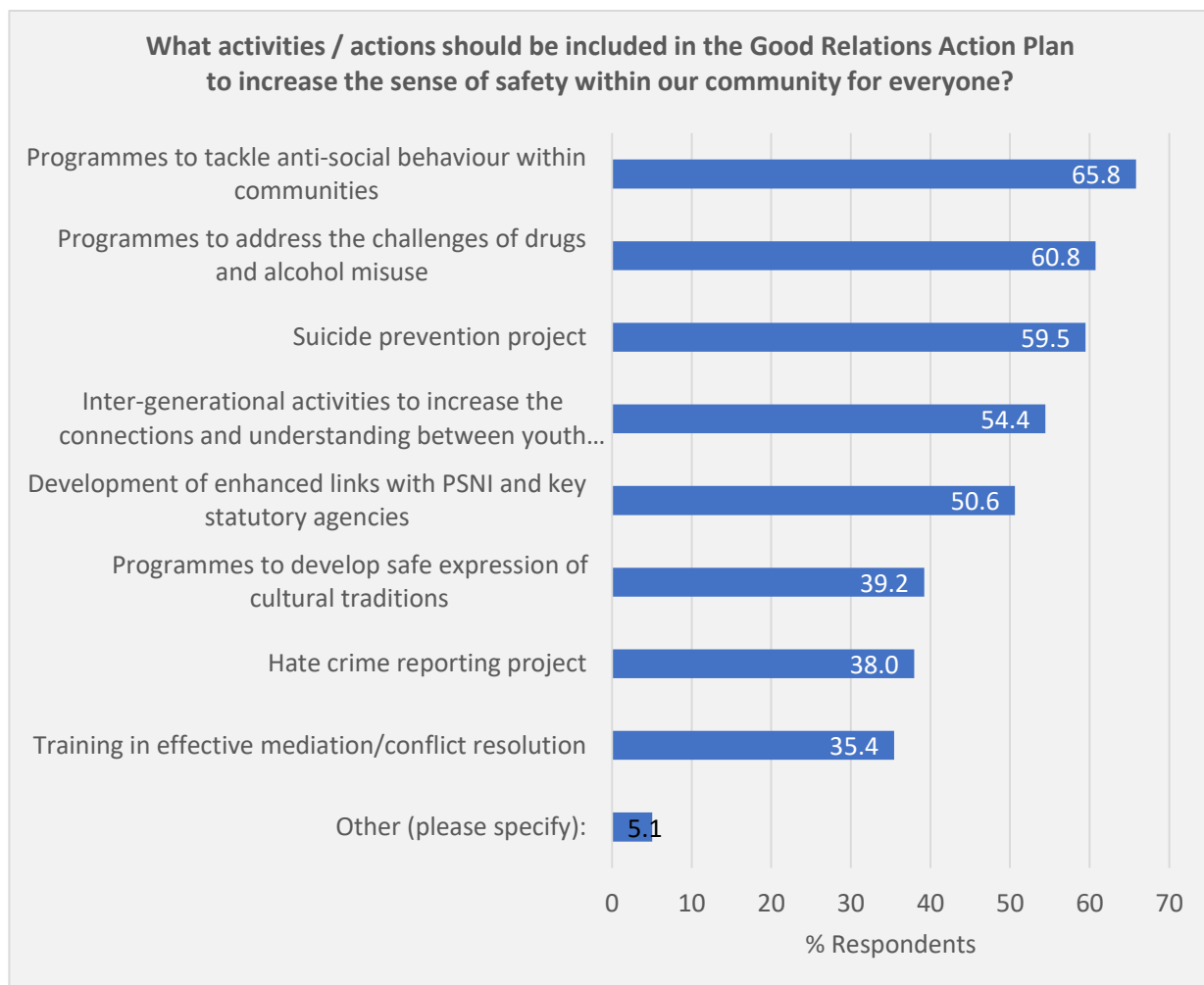
The top three most significant issues impacting on the sense of safety within the Council area identified by respondents are:

- Anti-social behaviour
- Drugs and alcohol misuse
- Suicide prevention

These issues are common challenges regardless of community background and have the potential to bring people together on a cross community basis. Given the relevance to Policing and Community Safety Partnership (PCSP) activities, these issues will also be referred to the partnership for joint consideration.

Activities to enable the expression of cultural awareness and those connected with challenging hate crimes were also identified as needs by a lower percentage of respondents (39% and 38% respectively).

Intergenerational activities were a high priority for those respondents from a Catholic background (72%) as were programmes to tackle anti-social behaviour.



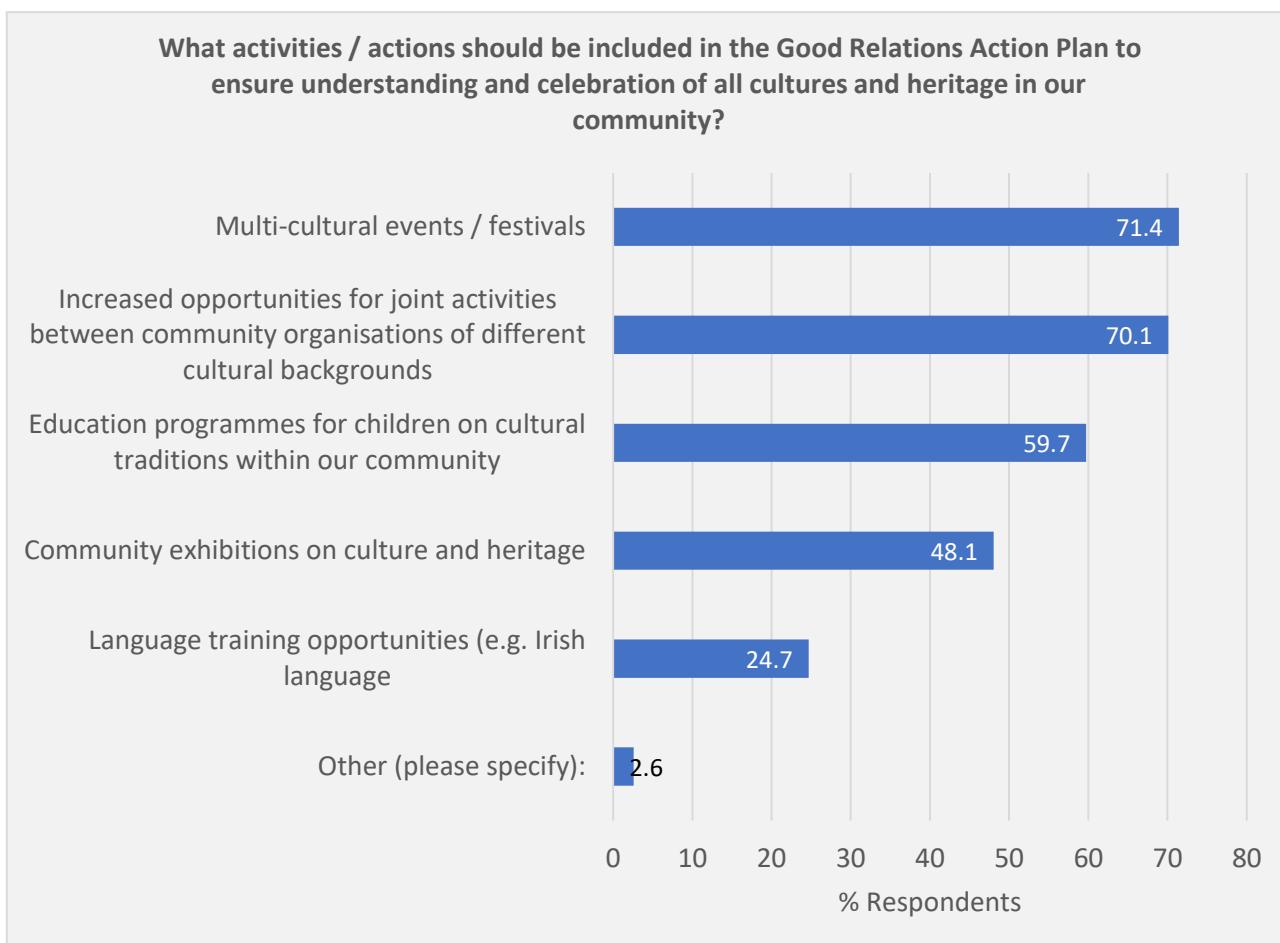
Q12 What activities should be included in the Good Relations Action Plan for 2022-2025 to ensure understanding and celebration of all cultures and heritage in our community?

The two most significant priorities identified by survey respondents for ensuring understanding and celebration of all cultures and heritage in our community were:

1. Multi-cultural events and festivals
2. Increased opportunity for joint activities between community organisations of different cultural backgrounds.

These priorities were also expressed by respondents from all backgrounds.

Respondents therefore prioritised the ability to gain exposure to other cultural experiences to de-mystify and increase understanding of other cultural backgrounds. In addition, almost 60% of respondents considered that education programmes for children would be beneficial.



Q13 Other comments

Additional comments were received from respondents with key issues identified including:

- Expression of culture in flags, murals and emblems and a requirement to promote a greater sense of inclusivity.
- The need to ensure all residents and the changing demographic of the area are better represented through e.g. positive opportunities for cultural showcasing.
- The need to support existing community organisations with funding to increase the good relations dimension of their activities, rather than delivering specific good relations activities which are perceived to attract an audience who are already engaged in good relations.
- The need for civic leadership by Council and Elected Members in the development and promotion of good relations.
- The need for additional youth club activities and activities which deal with issues related to self-esteem, identity, and the impact of life choices on future prospects.
- The need for activities / facilities for those living with disability in the Council area.
- The need to develop good relations activities for victims and survivors of 'The Troubles', former members of the security forces and employees of the Prison Service (many of whom live in the area).
- Lack of shared community space in certain areas which is unconnected to religious organisations.
- The need to raise awareness of good relations activities and the positive impacts achieved through cross-community / multi-cultural activities.

5.5 Consultation Feedback from Key Stakeholders

5.5.1 The Executive Office

Representatives of the Executive office confirmed Good Relations action plans need to reflect the needs and priorities within the Council area. It was acknowledged that communities have current and projected future needs in the development of young leaders, increasing community capacity and ensuring the integration of refugees and newcomer communities.

It was noted that The Executive Office makes available a Minority Ethnic Development Fund¹² which offers an additional source of funding of between £100 and up to £75,000 per annum for voluntary and community organisations working with minority ethnic people and groups. The aim of the Fund is to assist minority ethnic and local community organisations to promote good relations between people of different ethnic backgrounds. There is therefore no requirement for Local Authority Good Relations funding to aim to act to offer this type and extent of support.

Funding for youth and community programmes, which e.g. engage the community in sports activities / arts based activities, need to be linked to wider programming which increases understanding and capacity in good relations.

The T:BUC strategy will be reviewed in the 2022 / 23 financial year and therefore priorities may change because of this process. It was therefore highlighted that the action plan identified for the area needs to retain a degree of flexibility which will allow emerging regional priorities to be accommodated.

5.5.2 Department for Communities

Representatives from the Department confirmed that building community capacity and infrastructure is a core priority and would have benefits in ensuring sufficient capability at local level for development and delivery of Good Relations activities. It was confirmed that at a regional level community infrastructure can be variable and does not always have the richness and stability needed for programme implementation.

No Specific Good Relations needs for the Lisburn and Castlereagh area were identified, instead representatives indicated the Departments work offers a centralised approach to community need.

It was confirmed the funding offered by the department for regional community development contracts will be refreshed in the short-term and will seek to ensure that gaps are identified. Additional funding for the sector is channelled through NICVA activities (Northern Ireland Council for Voluntary Action) and Community Development activities in Local Councils.

¹² [Racial equality | The Executive Office \(executiveoffice-ni.gov.uk\)](https://www.executiveoffice-ni.gov.uk/racial-equality)

Programmes to tackle common community issues e.g. anti-social behaviour, drugs and alcohol misuse are undertaken through initiatives such as neighbourhood renewal which seek to tackle the causes and impacts of deprivation.

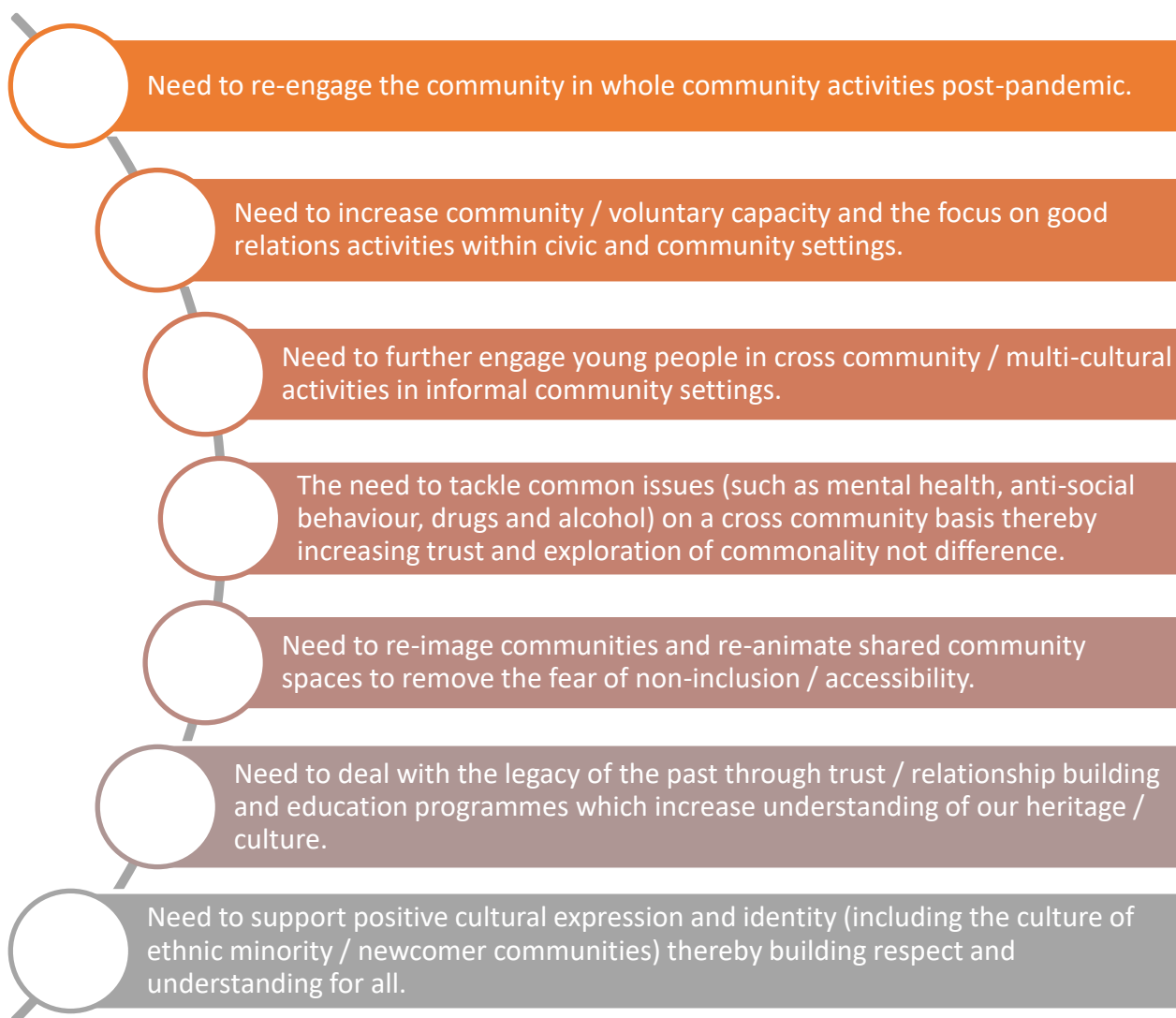
5.5.3 PSNI

Representatives from the PSNI confirmed key priorities in relation to children and young people include the need to focus on intergenerational work which aim to break down barriers between young people and older people. One of the community issues reported to PSNI relates to the fear that older people have of groups of young people 'hanging around' with the perception being that the young people are causing trouble. Additional links on an intergeneration basis would help to reduce this perception. Young people also need additional places to hang out and activities which give them a focus and an opportunity to get together. Currently many use parks and open spaces as their meeting place which can give rise to fear from other members of the community who wish to use the space.

In relation to community safety the issue of flags and emblems is a seasonal issue during the summer period. The PSNI are aware that the extent of mixed communities within the area are increasing and with this change in demographics and increasing number of people have expressed a desire for spaces to remain neutral. It was considered that programmes which aim to re-animate spaces and increase the perception of inclusiveness would be beneficial.

5.6 The Challenge – Gap Analysis

Public and stakeholder consultation has identified that there are a range of needs for the Lisburn & Castlereagh area to address to actively deliver enhanced good relations with the wider community. These are summarised as:



Of the needs identified through community consultation, some needs were deemed to be beyond the direct scope / funding potential of the current Good Relations Action Plan, namely:

- The need to tackle mental health impacts on our community
- The need to address the causes and impacts of drugs and alcohol mis-use within our community
- The need to physically re-image areas of our community spaces.

These issues are acknowledged to be high priority. In order to afford the required level of intervention and civic / community engagement to effect change, these issues will be further considered within the context of priorities for the upcoming Peace Plus Action Plan (which will have additional budgetary provision), and will be relayed to other civic structures for inclusion within their work programmes. These civic structures will include the Policing and Community Safety Partnership and Community Planning Partnership.

6 Existing Good Relations Activity

6.1 Existing Good Relations Action Plan

The existing Good Relations Strategy and Action Plan (funded with support through The Executive Office) identified a range of priority actions aligned to the objectives within the T:BUC Strategy. These actions have been reviewed within the context of the feedback gained from community consultees and the strategic priorities for the area, as follows:

TBUC Theme	Aim	Key Actions	Continuing relevance and need?
<p>Our Children and Young People – to continue to improve attitudes amongst our young people and to build a community where they can play a full and active role in building good relations.</p>	<p>Aim 1: To build leadership and resilience skills among children and young people in the Lisburn & Castlereagh area and create opportunities for them to engage with one another thus increasing and building trust, understanding and tolerance for people from different cultures, traditions or political backgrounds.</p>	<p>Project 1.1: Youth Leadership Project: Development and delivery of an interagency youth leadership programme supporting young people in exploring the importance of diversity, democracy, and leadership in a shared society.</p> <p>Project 1.2: Schools Cultural Exploration Project - Develop and deliver a local primary and secondary schools project to increase understanding of cultural diversity issues and enable young people to explore democracy and their individual and shared identity and culture.</p>	<p>Consultation highlights the continuing need and benefit of this activity.</p> <p>Consultation queries the benefit of the continued focus on schools-based programmes and seeks a re-orientation towards programmes based in community and voluntary settings.</p>
<p>Our Shared Community – in moving from contested spaces to shared spaces, we aim to create a community where division does not restrict the life opportunities and where all</p>	<p>Aim 2: To create a more equal, shared and inclusive area for all with a range of shared and welcoming spaces and activities, where people feel comfortable engaging, where tolerance and</p>	<p>Project 2.1: Community Relations Week Events – To increase the profile of good relations in the Lisburn Castlereagh area each year during Community Relations Week with a major event at a council facility showcasing the range of shared spaces in the local area e.g. community, leisure and commercial and raising the profile of shared</p>	<p>Consultation emphasised the need for and benefit of multi-cultural events which animate civic spaces and increase the perception of shared space where cultures can be expressed safely.</p>

<p>areas are open and accessible to everyone.</p>	<p>understanding of other cultures, traditions and political backgrounds has increased and where myths, misperceptions, fears and barriers to sharing, visible or invisible, are slowly removed.</p>	<p>spaces; learning about examples of best practice in developing projects that address contested spaces and the importance of a shared community and supporting communities to develop a sense of pride and place.</p> <p>Project 2.2: Key Institutions Programme – Building the capacity of the Institutional communities to engage with the wider community and promote dialogue that provides a greater understanding of each other (Orange Community; Bands Forums; GAA; Culture Forum, and BME support groups and Irish Language groups locally) and encouraging participation and greater accessibility by the community.</p> <p>Project 2.3: Church Engagement Project - Working with and developing Clergy Forums in the area to create opportunities for church organisations to promote good relations in their local areas, encourage cross community dialogue and promote greater accessibility to shared and open spaces.</p> <p>Project 2.4: Rural Communities Programme - Work with rural community organisations to encourage openness and increase accessibility to the range of facilities available in local villages and rural areas.</p>	<p>Consultation highlighted the benefit of cross community working and the potential readiness / emerging confidence of e.g. sports clubs to participate in cross community activity.</p> <p>Consultation captured some interest in facilitating and encouraging inter-faith partnership. However, it was expressed that churches are engaged in such activity at a local level.</p> <p>The need to increase perceptions of shared space and animate existing spaces as shared facilities was highlighted during consultation.</p>
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<p>Our Safe Community - to create a community where everyone feels safe in moving around and where life choices are not inhibited by fears around safety.</p>	<p>Aim 3: To increase awareness of the factors that contribute to intimidation and anti-social behaviour which cause an area to feel unsafe for some and to build leadership and capacity among influencers and statutory stakeholders in addressing these issues.</p>	<p>Project 3.1: Capacity & Developmental Support – to reduce tensions in the local area and increase people’s awareness of local issues by working with groups on hard issues, the past, local history, offering services such as mediation training, conflict management training and capacity building training.</p> <p>Project 3.2: Hate Crime Hurts: Developing a partnership approach to addressing hate crime between Council and statutory agencies such as PSNI, NIHE, Youth Justice Agency, Youth Justice Reforms, Probation Board, PCSP, NIFRS and Peace IV etc.</p> <p>Project 3.3: Development of a Strategic Players Forum of key statutory and voluntary and community representatives to share information, skills development, best practice, highlight community needs, work in partnership, maximising resources and to monitor tensions on the ground in local areas around issues like flags, bonfires, murals, parades etc.</p>	<p>The need for mediation / conflict management training was not identified as a high priority by consultees. Rather consultees sought activities which would increase cultural understanding thereby negating the need for conflict management.</p> <p>Consultees expressed the need for proactive action addressing hate crime related to race, religion and sexual orientation.</p> <p>Consultees expressed support for the work undertaken by Council in establishing DEA level fora which enable dialogue, partnership and problem solving at local level.</p>
<p>Our Cultural Expressions – To create a community, which promotes mutual respect and</p>	<p>Aim 4: To support communities to address hard issues, prejudice and mistrust that they may have towards others, to</p>	<p>Project 4.1 : Holocaust Memorial Project - Increasing awareness across the Lisburn & Castlereagh area as a way focusing on the lessons from the holocaust, its relevance for today and how local people</p>	<p>While consultees recognise the value in increasing understanding and awareness of the holocaust, requests were made to</p>

<p>understanding, is strengthened by its diversity and where cultural expression is celebrated and embraced</p>	<p>promote awareness, understanding and the respectful celebration of the different cultures that exist in the area and promote the value of diversity and the importance of dispelling myths in recognition of the multi-cultural nature of the area</p>	<p>can start to challenge prejudice, promote tolerance and embrace cultural diversity in society.</p> <p>Project 4.2: Cultural celebrations and Bonfire Management Project. To improve cultural awareness in relation to Bonfires and cultural celebrations which aims to increase understanding, agree a bonfire management protocol, open up a wider debating position to help communities move forward, skills development, reduce tensions at certain times of the year and lead to greater respect for differences across all communities.</p> <p>Project 4.3: Decade of Commemorations Project: Deliver an education programme on the Decade of Centenaries in particular around the centenary of the Easter Rising and the Battle of the Somme in 2016 and the relevance of these events to all sides of the community.</p> <p>Project 4.4: Cultural Identity grants project – Enable groups from within the Lisburn & Castlereagh area involved in culture and identity work to develop projects that can help them to celebrate their culture improve education, awareness, understanding,</p>	<p>expand this type of activity to include significant events / special days of other cultures and faiths.</p> <p>Consultees expressed a desire to see events such as bonfires to be seen and used as opportunities for whole community engagement and celebration.</p> <p>Consultees did not express a desire for activities marking the centenary, rather a desire to increase objective unbiased access to information which educates on the reasons why our society is and has been shaped by our common past.</p> <p>Consultees expressed a desire for cross community and multi-cultural activities which increase awareness, understanding and which enable meaningful and sustained</p>
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		<p>enjoyment of and respect for, their cultures among others in the community.</p> <p>Project 4.5: Annual Cultural Showcase Events/ Celebrations</p> <ul style="list-style-type: none"> • Work with ethnic minority communities to educate communities about cultural diversity and support integration in the civic and cultural life of the area by hosting a number of cultural showcase events/ celebrations during the year linked to a programme of education. • Increase cultural awareness within the Council area of all cultures breaking down prejudices that exist among local communities through the hosting of a St Patrick’s Day Concert/ series of events in the Council area. 	<p>relationship building.</p> <p>Consultees expressed a desire for cross community and multi-cultural activities.</p>
<p>Leadership for a shared society - Leadership for a shared society is actively pursued by elected members, and by statutory, voluntary and community leaders.</p>	<p>Aim 5: To develop strong and accountable civic leadership in Lisburn & Castlereagh City Council, which mainstreams good relations into the core of Council and community plan activity, which promotes an inclusive and integrated community and which promotes a partnership</p>	<p>Project 5.1: Grants Programme - To deliver the grants programme for the new Lisburn & Castlereagh Good Relations programme.</p> <p>Project 5.2 Monitoring & Evaluation: Develop a robust monitoring and evaluation process.</p> <p>5.3: Public Relations around Good Relations: To develop a communications programme which aims to highlight the good work done by Lisburn & Castlereagh City Council in regard of Good Relations and its positive outcomes.</p>	<p>Continued access to a community grants programme was a priority for community consultees.</p> <p>Consultees expressed a lack of awareness of the breadth of good relations activity and a desire for increased awareness of what is available</p>

	approach in so doing	within Lisburn & Castlereagh.
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6.2 Council Contribution to Good Relations through Core Services

Council contributes to the enhancement of good relations within the Lisburn & Castlereagh City Council area through the dedicated Good Relations Strategy and Action Plan, securing funding from the Executive Office for the delivery of proactive programmes. However, the overall positive impact of Council activities and services is much greater than those identified within the annual Good Relations Action Plan.

Consultation was undertaken with Heads of Service and Director within Council to review the service areas and activities/events programmes where good relations within the community is enhanced through cultural activities, initiatives which aid inclusion and those which increase understanding and acceptance.

The service areas consulted included:

- Museum Service
- Parks and Amenities
- Sports Development
- Community Planning/PEACE PLUS
- Arts Service
- Community Services

Feedback obtained is included in the following infographic, and highlights that Council provides a range of services which positively impact on good relations through activities that:

- increase understanding and awareness of heritage and culture,
- increase the accessibility and take-up of sports activities on a cross community basis which traditionally have been seen as linked to particular religious/cultural backgrounds
- engage groups of all generations in activity programmes which are diverse and intercultural in nature
- offer accessible activities and key facilities for those living with disabilities
- increase accessibility for those struggling with literacy / language issues.

However, many of these good relations impacts have been incidental in nature and a valuable secondary benefit to the initiatives on offer. With additional focus and priority afforded to their good relations potential, core Council activities could maximise their positive impacts.



Programmes

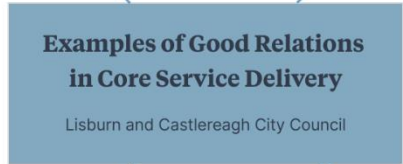
Understanding our past - centenary anniversaries - Belfast; Reflections on 1916
 World War 1 and us
 The Easter Rising and us - in partnership with Tonagh Ladies Group investigating female protagonists
 Education service - links to local and global citizenship - what is shared and what is different, mutual and personal understanding
 The new normal - Covid 19 and me - story collection
 Hilden School Heritage Regeneration Project
 Development of cultural kits for care homes

Accessibility

Museum offers baby change, wheelchair accessible facilities & braille information
 Photo voice project to overcome literacy issues
 Pen friend programme enabled visually impaired to participate
 Translated content: French, German, Spanish and Italian
 Participative engagement approach

Museum Service

Parks and Amenities



Community Planning

Leisure Services

Programmes

Funding of Forest Schools to engage with primary schools (including special schools)
 CSAW - Safe and Well Project tackling social isolation through physical activity with e.g. Reconnect (adults with acquired brain injury), mother and toddler groups, special schools, men's sheds, older people
 Biodiversity programmes - planting schemes, environmental activities, walks and talks
 Allotments and raised beds - 105 plots allocated to local residents. Community hub fully accessible for all abilities
 Lagan Valley Regional Park - outreach activities for local community
 Events - Mayors family fun day, Mayors Parade, Christmas at the Castle, Park Life events in the summer (inclusive of mini mela events)
 Supporting cricket activities for the Indian, Sri-Lankan and Pakistani community
 Engaging local community groups in environmental activities e.g. development of Glenmore parkland trail with 1.75 km fully accessible path, wildflower meadow development and horticultural activities.



Programmes

Working to integrate public services for the benefit of the community in Lisburn and Castlereagh
 Age Friendly co-ordinator in partnership with PHA to tackle social isolation and mental health
 Joint training undertaken for Youth Council with Elected Members
 Integrated Care Partnership work to understand health inequalities
 Community Voluntary and Social Enterprise Sector (CVSE) structures established at District Electoral Area level - work towards Locality Plans in 2 DEAs - Castlereagh East and Lisburn South as pilot initiatives.

Programmes

Summer schemes including Gaelic Football camps, athletics, cricket, football, Olympic Handball, rugby, golf, american football across the Council area
 Disability Kids Summer Club including Inclusive bikes, boccia and new age kurling
 Hard 2 Guard summer basketball camps
 Inclusive cycle programme
 Summer allotments kids Gardening Club
 A walk in the park programme - increasing physical and mental health
 Adult Golf Summer programme
 Summer Bootcamp Programme



Events

Half Marathon
 Triathlon
 Active Ageing for over 50s
 Santa Dash - family 3k or 5k run
 Colour Run - 3k or 5k run
 Business games - 4 event programme for local businesses

7 Vision, values and strategy for enhanced good relations

7.1 Vision

Lisburn & Castlereagh is an area which is safe for all, which celebrates and accepts diversity and where our communities are strong and cohesive.

7.2 Values

A set of values have been established which are central to the development and promotion of Good Relations activities within Lisburn & Castlereagh City Council area. These values are:

- Commitment to ensuring that civil liberty is maintained;
- A desire to welcome and embrace diversity;
- Equality – recognition of the rights of all in society regardless of age, ability, sex, racial grouping, cultural background, religious belief, or sexual orientation;
- A belief in the dignity and rights of the individual;
- Respect for other people's freedom, within the law, to express their culture, heritage and identity;
- Fairness and honesty;
- Tolerance and compassion for all.

7.3 Key Objectives

In order to deliver the Good Relations Strategy, in the Lisburn & Castlereagh area, four objectives have been identified which align with the key objectives of the Together Building United Communities Strategy, namely:

1. Our children and young people

- **Objective:** To increase the opportunities for young people to engage and build relationships on a cross community basis and the skills to participate in leadership roles in civic life.

1. Our shared community

- **Objective:** To facilitate and enhance community integration offering opportunities and facilities where people can come together in joint activities regardless of cultural/ethnic background, gender, sexual orientation, or ability.

1. Our safe community

- **Objective:** To create a community environment where everyone feels safe to participate in civic and community life.

1. Our cultural expression

- **Objective:** To increase understanding, enjoyment and engagement with the cultures represented in the Lisburn & Castlereagh City Council area, ensuring that the cultural expression and heritage of others is celebrated and respected within our diverse community.

8 Action plan of key activities, and associated good relations indicators, to realise the good relations strategic vision.

To assist with the development of proactive good relations activities, Council has developed a future action plan based on the key priorities identified following stakeholder / community consultation and based on the findings of the public survey.

The actions within this plan have been aligned with the objectives expressed within the Together Building United Communities Strategy (T:BUC) and the objectives stated above.

Children and Young People						
T:BUC Outcome: To continue to improve attitudes amongst our young people and to build a community where they can play a full and active role in building good relations						
No	Objective	Proposed Actions	Success measures	Outcomes	Potential Partners	Budget
1	Increase the participation and voice of young people in the civic life in Lisburn & Castlereagh thereby ensuring inclusion.	Youth Council Development	<p>Youth Council in place and meeting regularly on an annual basis.</p> <p>Input from the youth Council on core Council policy and programmes.</p> <p>Development of an annual Youth Council Action Plan and annual report.</p>	<p>Creation of a stronger more unified voice for young people in expressing needs, hopes and aspirations.</p> <p>Increased cross community connectivity for young people across the District.</p> <p>Improved confidence, understanding and interest in cooperating with others.</p> <p>Increased understanding and appreciation for diversity.</p> <p>Increase in favourable feelings towards others from different religious and cultural backgrounds.</p>	<p>Education Authority</p> <p>LCCC Community Planning Partnership</p> <p>LCCC PCSP</p>	£10,000
2	Increase community cohesion and cross community interaction through informal youth activities.	Embracing Diversity through Sports and Arts	Cross community / multi-cultural activity programme developed and implemented across the District offering the opportunity for relationship building.	<p>Increase in the frequency of socialising / playing sports with others of a different background.</p> <p>Increased community cohesion, trust and acceptance of other young people across the Council area including young people with additional needs.</p> <p>Enhanced sense of community and respect for diversity.</p> <p>Delivery and accessibility of diversionary activities for youth at risk</p>	<p>Community and Voluntary Groups & Sports Clubs.</p> <p>LCCC Community Arts</p> <p>Irish Linen Centre and</p>	£10,000

				thereby reducing the number of young people engaged in sectarian / anti-social behaviour.	Lisburn Museum LCCC Leisure	
3	Increase in youth leadership capacity across the Council area.	Youth Leadership and Diversity Training Programme	Creation of youth leadership and diversity training opportunity for young people across the Council area.	Increase in favourable feelings towards others from different religious and cultural backgrounds. Increase in the number of young people engaged in leadership roles within their communities. Increase in community and voluntary sector capacity for the development and implementation of community-based activities.	EANI	Through YC Budget
4	Addressing common challenges to promote diverse and cohesive communities.	Confidently Me – programme addressing self-esteem, bullying, image and acceptance including issues related to use of social media.	Cross community programme developed and delivered to young people across the Council area.	An increase in the opportunities for young people from different backgrounds to work together on common challenges and socialise together. Increase in the confidence of young people to express their identity, culture, heritage and beliefs.	Community & Voluntary Partners Youth Council PCSP	£2000
5	Increasing community cohesion on an intergenerational basis.	Intergenerational Activity Programme	Links established between groups of older and younger people and implementation of joint activity programmes.	Reduction in fear and increased feelings of safety for older people regarding interactions with youth. Increased understanding and acceptance of the needs of older people by youth.	Age Friendly PCSP Community & Voluntary Partners Youth Council	£2000

				Enhanced cross community interaction on an intergenerational basis.		
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Our Shared Community						
T:BUC Outcome: to create a community where division does not restrict the life opportunities of individuals and where all areas are open and accessible to everyone.						
No	Objective	Proposed Actions	Success measures	Outcomes	Potential Partners	Budget
6	Increase in community activities and cross community / multi-cultural community interaction.	Good Relations Grant Aid Scheme – could meet all Key Priorities	Grant scheme offered to community and voluntary sector organisations on an annual basis with uptake from across the Council area.	<p>Minimum of 20 community and voluntary groups supported to undertake good relations based activities on an annual basis.</p> <p>Increase in capacity of community and voluntary sector to bring communities together.</p> <p>Positive attitudinal change at community level between groups and individuals from different backgrounds.</p>	Community and voluntary organisations	£36,000 (£30,000 grant programme and £6,000 reactionary fund)
7	Increased levels of community activity and diverse community	Explore and Engage – Community Animation Programme – Re-connecting post pandemic	Development and implementation of a programme of animation activities across the Council area on a cross community and	<p>Increased numbers of people engaging in activities on a cross community and multi-cultural basis.</p> <p>Increased understanding, respect and tolerance for different cultures/heritage.</p>	<p>Community & Voluntary Partners</p> <p>LCCC Arts</p> <p>ILCLM</p>	£14,000

Our Shared Community						
T:BUC Outcome: to create a community where division does not restrict the life opportunities of individuals and where all areas are open and accessible to everyone.						
	<p>engagement post pandemic.</p> <p>Increased community use of community spaces and facilities on a whole community basis.</p>	<p>(including older people) and re-animating our community spaces by increasing the perception of welcome and inclusion regardless of background.</p>	<p>multi-cultural basis including re-animation of community spaces.</p>	<p>Increased feelings of safety regardless of background, belief or ability.</p> <p>Increase in perceived accessibility and use of community spaces</p> <p>Increased number of opportunities for safe expressions of culture.</p> <p>Increase in the number of people who would prefer to live in a mixed religion neighbourhood.</p>	<p>Good Relations</p>	
8	<p>Increased understanding, integration and acceptance in civic and social life of those identified as belonging to a minority community including: newcomer / ethnic minority communities, LGBTQIA+ community and those living with</p>	<p>Integrate and Embrace</p> <p>Development of an activity programme linked to each DEA.</p> <p>Activities will be determined on local needs and opportunities and will seek to include e.g.:</p> <ul style="list-style-type: none"> • Music, arts, craft and food events • Volunteering opportunities 	<p>Development of an activity programme which increases opportunities and the welcome for those of different cultural backgrounds, those living with disabilities and their carers and the LGBTQIA+ community to be engaged in civic and social life.</p>	<p>An increase in the number of people who have friends and take part in shared activities with others from different ethnic minority backgrounds / cultural and religious traditions, abilities and those of a different sexual orientation.</p> <p>Increase the feelings of safety, belonging and inclusion felt by all residents.</p> <p>Reduction in the number of hate crimes within the Council area.</p>	<p>Community Partners</p> <p>PCSP</p> <p>PSNI</p> <p>LCCC Community Services</p> <p>Youth Council</p>	£4,000

Our Shared Community						
T:BUC Outcome: to create a community where division does not restrict the life opportunities of individuals and where all areas are open and accessible to everyone.						
	disability and their carers.	<ul style="list-style-type: none"> • Historical activities / storytelling / understanding narratives • Health and wellbeing programmes • Identification of collaborative working opportunities. 				
9	Development and enhancement of good relations benefits across all Council services.	Development of a Good Relations Steering Group within Council which can advise on maximising good relations outcomes of Council activities and services	Steering group in place and meeting on a regular basis to consider and advise on how good relations can be maximised through the delivery of all Council services and facilities.	<p>Increase in understanding of good relations priorities by all staff within Council.</p> <p>Increase in opportunities for the whole community to come together and participate in joint activities through Council services and venues.</p>	GRO Contribution	£0

Our Safe Community

T:BUC Outcome: to create a community where everyone feels safe in moving around and where life choices are not inhibited by fears around safety

No	Objective	Proposed Actions	Success measures	Outcomes	Activity Lead and Potential Partners	Budget
10	Increased integration of ethnic minority, LGBTQIA+ groups / those living with disability within Lisburn & Castlereagh	Combating hate crime through the development of the 'No Hate Here' campaign and associated awareness raising activities.	Programme to identify at risk groups / areas of tension and development of enhanced links with law enforcement / community structures to combat causes and incidences of hate crime.	Reduction in hate crimes / crimes with a homophobic motivation recorded within the Council area. Increased confidence and perception of inclusion and safety expressed by minority ethnic / LGTBQIA+ / disabled residents.	PSNI PCSP	£1,000

Our Cultural Expression						
T:BUC Outcome: to create a community, which promotes mutual respect and understanding, is strengthened by its diversity and where cultural expression is celebrated and embraced.						
No	Objective	Proposed Actions	Success measures	Outcomes	Activity Lead and Potential Partners	Budget
11	Increased understanding, acceptance and celebration of diversity within the community.	Cultural Celebrations Programme – to include Holocaust Memorial Day, Ulster Scots Leid Week, Irish Language Week and others which may arise.	Annual programme of multi-cultural celebration events undertaken across the District on an annual basis.	<p>An increase in the number of people who think the culture and traditions of all ethnic backgrounds represented within the Council area adds to the richness and diversity of the Lisburn & Castlereagh community.</p> <p>Enhanced feelings of inclusion and acceptance of all community residents.</p> <p>An increase in the number of people who feel they have a good understanding of different cultural traditions and backgrounds.</p>	<p>HMD Trust</p> <p>Ulster Scots Society</p> <p>Seachteain Na Gaeilge</p> <p>LCCC Community Arts</p> <p>Irish Linen Centre & Lisburn Museum</p>	£10,000
12	Increased understanding of heritage and reduced segregation of communities on a religious / cultural basis.	Our People, Our Shared History, Our Current Experience	Education programme for the community exploring our shared history, our cultures and traditions and how those shape our community today.	<p>An increase in the number of people who feel they have a good understanding of different cultural traditions and backgrounds.</p> <p>An increase in the number of people who feel their cultural identity is respected.</p>	<p>Irish Linen Centre & Lisburn Museum</p> <p>Community & Voluntary Partners</p>	£14,000

9 Implementing the Plan

Following adoption of this strategy by Lisburn & Castlereagh City Council, and its acceptance and approval by The Executive Office, the Council will develop an annual action plan for implementation of the key actions and priorities identified. The implementation of this Action Plan will be co-ordinated by the Councils Good Relations Officer, with support from the wider Community Development and Community Planning teams.

Progress reports will be submitted on a regular basis to The Executive Office in line with their funding requirements.

During the course of strategy implementation, Council will seek to maximise other funding opportunities and joint working with other agencies, to further enhance Good Relations activities.

10 Monitoring and Evaluation

Monitoring and evaluation of action plan implementation will be carried out on an ongoing basis by the Good Relations Officer and associated team within Lisburn & Castlereagh City Council and in compliance with any funding requirements for externally funded project activities.

The Good Relations programme will be monitored under the auspice of Outcome Based Accountability (OBA).

The collection of good relations outcomes from each project running will be a key part of the delivery of Good Relations programme. This type of monitoring will provide evidence on the difference each project is making, and measures how it is contributing to the achievement of the aims of the T:BUC Strategy (Together, Building, a United Community). Outcomes Based Accountability (OBA) will illustrate what is working well with each project, highlights areas for improvement, and allows examples of good practice to be identified and shared with others.

How do we measure Outcomes for T:BUC?

Monitoring will be undertaken on a quantitative and qualitative basis:

- Quantitative – measuring the number of activities undertaken and participants engaged in those activities.
- Qualitative – measuring the outcomes and outputs of each activity e.g. how effective the activity was in delivering change, whether anyone was better off/experienced a change in attitude as a result of the activity. Outcomes data will be collected by having participants complete questionnaires at the start of a programme of activity to

establish a baseline and the end of that programme to measure any changes in knowledge, attitude and behaviours. Additionally, for one-off events, we will have a separate, standalone questionnaire for those attending such events.

The Good Relations Officer will review progress on action plan implementation on a quarterly basis and will seek to identify opportunities to maximise the positive impacts for good relations in the Lisburn & Castlereagh area.

11 Acknowledgements

Lisburn & Castlereagh City Council area would like to acknowledge and thank The Executive Office for the funding contribution to enable the development of this Good Relations Strategy and Action Plan and the contribution of all who participated who attended the public meetings, focus groups, or who contributed through the e-survey. We value and appreciate the input of all those who participated in helping us to identify the priorities for Good Relations within the Council area.

The Council would also like to thank all of the community and voluntary groups, as well as statutory agencies, who have worked tirelessly to support the entire community over the last few years, including through the challenges which the pandemic has created for us all. We look forward to developing our working relationships with these organisations and with new community partners in the delivery of this new strategy in creating a more shared, cohesive and integrated community.



LISBURN & CASTLEREAGH CITY COUNCIL

DISTRICT COUNCIL GOOD RELATIONS PROGRAMME

2022/23 ACTION PLAN

District Council: LISBURN & CASTLEREAGH CITY COUNCIL

Chief Executive Officer: MR DAVID BURNS

DISTRICT COUNCIL GOOD RELATIONS PROGRAMME
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Appendix 1

1.1 Programme information

Number of programmes	12
Name/role/contact details of all staff responsible for programme management	<p>Deirdre Russell Community Development and Resources Manager Bridge Community Centre, 50 Railway Street, Lisburn, BT28 1XP Deirdre.russell@lisburncastlereagh.gov.uk</p> <p>Victoria Jackson Acting Community Support Officer Bridge Community Centre, 50 Railway Street, Lisburn, BT28 1XP Victoria.jackson@lisburncastlereah.gov.uk</p> <p>Mark Kent Good Relations Officer, LCCC Bridge Community Centre, 50 Railway Street Lisburn, BT28 1XP p: 028 9244 7818 m: 07841 477575 mark.kent@lisburncastlereagh.gov.uk</p> <p>John Beattie Administrative Assistant Bridge Community Centre, 50 Railway Street Lisburn, BT28 1XP 028 9244 7807 John.Beattie@lisburncastlereagh.gov.uk</p>

1.2 Financial information

Name/contact details for staff responsible for financial management of programme	<p>All staff detailed above</p> <p>Angela McCann Head of Communities Civic Headquarters, Lagan Valley Island Lisburn, BT27 4RL angela.mccann@lisburncastlereagh.gov.uk</p>
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DISTRICT COUNCIL GOOD RELATIONS PROGRAMME 2022/23 ACTION PLAN

	100%	75%
Total cost	£170,782.00	£128,086.50
Total programme costs	£103,000.00	£77,250.00
Total staff and administration costs	£67,782.00	£50,836.50

1.3 Claim deadlines

It is extremely important that all claims for expenditure are made promptly and that full expenditure is claimed for within six weeks of the end of the financial year. The claim deadlines for 2022/23 are as follows:

- Quarter 1 to be with TEO no later than end of July 2022
- Quarter 2 to be with TEO no later than end of October 2022
- Quarter 3 to be with TEO no later than the end of January 2023
- Quarter 4 to be with TEO no later than 12 June 2023

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Section 2

Children and Young People

2.01 PROGRAMME NAME		2.02 CODE	
YOUTH COUNCIL LEADERSHIP & DEVELOPMENT		LCCC1	
2.02 KEY WORDS	Youth / Engagement / Council		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£10,000		
2.05 Total target no. of participants	Direct	50	Indirect 2400
2.06 Budgeted unit cost of programme	£200.00 Good Relations programme partly funds the totality of costs for the Youth Council with other contributors such as the Education Authority, PSCP, PSNI, Community Planning & Peace IV. There is a considerable benefit to the youth population in Lisburn and Castlereagh.		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	1: OUR CHILDREN & YOUNG PEOPLE		
2.12 T:BUC Outcome	1.1 Positive attitudinal change towards people from different backgrounds. 1.2 Bringing communities together.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	1.1 Increase in favourable feelings towards others from different religious and cultural backgrounds. 1.2 An increase in the extent to which young people socialise with and have friendships with others from a different religious or ethnic minority background.		

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<p>2.14 Additional Project level Outcomes (optional)</p>	<ul style="list-style-type: none"> • Creation of a stronger more unified voice for young people in expressing needs, hopes and aspirations. • Increased cross community connectivity for young people across the District. • Improved confidence, understanding and interest in cooperating with others. • Increased understanding and appreciation for diversity.
<p>2.15 Link to good relations audit</p>	<ol style="list-style-type: none"> 1. Providing opportunities for YP to articulate their voices through the Youth Council and other fora and building the leadership skills of young people. 2. There is a need to create more shared opportunities for young people in L&C to engage with one another.
<p>2.16 Complementarity</p>	<p>Education Authority Youth Service, PSNI, Lisburn and Castlereagh Community Planning Partnership and Lisburn & Castlereagh City Council (Community Development, PCSP, PEACE IV and Good Relations) will:</p> <ul style="list-style-type: none"> • Recognise the inclusive function of the Youth Council as a representative voice for young people and pro-actively engage and participate with young people on a regular basis. • Seek the opinions of young people on decisions that affect or have an impact on their lives and give them a meaningful voice. • Respond to young peoples' emerging needs, issues and priorities. <p>Key Partnership - A Partnership Agreement has been completed between the Education Authority and Lisburn & Castlereagh City Council.</p>
<p>2.17 Programme summary information 2022/23</p>	<p>The Youth Council will continue, with 24 members elected to serve a two-year term with an identified action plan established on an annual basis.</p> <p>The continued development of the Youth Council will be undertaken in partnership with the Good Relations Officer, the Community Planning Manager, the PEACE IV Manager, PSNI, the PSCP and the Education Authority (who now has a dedicated worker in place to guide the Youth Council members).</p> <p>As per the Youth Councils Terms of Reference, their functions will include:</p> <ul style="list-style-type: none"> • To encourage and promote the participation of young people at local level, within the Youth Council;

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	<ul style="list-style-type: none"> • To develop the skills, knowledge and confidence of Youth Council Members to engage with other young people and policy/decision makers particularly Lisburn Castlereagh City Council; • To engage with the wider local youth population to ascertain their views on identified youth issues; • To represent the views of the local youth population of the area to policy/decision makers particularly Lisburn Castlereagh City Council; • To ask policy/decision makers to be accountable for decisions which impact upon the lives of young people; • To influence a range of council events and programmes; • To participate in appropriate consultative events; • To keep the local youth population informed of developments on the identified youth issues; • To produce an annual action plan and evaluate the plan using Youth Council evaluation framework; • To produce an Annual Report. <p>The activities of the Youth Council will include:</p> <ul style="list-style-type: none"> • Regular meetings of the appointed cross community youth council • Social action initiatives • Leadership and Good Relations awareness training and capacity building • Engagement with key civic structures.
<p>2.18 Potential to progress programme in 2023/25</p>	<p>The Youth Council will progress for the duration of the three year term of the Good Relations Strategy to enable effective relationship building between the members, the development of local networks with wider communities of young people and effective integration with civic and community structures.</p>

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2.01 PROGRAMME NAME		2.02 CODE	
EMBRACING DIVERSITY THROUGH SPORTS AND ARTS		LCCC2	
2.02 KEY WORDS	Sport, Arts, Good Relations, Best Practice		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£10,000		
2.05 Total target no. of participants	Direct	250	Indirect 3000
2.06 Budgeted unit cost of programme	£40.00		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	2. Our Children and Young People		
2.12 T:BUC Outcome	1.1 Positive attitudinal change towards people from different backgrounds. 1.2 Bringing communities together 2.1 Increased use of shared spaces and services		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	Increase in the number of young people who have favourable feelings towards others of different religious / cultural backgrounds. Increase in the frequency of socialising / playing sports / undertaking activities with others of a different religious / ethnic background. An increase in the number of young people who have friends with others of a different religious / ethnic background. An increase in the percentage of people who consider the area they live as welcoming to all communities.		
2.14 Additional Project level Outcomes (optional)	An increase in the percentage of people who have a greater understanding of good relations issues deep within their local communities.		

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	<p>Increased community cohesion, trust and acceptance of other young people across the Council area including young people with additional needs.</p> <p>Enhanced sense of community and respect for diversity.</p> <p>Delivery and accessibility of diversionary activities for youth at risk thereby reducing the number of young people engaged in sectarian / anti-social behaviour.</p>
<p>2.15 Link to good relations audit</p>	<ul style="list-style-type: none"> • Community consultation identified the need for young people to have opportunities to meet others from a different background through joint activity (p30) and (p42). • Community consultation identified the need to address the increasing challenge of mental health issues and community isolation (P30). This was also identified as a priority via the online survey (p42). • The benefits of sport types activities in building good relations was highlighted by community consultees however, they identified a need to root these activities in community structures (P30). • The need for enhanced cross community youth activities was identified as a high priority via the on-line survey (p42).
<p>2.16 Complementarity</p>	<p>The proposal for a youth sports and arts programme complements the Peace IV Action Plan and has the potential to complement the future Peace Plus Action Plan.</p> <p>The proposal also supports the implementation of the LCCC Community Plan ensuring that young people have access to programmes to take part in play, recreation and sport based on collaboration.</p> <p>This project has the potential to complement the work of the Council Leisure Services team who actively deliver health and wellbeing programmes for local youth.</p>
<p>2.17 Programme summary information 2022/23</p>	<ol style="list-style-type: none"> 1. Exploring barriers to cross community group engagement e.g. between sports clubs / youth groups and ways to overcome these barriers, including increasing opportunities for young people with additional needs to access sports and arts activities and interact with their peers. 2. Development of a cross community aimed programme within the community / voluntary sector with a focus on sport, the arts, good relations, opportunities for dialogue

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	<p>and relationship building as well as positive mental health;</p> <ol style="list-style-type: none"> 3. Open call for community organisations and sports clubs to participate; 4. Development of a GR & sport / arts toolkit for use in community settings; 5. Development of training opportunities for coaches/community leaders to develop skillsets in other sports / arts and cultural activities beyond their traditional community backgrounds; 6. End of year ‘come together’ event offering wider cross community interaction via e.g. sports tournaments/ joint arts activities. <p>This programme aims to bridge a gap in fulfilling sport / arts and good relations as a means of promoting equity and fairness as well as equality, diversity and respect.</p> <p>The programme will give community leaders and sports clubs practical ideas and activities to promote good relations, health, wellbeing and inclusiveness through sport and arts based activities.</p>
<p>2.19 Potential to progress programme in 2023/25</p>	<p>It is envisaged that community groups / sports clubs involved in this programme will be brought together to explore all types of sports and arts that may be associated with one tradition or another on an ongoing basis, further deepening relationships and understanding of other backgrounds.</p>

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2.01 PROGRAMME NAME		2.02 CODE	
YOUTH LEADERSHIP AND DIVERSITY TRAINING PROGRAMME		LCCC3	
2.02 KEY WORDS	Youth, leadership, diversity, understanding.		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£0 (Through Youth Council budget)		
2.05 Total target no. of participants	Direct	50	Indirect 2400
2.06 Budgeted unit cost of programme	£0		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	2. Our children and Young People		
2.12 T:BUC Outcome	1.1 Positive attitudinal change towards people from different backgrounds. 1.2 Bringing communities together 2.1 Increased use of shared spaces and services		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	Increase in the number of young people who have favourable feelings towards others of different religious / cultural backgrounds. An increase in the number of young people who have friends with others of a different religious / ethnic background. An increase in the numbers of young people who are involved in peace building activities with young people from different backgrounds.		
2.14 Additional Project level Outcomes (optional)	Increase in the number of young people engaged in leadership roles within their communities. Increase in community and voluntary sector capacity for the development and implementation of community-based activities. Increased community cohesion, trust and acceptance of others in young people across the District.		

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	Enhanced sense of community and respect for diversity.
2.15 Link to good relations audit	<ul style="list-style-type: none"> Community consultation identified the need for young people to have opportunities to meet others from a different background through joint activity (p30) and (p43). The need for enhanced cross community youth activities was identified as a high priority via the on-line survey (p42). The need to build the capacity of community organisations and to broaden the age demographic of volunteer leaders was identified by consultees (p30).
2.16 Complementarity	<p>The proposal for a youth leadership programme complements the Peace IV Action Plan and has the potential to complement the future Peace Plus Action Plan.</p> <p>The proposal also supports the implementation of the LCCC Community Plan ensuring that young people have access to activity based programmes.</p>
2.17 Programme summary information 2022/23	<p>Development of a youth leadership training programme inclusive of:</p> <ul style="list-style-type: none"> Understanding your community Leadership and team development skills Advocacy training and negotiation skills Presentation skills Developing a campaign and media skills Confidence building Empowering change and taking action Forging effective partnerships and networks
2.19 Potential to progress programme in 2023/25	The programmes will aim to work with up to 20 young people per annum and additional cohorts will be incorporated into the programme on an annual basis.

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2.01 PROGRAMME NAME		2.02 CODE	
CONFIDENTLY ME		LCCC4	
2.02 KEY WORDS	Youth, diversity, understanding, acceptance.		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£2,000		
2.05 Total target no. of participants	Direct	50	Indirect 2400
2.06 Budgeted unit cost of programme	£40.00		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	2. Our children and Young People		
2.12 T:BUC Outcome	1.1 Positive attitudinal change towards people from different backgrounds. 1.2 Bringing communities together 3.1 Reduce the prevalence of hate crime and intimidation.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	Increase in the number of young people who have favourable feelings towards others of different religious / cultural backgrounds. An increase in the number of young people who take part in shared groups/activities with young people of a different religious / ethnic background. An increase in the numbers of young people who are involved in peace building activities with young people from different backgrounds. An increase in the number of young people who feel safe attending events, activities and facilities in areas associated with a different background.		
2.14 Additional Project level Outcomes (optional)	Increased community cohesion, trust and acceptance of others in young people across the District. Enhanced sense of community and respect for diversity.		

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	<p>An increase in the number of young people who think the culture and traditions of different ethnic backgrounds adds to the diversity and richness of Northern Ireland.</p>
<p>2.15 Link to good relations audit</p>	<ul style="list-style-type: none"> • Community consultation identified that young people are struggling to feel accepted within society as a result of cyber bullying / low self-esteem and the need to work together to overcome this challenge (p30 & p42). • Community consultation identified the need for young people to have opportunities to meet others from a different background through joint activity (p30) and (p43). • The need for enhanced cross community youth activities was identified as a high priority via the on-line survey (p42). • The need to build the capacity of community organisations and to broaden the age demographic of volunteer leaders was identified by consultees (p30).
<p>2.16 Complementarity</p>	<p>The proposal for a Confidently Me programme complements the Peace IV Action Plan by increasing tolerance and understanding of those from different backgrounds and has the potential to complement the future Peace Plus Action Plan.</p> <p>The proposal also supports the implementation of the LCCC Community Plan ensuring that young people have access to activity based programmes. In addition, this programme would also support the LCCC Community Plan objective to ensure all residents within the community live health and fulfilling lives with positive mental health.</p>
<p>2.17 Programme summary information 2022/23</p>	<p>Development of a cross community Confidently Me programme inclusive of:</p> <ul style="list-style-type: none"> • What is bullying – signs and features of bullying behaviour • Impacts – what does bullying do to me and others (signs / symptoms including: anxiety, low self-esteem, fear, behaviour change) • Is it about me? – Understanding bullying is about the other persons need to feel better / bigger / more important & silencing the inner bully. • Self-esteem - It’s ok to be me – the importance of being authentically you – recognising what’s special • Building friendships – what’s common, what do we like about each other? What did we judge that’s not important?

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	<ul style="list-style-type: none"> • Assertiveness skills – communication, positive choices, creating your supportive environment. • Coping strategies / solutions. • Creating confidence about your ability to cope.
2.19 Potential to progress programme in 2023/25	With the number of young people and youth organisations in the Council area, this programme has the potential for inclusion until the end of the Good Relations Strategy timeframe in 2025.

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2.01 PROGRAMME NAME		2.02 CODE	
INTERGENERATIONAL ACTIVITY PROGRAMME		LCCC5	
2.02 KEY WORDS	Youth, older people, understanding, acceptance.		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£2,000		
2.05 Total target no. of participants	Direct	180	Indirect 2000
2.06 Budgeted unit cost of programme	£11.11		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	2. Our children and Young People		
2.12 T:BUC Outcome	<p>1.1 Positive attitudinal change towards people from different backgrounds.</p> <p>1.2 Bringing communities together</p> <p>3.1 Reduce the prevalence of hate crime and intimidation.</p> <p>3.2 a community where places and spaces are safe for all.</p>		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	<p>Increase in the number of people who have favourable feelings towards others of different religious / cultural backgrounds.</p> <p>An increase in the number of younger and older people who take part in shared groups/activities with young people of a different religious / ethnic background.</p> <p>An increase in the number of people who feel safe attending events, activities and facilities in areas associated with a different background / age bracket.</p>		
2.14 Additional Project level Outcomes (optional)	<p>Increased community cohesion, trust and acceptance of others in both younger and older people across the District.</p> <p>Enhanced sense of community and respect for diversity.</p>		

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	An increase in the number of people who think the culture and traditions of different ethnic backgrounds adds to the diversity and richness of Northern Ireland.
2.15 Link to good relations audit	<ul style="list-style-type: none"> • Community consultation highlighted the increasing challenge of loneliness as a result of the pandemic and the need to reconnect people in community based activities (p29). • Consultation also identified the need to tackle a perceived increase in anti-social behaviour and misperceptions of young people by older people within the community, thereby reducing feelings of fear and exclusion (p30) • Community consultation identified the need for young people to have opportunities to meet others from a different background through joint activity (p30) and (p43). • The need to build the capacity of community organisations and to broaden the age demographic of volunteer leaders was identified by consultees (p30). • Consultation also highlighted that older people may be excluded from virtual community activities due to a lack of knowledge in the use of e.g. video conferencing platforms (p29).
2.16 Complementarity	<p>The proposal for an intergenerational programme complements the Peace IV Action Plan by increasing understanding of those from different backgrounds, reconnecting communities on a cross community as well as an intergenerational basis. It also has the potential to complement the future Peace Plus Action Plan.</p> <p>The proposal also supports the implementation of the LCCC Community Plan (including Age Friendly Programme) ensuring all residents live in safe harmonious and welcoming communities. In addition, this programme would also support the LCCC Community Plan objective to ensure all residents within the community live health and fulfilling lives with positive mental health. By connecting young people with older people the opportunity will also be created for sharing of expertise on a multi-generational basis, relaying leadership skills to young people and thereby enhancing community capacity and leadership skills.</p>
2.17 Programme summary information 2022/23	<p>Development of a cross community Intergenerational Activity Programme inclusive of:</p> <ul style="list-style-type: none"> • Connecting communities – companion interactions and social experiences

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	<ul style="list-style-type: none"> • Storytelling – sharing of experiences and building understanding • Volunteering opportunities • Health and wellbeing activities • Sharing our skills – e.g. young people teaching IT / phone skills, older people sharing DIY, Gardening, Cooking Skills etc.
<p>2.19 Potential to progress programme in 2023/25</p>	<p>With the number of community organisations in the Council area, this programme has the potential for inclusion until the end of the Good Relations Strategy timeframe in 2025.</p>

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Our Shared Community

2.01 PROGRAMME NAME		2.02 CODE			
GOOD RELATIONS & CULTURAL IDENTITY GRANT		LCCC6			
2.02 KEY WORDS	Grant Aid / Community / Funding				
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk				
2.04 Total budgeted cost of programme (100%)	£36,000 (£30k grant programme and minimum £6,000 reactionary fund)				
2.05 Total target no. of participants	Direct	1200	Indirect	12000	
2.06 Budgeted unit cost of programme	£30.00				
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER				
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode	BT27 4RL	
2.1 Programme plan – what difference do we want to make?					
2.11 T:BUC Key Priority	<ol style="list-style-type: none"> 1. Our Children and Young People 2. Our Shared Community 3. Our Safe Community 4. Our Cultural Expression 				
2.12 T:BUC Outcome	<ol style="list-style-type: none"> 1.2 Bringing communities together 2.1 Increased use of shared spaces and services 2.2 Shared space is accessible to all 3.2 A community where places and spaces are safe for all 4.1 Increased sense of community belonging 4.2 Cultural diversity is celebrated 				
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	<p>An increase in the number of people who take part in shared activities / groups with others of a different religious / community background.</p> <p>An increase in the percentage of people who consider the area they live in as welcoming to all communities.</p> <p>An increase in the number of people who feel safe attending events / activities in areas associated with different backgrounds.</p>				
2.14 Additional Project level Outcomes (optional)	An increase in the percentage of people who have a greater understanding of good relations issues deep within their local communities.				

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<p>2.15 Link to good relations audit</p>	<p>Community consultation highlighted the need for financial support to enable the community and voluntary sector to deliver activities which facilitate community engagement and cohesion (p29 & p47).</p> <p>Funding is required to ensure the programme engages with new audiences and secures better participation through the active engagement of communities (p32).</p> <p>Funding should be structured to enable flexibility and the ability for communities to meet emerging needs and the ability to partner activities which stretch across Council / community boundaries (p33).</p> <p>1/3 of respondents to the online survey identified a lack of funding for community activities would present a barrier to good relations activity (p41)</p>
<p>2.16 Complementarity</p>	<p>This grant is unique to other grants available within the Council however, all complimentary departments will encourage groups to avail of the opportunity.</p>
<p>2.17 Programme summary information 2022/23</p>	<p>The Good Relations Grant Fund will support community relations and cultural diversity projects. It will be open to community groups and other organisations involved in reconciliation and cultural diversity. The aim of the fund is to promote good relations between people of different religious and political beliefs and different racial groups.</p> <p>Applications up to a maximum of £3000 will be welcomed under any or all of the four themes based on the Together: Building a United Community Strategy:</p> <ol style="list-style-type: none"> 1. Our Children and Young People 2. Our Shared Community; 3. Our Safe Community; 4. Our Cultural Expression. <p>The programme aims to deliver grants to up to 20 groups within Lisburn & Castlereagh thereby enhancing capacity for cross community dialogue and interaction. Applications will need to demonstrate a contribution to one of more of the following objectives:</p>

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	<p>1.1: Improving attitudes of children from different backgrounds</p> <p>1.2: Young people engaging in bringing the community together</p> <p>2.1: Increased use of shared space and services (e.g. leisure centres, shopping centres, education, housing)</p> <p>2.2: Shared space is accessible to all</p> <p>3.1: Reduce the prevalence of hate crime and intimidation</p> <p>3.2: A community where spaces and places are safe for all</p> <p>4.1: Increase sense of community belonging (widens contribution beyond community background)</p> <p>4.2: Cultural diversity is celebrated</p> <p>The Good Relations Officer will:</p> <ul style="list-style-type: none"> - Promote the grant aid programme and answer any queries from groups - Deliver funding clinics and assist groups with GR applications. - Develop a short GR orienteering course that groups are invited to attend as part of the process to provide info on the grant scheme. - Assess applications and assist the moderation panel. - Monitor the OBA evaluation form for all grant aided projects - Undertake appropriate training for all those in receipt of grant aid such as OBA and GR policies. - Advise Funding & Investment in all matters in relation to grant aided groups. - Visit grant aided groups and monitor delivery of activities. - Liaise with the media ensuring that there are good news stories about good relations activities
<p>2.18 Potential to progress programme in 2023/25</p>	<p>It is envisaged this grant will mirror how TEO fund the DCGRP and be awarded on a rolling basis upon the availability of funding. This will allow groups to embed good relations programmes within their communities.</p>

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2.01 PROGRAMME NAME		2.02 CODE	
EXPLORE AND ENGAGE – COMMUNITY ANIMATION PROGRAMME		LCCC7	
2.02 KEY WORDS	Engagement, animation, diversity, shared, culture		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£14k (£2k per DEA)		
2.05 Total target no. of participants	Direct	1400	Indirect 3000
2.06 Budgeted unit cost of programme	£10.00		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	OUR SHARED COMMUNITY		
2.12 T:BUC Outcome	2.1 Increased use of Shared Space 2.2 Shared Space is accessible to all 3.2 A community where spaces and places are safe for all 4.1 Increased sense of community belonging 4.2 Cultural diversity is celebrated.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	An increase in participants who feel a sense of belonging to their neighbourhood. An increase in the number of people taking part in activities with other people from a different religious / ethnic background. An increase in the number of people who feel safe attending events, activities or facilities in areas associated with a different background. A decrease in the number of people with negative feelings around cultural symbols / emblems.		
2.14 Additional Project level Outcomes (optional)	Increased numbers of people engaging in activities on a cross community and multi-cultural basis leading to an increased sense of community cohesion. Increased understanding, respect and tolerance for different cultures/heritage.		

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	<p>Increased number of opportunities for safe expressions of culture.</p> <p>Increase in the number of people who would prefer to live in a mixed religion neighbourhood.</p> <p>An increase in the health and wellbeing of communities through positive mental and physical health as a result of engaging in community activities.</p>
<p>2.15 Link to good relations audit</p>	<p>Consultees identified that the impact of the pandemic and lack of community activities has resulted in an increase in loneliness and lack of community infrastructure within the Council area (p29). Consultees identified a need to encourage and support communities in re-engaging in civic and social life.</p> <p>Consultees also identified the need to focus good relations activities within the community and voluntary sector (p30).</p> <p>Consultees identified a need for build activities around expressions of culture which are culturally diverse and delivered in a celebratory way (p31).</p> <p>On-line survey results indicate a need for activities for the whole family, activities for older people and development of more shared use of existing community spaces (p44 & p46).</p>
<p>2.16 Complementarity</p>	<p>The LCCC Community Plan identifies priority actions including the development of programmes which improve access to spaces and delivery of programme to ensure physical and mental health thereby ensuring everyone leads healthy, fulfilling and long lives.</p> <p>The Plan also aims to create a Council area which is:</p> <ul style="list-style-type: none"> • attractive, resilient and environmentally friendly • harmonious safe and welcoming.
<p>2.17 Programme summary information 2022/23</p>	<p>Development and implementation of a programme of animation activities across the Council area on a cross community and multi-cultural basis including re-animation of community spaces.</p> <ul style="list-style-type: none"> • Scoping of existing community activities / events • Identification of barriers to engagement and development of solutions • Engagement of community groups in each DEA and co-design of appropriate activities to meet demographic

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	<p>needs and ensure cross community and multi-cultural interaction.</p> <ul style="list-style-type: none"> • Sharing of best practice across DEAs – how to invigorate your community and achieve maximum impact. • Re-animating space by increasing the perception of welcome and inclusion regardless of background.
2.19 Potential to progress programme in 2023/25	The programme has the potential to engage different community / voluntary groups annually and to expand the range of multi-cultural community activities undertaken.

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2.02 PROGRAMME NAME		2.02 CODE	
INTEGRATE AND EMBRACE		LCCC8	
2.02 KEY WORDS	Diversity, culture, animation, integration		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£4,000		
2.05 Total target no. of participants	Direct	120	Indirect 5000
2.06 Budgeted unit cost of programme	£33.33		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	Our Shared Community		
2.12 T:BUC Outcome	2.1 Increased use of shared space 3.1 Reduction in the prevalence of hate crime and intimidation 4.1 Increased sense of community belonging		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	An increase in the number of people taking part in shared activities with others of a different background An increase in the number of people who feel safe attending events, activities or facilities / community spaces in areas associated with different backgrounds. An increase in the percentage of participants who feel a sense of belonging to their neighbourhood. An increase in the percentage of the Ethnic Minorities Community who feel that their cultural identity is respected by society.		
2.14 Additional Project level Outcomes (optional)	More people express a greater understanding of their own culture and other cultures. Cultural expression and celebration are less contentious and more inclusive. Increase sense of community cohesion and animation.		

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<p>2.15 Link to good relations audit</p>	<ul style="list-style-type: none"> • Needs analysis of people from ethnic minority backgrounds living in Lisburn highlighted the need for opportunities for people of different cultural backgrounds to mix and learn from each other (p28). • Consultation highlighted the need to encourage and support communities to re-engage in civic / social life through community and voluntary sector programmes post-pandemic through appropriate activities (p29 & p30). • The need to ensure people of all backgrounds are not subject to prejudice and are included in activities was highlighted through consultation (p31). • The need to ensure newcomer communities feel welcome and engaged was also highlighted (p31). • The need to ensure engagement opportunities which are accessible to those living with disability and their carers was highlighted (p32). • Consultees also called for opportunities / events which encourage positive cultural expression and celebration (p32). • On-line survey highlighted the need to ensure public spaces are safe for all (63% of respondents) (p40). The survey also called for activities for the whole family regardless of age (p44) and for multi-cultural activities (p46).
<p>2.16 Complementarity</p>	<p>The project complements the Peace IV Action Plan in supporting positive cultural expression and reconciliation between communities. This has the potential to carry forward to the Peace Plus Action Plan also.</p> <p>The project also supports the LCCC Community Plan in assisting to create a harmonious, safe and welcoming community where diversity is celebrated.</p>
<p>2.17 Programme summary information 2022/23</p>	<p>Development of an activity programme linked to each DEA which engages the community and which animates community spaces with multi-cultural whole community activities.</p> <p>The programme will increase opportunities and the welcome for those identified as belonging to a minority group including those of different cultural backgrounds, those living with disabilities and their carers and the LGBTQIA+ community in civic and social life.</p> <p>Activities will be determined on local needs and opportunities and will seek to include e.g.:</p> <ul style="list-style-type: none"> • Music, arts, craft and food events • Volunteering opportunities

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	<ul style="list-style-type: none"> • Historical activities / storytelling / understanding narratives • Health and wellbeing programmes • Identification of collaborative working opportunities
2.19 Potential to progress programme in 2023/25	The Integrate and Embrace animation programme has the potential to create momentum and roll forwards into 2023-2024 and beyond.

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2.03 PROGRAMME NAME		2.02 CODE	
LCCC GOOD RELATIONS STEERING GROUP		LCCC9	
2.02 KEY WORDS	Collaboration, services, mainstreaming		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£0		
2.05 Total target no. of participants	Direct	50	Indirect 250
2.06 Budgeted unit cost of programme	£0		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	Our Shared Community		
2.12 T:BUC Outcome	1.2 Bringing Communities Together 2.2 Shared Space is accessible to all 3.2 A community where places and spaces are safe for all 4.1 An increased sense of community belonging.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	An increase in the number of people taking part in shared groups/activities with others of a different background. An increase in the number of people who feel the area in which they live is welcoming to all. An increase in the number of people who prefer to live in a mixed religion neighbourhood. An increase in the number of people who feel safe attending events, activities and facilities in areas associated with different backgrounds. An increase in the number of people who feel a sense of belonging to their neighbourhood.		
2.14 Additional Project level Outcomes (optional)	Increase in understanding of good relations priorities by all staff within Council. An increase in the favourable feelings towards all members of the community regardless of background.		

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	Increase in opportunities for the whole community to come together and participate in joint activities through Council services and venues.
2.15 Link to good relations audit	<p>Consultation identified the need to engage people in civic and social life (p29) and for increased accessibility to shared community space (p29).</p> <p>Consultation also highlighted the need to raise the profile of the Good Relations programme within the area to build community confidence in the ability to create tangible outcomes (p30). The ability to further integrate Good Relations in civic services and facilities provision is therefore a priority.</p>
2.16 Complementarity	Embedding Good Relations activities within Council structures, core services and facilities provision will aid community resilience and ensure the wider community is more empowered, harmonious and safe. The programme will thereby facilitate the delivery of the LCCC Community Plan.
2.17 Programme summary information 2022/23	<p>Development of a Good Relations Steering Group within Council which can advise on maximising good relations outcomes of Council activities and services.</p> <p>Steering group in place and meeting on a regular basis to consider and advise on how good relations can be maximised through the delivery of all Council services and facilities.</p>
2.19 Potential to progress programme in 2023/25	To be effective this programme / engagement structure needs to be embedded and become an integral part of Council activities in the planning and delivery of services on an ongoing basis.

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Our Safe Community

2.04 PROGRAMME NAME		2.02 CODE	
COMBATING HATE CRIME		LCCC10	
2.02 KEY WORDS	Racism, sectarianism, homophobia, analysis, reporting.		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£1,000		
2.05 Total target no. of participants	Direct	50	Indirect 3000
2.06 Budgeted unit cost of programme	£20.00		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	Our Safe Community		
2.12 T:BUC Outcome	3.1 Reduce the prevalence of hate crime and intimidation. 3.2 A community where places and spaces are safe for all. 4.1 Increased sense of community belonging.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	<ul style="list-style-type: none"> • An increase in the number of people taking part in shared groups/activities with others of a different background. • An increase in the number of people who feel safe attending events, activities or facilities in areas associated with a different background. • An increase in the number of people who feel safe attending events/activities in an Orange Hall, GAA club or school of a different background. • An increase in the number of people who think town centres are safe and welcoming places for people from all walks of life. 		
2.14 Additional Project level Outcomes (optional)	Reduction in hate crimes / crimes with a racist, sectarian, or homophobic motivation recorded within the Council area.		

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	Increased confidence and perception of inclusion and safety expressed by minority ethnic / LGTBQ / disabled residents.
2.15 Link to good relations audit	<ul style="list-style-type: none"> Community consultation highlighted that some minority groups within the LCCC community are afraid to be open about their backgrounds for fear of rejection, intimidation and harassment. It was expressed that more needs to be done to ensure individuals are not subject to prejudice (p31). Consultees expressed there are remaining fears related to religious discrimination (p31). Racism was considered to be an issue within the wider community (p32). 38% of respondents to the on-line survey considered a hate crime reporting project to be a priority (p45).
2.16 Complementarity	<p>LCCC Community Plan aims to ensure the Council area is an area where everyone lives in empowered, harmonious, safe and welcoming communities. The priority actions identified include tackling crime and anti-social behaviour.</p> <p>The LCCC Peace IV Action plan highlighted the need to increase tolerance and understanding for people of different cultural and religious backgrounds.</p> <p>This programme has the potential to support both of these key priorities by engaging with those who are most vulnerable to exclusion and intimidation and by finding strategies / solutions to increase confidence and liaison with statutory agencies in identifying and dealing with the hidden areas of tension.</p>
2.17 Programme summary information 2020/21	<p>Development of a programme inclusive of</p> <ul style="list-style-type: none"> Identifying at risk groups / areas of tension at local level Analysis of the actual extent of hate crime within the area (beyond official figures of reported crime) Education and awareness campaign around the types of activities which constitute hate crime Development of enhanced links with law enforcement / community structures to combat causes and incidences of hate crime.
2.19 Potential to progress programme in 2021/22	Needs analysis will identify the extent of the issue within LCCC and inform the key groups/locations where hate crime is active within the Council area. Based on this needs analysis the

DISTRICT COUNCIL GOOD RELATIONS PROGRAMME
2022/23 ACTION PLAN

	requirement for and orientation of future hate crime project activity will be evaluated for possible inclusion in future years action plan activities.
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Our Cultural Expression

2.01 PROGRAMME NAME		2.02 CODE	
Cultural Celebrations Programme		LCCC11	
2.02 KEY WORDS	Culture, celebration, inclusion.		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 mark.kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£10,000		
2.05 Total target no. of participants	Direct	400	Indirect 5000
2.06 Budgeted unit cost of programme	£25.00		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
1.11 T:BUC Key Priority	4.OUR CULTURAL EXPRESSION		
2.12 T:BUC Outcome	4.1 Increase sense of community belonging 4.2 Cultural diversity is celebrated.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	<p>An increase in the number of people who think that the culture and traditions of different religions and different ethnic backgrounds add to the richness and diversity of Northern Ireland.</p> <p>An increase in the number of people who feel that they have a good understanding of different cultural traditions and backgrounds.</p> <p>An increase in the number of people who feel that their cultural identity is respected.</p> <p>An increase in the number of people who feel a sense of belonging to their neighbourhood.</p>		
2.14 Additional Project level Outcomes (optional)	Enhanced feelings of inclusion and acceptance of all community residents.		
2.15 Link to good relations audit	1. Increasing awareness of different cultures and identities among the wider population and dispelling		

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	<p>myths and misperceptions was raised as a priority by community consultees (p32). Consultees also expressed the need for positive cultural expression and increased understanding of culture and history, including the cultures of newcomer communities.</p> <ol style="list-style-type: none"> 2. Consultees called for a wider expression of culture including a 12 month calendar mapping special events / holidays for other faiths/cultures and ensuring they are recognised in civic events and festivals (p32). 3. Recognising, understanding and celebrating all cultures in a positive and respectful manner through multi-cultural events and festivals was identified as the top priority related to cultural expression by 71% of respondents to the on-line survey. In addition 59% considered education programmes for children to be a priority and 48% called for community exhibitions on culture and heritage (p46).
<p>2.16 Complementarity</p>	<p>The project complements the Peace IV Action Plan in supporting positive cultural expression and reconciliation between communities. This has the potential to carry forward to the Peace Plus Action Plan also.</p> <p>The project also supports the LCCC Community Plan in assisting to create a harmonious, safe and welcoming community where diversity is celebrated.</p> <p>The programme also has the potential to complement the work of the Parks and Amenities section within Council who deliver proactive community events through parks and open spaces.</p>
<p>2.17 Programme summary information 2022/23</p>	<p>Mapping of significant cultural/religious annual events for the cultures represented within the Council area and identification of opportunities to recognise/highlight these through civic activities.</p> <p>A Cultural Celebrations Programme – to include:</p> <ul style="list-style-type: none"> • Holocaust Memorial Day, • Ulster Scots Leid Week, • Irish Language Week and • others which may arise.
<p>2.19 Potential to progress programme in 2023/25</p>	<p>The programme should continue to evolve and grow in future annual action plan programmes.</p>

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2.05 PROGRAMME NAME		2.02 CODE	
OUR PEOPLE, OUR SHARED HISTORY, OUR CURRENT EXPERIENCE		LCCC12	
2.02 KEY WORDS	Understanding, acceptance, history, culture, narratives		
2.03 Contact details for programme staff	Mark Kent GRO, LCCC p: 028 9244 7818 m: 07841 477575 Mark.Kent@lisburncastlereagh.gov.uk		
2.04 Total budgeted cost of programme (100%)	£14,000		
2.05 Total target no. of participants	Direct	5000	Indirect 1500
2.06 Budgeted unit cost of programme	£2.80		
2.07 Targeted participant background analysis	60 PUL/30 CNR/10 OTHER		
2.08 Name and post code of Programme HQ	Location	Lagan Valley Island	Postcode BT27 4RL
2.1 Programme plan – what difference do we want to make?			
2.11 T:BUC Key Priority	Our Cultural Expression		
2.12 T:BUC Outcome	4.1 Increase sense of community belonging 4.2 Cultural diversity is celebrated.		
2.13 Project Level Outcome – This should relate to the Survey Question on the TEO outcomes spreadsheet.	<p>An increase in the number of people who think that the culture and traditions of different religions and different ethnic backgrounds add to the richness and diversity of Northern Ireland.</p> <p>An increase in the number of people who feel that they have a good understanding of different cultural traditions and backgrounds.</p> <p>An increase in the number of people who feel that their cultural identity is respected.</p> <p>An increase in the number of people who feel a sense of belonging to their neighbourhood.</p>		
2.14 Additional Project level Outcomes (optional)	Increased understanding of heritage and reduced segregation of communities on a religious / cultural basis.		
2.15 Link to good relations audit	1. Increasing awareness of different cultures and identities among the wider population and dispelling myths and misperceptions was raised as a priority by community consultees (p32). Consultees also expressed the need for positive cultural expression and increased understanding		

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	<p>of culture and history, including the cultures of newcomer communities.</p> <p>2. 59% of respondents to the on-line community survey considered education programmes for children to be a priority and 48% called for community exhibitions on culture and heritage (p46).</p>
2.16 Complementarity	<p>The project complements the Peace IV Action Plan in supporting positive cultural expression and reconciliation between communities. This has the potential to carry forward to the Peace Plus Action Plan also.</p> <p>The project also supports the LCCC Community Plan in assisting to create a harmonious, safe and welcoming community where diversity is celebrated.</p> <p>The programme also has the potential to complement the existing programmes of the Council Museum Service in raising awareness and educating communities on our shared heritage and history.</p>
2.17 Programme summary information 2020/21	<p>Education programme for the community exploring our shared history, our cultures and traditions and how those shape our community today.</p>
2.19 Potential to progress programme in 2021/22	<p>This programme has the opportunity to showcase different elements of history, heritage and culture on an annual basis aligned to the cultural events programme, thereby offering participants the opportunity to increase learning and understanding.</p>

DISTRICT COUNCIL GOOD RELATIONS PROGRAMME
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Section 3

Action Plan Programme Outcome Summary Table 2019/20

Code (2.02)	Key Priority (2.11)	T:BUC Outcome (2.12)	Project Outcome difference between baseline and end of project(2.2)		No. direct participants (2.05)	Total Cost (2.04)	Post Code (2.09)
			Number	Level – and of %			
LCCC1	C&YP	1.1 1.2			50	£10,000	BT27 4RL
LCCC2	C&YP	1.1 1.2 2.1			250	£10,000	BT16/BT27
LCCC3	C&YP	1.1 1.2 2.1			50	YC Budget	BT27 4RL
LCCC4	C&YP	1.1 1.2 3.1			50	£2,000	BT27/BT16
LCCC5	C&YP	1.1 1.2 3.1 3.2			180	£2,000	BT67 / BT28/ BT16
LCCC6	ShC	1.2 2.1 2.2 3.2 4.1 4.2			1200	£36,000	BT27/ BT67 / BT28/ BT16
LCCC7	ShC	2.1 2.2 3.2 4.1 4.2			1400	£14,000	BT27/ BT67 / BT28/ BT16
LCCC8	ShC	2.1 3.1 4.1			120	£4,000	BT27/ BT67 / BT28/ BT16
LCCC9	ShC	1.2 2.2 3.2 4.1			50	£0	BT27/ BT67 / BT28/ BT16

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LCCC10	SafC	3.1 3.2 4.1			50	£1,000	BT27/ BT67 / BT28/ BT16
LCCC11	CE	4.1 4.2			400	£10,000	BT27/ BT67 / BT28/ BT16
LCCC12	CE	4.1 4.2			5000	£14,000	BT27/ BT67 / BT28/ BT16

Section 4

T:BUC Strategic Outcome

	C&YP	Shared community	Safe community	Cultural Expression	DCGRP Total
Total no. of programmes	5	4	1	2	12
Total no. of direct participants	580	2770	50	5400	8800
Unit cost of programme activity	£41.38 per person	£19.49 per person	£20.00 per person	£4.44 per person	£11.36 per person
Total cost of programmes	£24,000	£54,000	£1,000	£24,000	£103,000



Leisure and Community Development Committee

1 March 2022

Report from:

Head of Communities

Item for Decision

TITLE: Update on establishment of PEACE PLUS Partnership including draft structure and appointment of Social Partners

Background and Key Issues:

1. Background

There are 6 PEACE PLUS Programme themes with budgets totalling almost €1bn. 17 Local Authorities will be delivering their plans under Theme 1: Building Peaceful and Thriving Communities under 3 sub-themes:

1. Local Community Regeneration and Transformation
2. Thriving and Peaceful Communities
3. Building Respect for all Cultural Identities

Blu Zebra Consortium (with Venture International and Locus Management) was appointed in 2021 by SEUPB to assist Local Authorities establish the required structures and facilitate the development of the co-designed Local Community PEACE PLUS Action Plan contributions to ensure a consistent approach is adopted.

2. Update on Developing the PEACE PLUS Partnership

The support of the Consortium has been split into three stages:

1. Conduct a feasibility review of bespoke Local Action Plan - **completed**
2. Support Council in development of the PEACE PLUS Partnership – **Blu Zebra currently advising on the developing structure** of the Partnership with council staff

3. Facilitate the development of a co-designed Local Action Plan. Preparation of an overarching PEACE PLUS Action Plan will require significant local consultation – **Lorraine McCourt Consultancy** has been appointed by Council to complete this piece of work.

There are four recommended pillars for inclusion in the Partnership:

1. Elected Members (13)
2. Statutory Sector (up to 6 in an advisory capacity)
3. Social Partners – Geographic (DEA) (7)
4. Social Partners – S75 Target Groups (5)

LCCC has agreed the appointment of 13 Elected Members to the PEACE PLUS Partnership and to achieve a balance in terms of representation, it is recommended that the number of social partners total 12, with a breakdown of 7 from across the DEAs and 5 in respect of target groups. The number of statutory representatives can vary; it is suggested that this can be up to 6 who will sit on the partnership in an advisory capacity with non-voting rights.

3. Selection Process Considerations

Given the desired position to ensure close alignment between PEACE PLUS Partnership and Community Planning it is recommended that nominations are sought through that forum to represent the statutory sector.

In terms of social partners, there is a requirement to appoint through an 'open call' to provide equality of opportunity to the local community as follows:

- Open call and application process for all social partners who must be resident or work in the LCCC area. All DEA's to be represented
- Guidance criteria to be developed and issued to applicants in consultation with HR
- Establish an assessment panel including Council officers and an independent member (Blu Zebra Consortium)
- Ensure balanced representation with social partners representing specific target groups

4. Timescales 2022-23 (approximate)

- **Feb-April 22** – Blu Zebra support Council in development of the partnership – Open Call and Nominations to form Partnership
- **April-July 22** – Appointment of social partners/ Local consultations / Co-design for Action Plan programmes and content with appointed consultant
- **July-Sept 22** – Development of Action Plan ready for submission
- **Oct-Dec 22** – Approval of application bid
- **Jan-Mar 23** – Letter of Offer
- **Jan-Mar 23** – Roll out of funding

Lump Sum Payment

There is provision for eligible expenditure incurred from 1 Jan 2021 which can be included for reimbursement in the Letter of Offer. Each council can utilise expenditure up to a maximum of

€100k (£86k) on resourcing the development of the plan. LCCC submitted its request by 25th January deadline and approval is sought from SEUPB and EU before it can be granted. The cost forms part of the Letter of Offer. SEUPB will report back to councils on the outcome.

Recommendation:

It is recommended that:

- the content of this report is noted
- the proposed structure for the PEACE PLUS Partnership is agreed
- the outline criteria and recruitment process for the appointment of social partners contained in the report is approved and commenced
- delegated authority is granted to the 13 Elected Members appointed to the PEACE PLUS Partnership to provide input to the process as required
- a further report to be brought back to committee to agree the appointment of the social partners

Finance and Resource Implications:

TBC by SEUPB

Screening:

Equality and Good Relations

N/A

Environmental

N/A

Rural

N/A

Impact Assessment

Impact Assessment

SUBJECT TO PLANNING APPROVAL:

No

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:



Leisure and Community Development Committee

1 March 2022

Report from:

Head of Communities

Item for Decision

TITLE: Queen's Platinum Jubilee (QPJ) Grant Programme

Background and Key Issues:

Background

1. Council agreed to develop and implement, as part of its overall QPJ Programme, a grant programme to allow local groups to apply for funding to undertake local community initiatives/celebratory events.
2. The grant has an upper threshold amount of £500 with an overall budget of £25,000 agreed against this element of the programme.

The grant opened for applications on 21 January 2022 and closed on 18 February 2022.

Outcome

There were a total of 91 applications received and each was assessed against the designated criteria.

Following assessment, all applications were deemed successful with a total amount requested of approximately £45,360.

The following options are presented for consideration:

Option 1 to fund all applications at 100% requiring a financial commitment of £45,360

Option 2 to reduce the grant amount to £400 to each applicant, requiring a financial commitment of £36,800

Option 3 to reduce the grant amount to £300 to each applicant, requiring a financial commitment of £27,600.

Recommendation:

It is recommended that the committee considers the content of the paper and agrees the implementation of Option 1.

Finance and Resource Implications:

£25,000 agreed in line with the QPJ Programme. The additional contribution will be sourced from departmental underspend.

Screening:

Equality and
Good Relations

Yes

Environmental
Impact
Assessment

Yes

Rural
Impact
Assessment

Yes

SUBJECT TO PLANNING APPROVAL:

No

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:

Appendix 5 Table of Outcomes

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:

No	Ref	Group	DEA	Amount Requested	Amount Awarded	Comm
1	QPJ/2022/09	Ballybeen Educational & Cultural Heritage Hub	Castlereagh East	£500.00	£500.00	Community Celebration for young and old in Ballyoran Community Centre - 4 June 2022
2	QPJ/2022/10	Ballybeen Women's Centre	Castlereagh East	£500.00	£500.00	Tea Party, Flower Planting, Flower Arranging - June 2022
3	QPJ/2022/21	Christ Church Youth Council	Castlereagh East	£1,500.00	£500.00	Family Fun Day including Tea Party and BBQ - 3 June 2022
4	QPJ/2022/33	Dundonald WI	Castlereagh East	£500.00	£500.00	Evening Party at Ballyoran Community Centre – 13 June 2022
5	QPJ/2022/32	Dundonald Angling Club Ltd	Castlereagh East	£500.00	£500.00	Community BBQ - 11 June 2022
6	QPJ/2022/17	Carryduff Retirement Group	Castlereagh South	£500.00	£500.00	Outing for Seniors to Hillsborough Castle and Gardens and Afternoon Tea - 2 June 2022
7	QPJ/2022/52	Killynure Community Association	Castlereagh South	£500.00	£500.00	Family Fun Day and Screening Jubilee Events – Between 2-5 June 2022
8	QPJ/2022/14	Batt's Purple Star LOL 1933	Castlereagh South	£500.00	£500.00	Community Street Party and Tree Planting - 4 June 2022
9	QPJ/2022/70	Newtownbreda WI	Castlereagh South	£500.00	£500.00	Afternoon Tea Dance and Exhibition - 24 June 2022

10	QPJ/2022/54	Lagan District Girls' Brigade	Citywide	£500.00	£500.00	Thanksgiving Tea Party - 11 June 2022
11	QPJ/2022/01	2nd Dromara Girls' Brigade	Downshire East	£470.00	£470.00	Afternoon Tea Party - May/June 2022
12	QPJ/2022/62	Lisburn Temperance Junior	Downshire East	£762.00	£500.00	Community Street Party - 3 June 2022
13	QPJ/2022/72	Poundbridge & District Community Association	Downshire East	£500.00	£500.00	Community Celebration including Fancy Dress Parade - 4 June 2022
14	QPJ/2022/76	Ravarnet Community Network	Downshire East	£500.00	£500.00	Afternoon Tea Party for Senior Citizens - 3 June 2022
15	QPJ/2022/03	Anahilt & Magheraconluce Community Association	Downshire East	£500.00	£500.00	Street Party in Anahilt Primary School grounds - 3 June 2022
16	QPJ/2022/16	Brookmount Cultural & Education Society	Downshire East	£585.00	£500.00	3 x Tea Dances in Orange Hall - September 2022
17	QPJ/2022/26	Dromara Community Group	Downshire East	£630.00	£500.00	Celebration Day including Childrens Craft Fair – 11 June 2022
18	QPJ/2022/27	Dromara Local History Group	Downshire East	£610.00	£500.00	Hog Roast Party and Memorabilia Exhibition – 10 June 2022
19	QPJ/2022/28	Drumbeg Community Association	Downshire East	£500.00	£500.00	Interdenominational Service and Fancy Dress Parade at St Patricks Church - 5 June 2022

20	QPJ/2022/29	Drumbo & District Community Association	Downshire East	£500.00	£500.00	Afternoon Tea Party and Tree Planting - 4 June 2022
21	QPJ/2022/30	Drumlough Community Association	Downshire East	£550.00	£500.00	Tea Party at Drumlough Orange Hall and Tree Planting - 3 June 2022
22	QPJ/2022/31	Drumlough LOL 423	Downshire East	£500.00	£500.00	Royal Themed Jubilee Quiz Night including Supper and Talks - 3 June 2022
23	QPJ/2022/39	Hillhall Presbyterian Church	Downshire East	£840.00	£500.00	Queens Platinum Jubilee Jamboree and Tree Planting Ceremony - 4 June 2022
24	QPJ/2022/40	Hillhall Regeneration Group	Downshire East	£700.00	£500.00	Community Fun Day - 4 June 2022
25	QPJ/2022/49	Holy Trinity Ballyleson Church of Ireland	Downshire East	£720.00	£500.00	Community Celebration on church grounds - 5 June 2022
26	QPJ/2022/51	Irwins True Blues	Downshire East	£500.00	£500.00	Family Celebration including Tea Party and Fancy Dress Parade - 4 June 2022
27	QPJ/2022/56	Larchfield Community Development Association	Downshire East	£1,500.00	£500.00	Family Friendly Street Party and BBQ - 10 June 2022
28	QPJ/2022/36	Halftown Residents Association	Downshire West	£500.00	£500.00	Queens Platinum Jubilee Big Lunch - 2-5 June 2022 (over 2 weekends)
29	QPJ/2022/42	Hillsborough District Committee	Downshire West	£500.00	£500.00	Art Exhibition and Community Party - June 2022

30	QPJ/2022/44	Hillsborough Presbyterian Church	Downshire West	£970.00	£500.00	Intergenerational Fun Afternoon and Tree Planting – June 2022
31	QPJ/2022/46	Hillsborough Ranger Guides	Downshire West	£723.00	£500.00	Family Fun Day and Street Party - 25 June 2022
32	QPJ/2022/59	Lisburn Congregational Church	Downshire West	£1,600.00	£500.00	Street Party, BBQ and Tree Planting - June 2022
33	QPJ/2022/74	Priesthill Christian Endeavour	Downshire West	£630.00	£500.00	Mug Making Workshops (Intergenerational) - 8 May 2022
34	QPJ/2022/82	St James Church of Ireland	Downshire West	£500.00	£500.00	Street Party, BBQ and Poppy Display - June 2022
35	QPJ/2022/04	Apprentice Boys Hillsborough	Downshire West	£500.00	£500.00	Social Evening - 26 March 2022
36	QPJ/2022/25	Downshire Tennis	Downshire West	£900.00	£500.00	Family Fun Day and BBQ - 24 Spetember 2022 Tennis Coaches ineligible
37	QPJ/2022/41	Hillsborough Community Centre Ltd	Downshire West	£500.00	£500.00	Street Party / Tea Party - 4 June 2022
38	QPJ/2022/43	Hillsborough Parish Church	Downshire West	£500.00	£500.00	Jubilee Songs of Praise and Refreshments - 3 June 2022
39	QPJ/2022/45	Hillsborough Rainbows	Downshire West	£550.00	£500.00	Girls Street Party and Fancy Dress – 6 June 2022
40	QPJ/2022/47	Hillsborough Working Together	Downshire West	£500.00	£500.00	Guided Tour and History Talks of Hillsborough - 2 July 2022

41	QPJ/2022/63	Lower Broomhedge Community Association	Downshire West	£715.00	£500.00	Community Celebration Event - 3 June 2022
42	QPJ/2022/64	Lurganville & District Community Association	Downshire West	£1,195.00	£500.00	Day Trip to Hillsborough Castle & Gardens and Afternoon Tea - July 2022
43	QPJ/2022/68	Mazetown Rural Action	Downshire West	£935.00	£500.00	Community Celebration, BBQ, Fancy Dress and Talks - 4 June 2022
44	QPJ/2022/69	Moira Primary School PTA	Downshire West	£500.00	£500.00	Royal Zumbathon followed by Platinum Jubilee Party - 31 May 2022
45	QPJ/2022/75	Priesthill Methodist Church	Downshire West	£900.00	£500.00	Community Fuyn Day - 17 September 2022
46	QPJ/2022/83	St Johns Church Upper Kilwarlin	Downshire West	£825.00	£500.00	Daffodil Festival and Show - 17 & 18 April 2022
47	QPJ/2022/07	Ballinderry Parish Ladies Fellowship	Killultagh	£670.00	£500.00	Afternoon Tea Party for children - 21 May 2022
48	QPJ/2022/08	Ballinderry War Memorial	Killultagh	£992.50	£500.00	Afternoon Tea Party and Screening - 2-5 June 2022
49	QPJ/2022/02	Aghalee Village Hall	Killultagh	£500.00	£500.00	Tea Party in Aghalee Village Hall for over 90s – 4 June 2022
50	QPJ/2022/19	Castlerobin Historical & Cultural Society	Killultagh	£750.00	£500.00	Platinum Jubilee Dinner Dance - 30 July 2022

51	QPJ/2022/22	Crewe LOL 124	Killultagh	£775.00	£500.00	Street Party - 20 May 2022 at Crewe Orange Hall
52	QPJ/2022/34	Fourscore LOL 340	Killultagh	£3,000.00	£500.00	Jubilee Dinner and Concert in Fourscore Orange Hall, Glenavy - 2 December 2022
53	QPJ/2022/35	Glenavy Parish Church	Killultagh	£2,750.00	£500.00	Royal Themed Tea Party, BBQ, Tree Planting and Photographic Exhibition - 3 or 4/6/22
54	QPJ/2022/48	Hilltop Friends	Killultagh	£620.00	£500.00	Historical Presentation for 50+ - 15 September 2022
55	QPJ/2022/55	Lanaway Rural Development & Cultural Society	Killultagh	£500.00	£500.00	Afternoon Tea Dance in Glenavy Protestant Hall – 11 June 2022
56	QPJ/2022/65	Maghaberry Community Centre	Killultagh	£600.00	£500.00	Queens Jubilee BBQ and Fun Day - 4 June 2022
57	QPJ/2022/66	Maghaberry WI	Killultagh	£500.00	£500.00	Afternoon Tea Party - 9 June 2022
58	QPJ/2022/77	Roses Lane Ends Flute Band	Killultagh	£5,000.00	£500.00	Community Dinner and Photographic Display – Autumn 2022
59	QPJ/2022/84	Stoneyford Community & Youth Association	Killultagh	£500.00	£500.00	Royal Celebration Event to include Planting Event – 4 June 2022
60	QPJ/2022/85	Stoneyford Parish Church	Killultagh	£500.00	£500.00	Commemorative talk on HM Queen, afternoon tea and exhibition 11 June 2022

61	QPJ/2022/86	Stoneyford Temperance LOL 1253	Killultagh	£500.00	£500.00	Afternoon Tea Party - 7 June 2022
62	QPJ/2022/88	Sunshine Community Playgroup	Killultagh	£490.50	£490.50	Planting Schemes x2 - May 2022
63	QPJ/2022/91	Ulster New Zealand Trust	Killultagh	£500.00	£500.00	Jubilee picnic at Balance House 2-5 June 2022
64	QPJ/2022/18	Castlerobin Guiding Star LOL 146	Killultagh	£895.00	£500.00	Childrens Fun Day - 3 June 2022 and Adults BBQ
65	QPJ/2022/78	Seymourhill & Conway Residents Association	Lisburn North	£500.00	£500.00	Street party, food, games & bbq and fancy dress competition 4 June 2022
66	QPJ/2022/23	Damask Community Outreach	Lisburn North	£880.00	£500.00	Jubilee Celebration - 3 June 2022
67	QPJ/2022/24	Derriaghy Village Community Association	Lisburn North	£500.00	£500.00	Community Fun Day - 6 June 2022
68	QPJ/2022/37	Hilden Community Association	Lisburn North	£650.00	£500.00	Community Tea Party in Hilden Community Centre and Car Park - 3 June 2022
69	QPJ/2022/38	Hill Street Resident's Group	Lisburn North	£800.00	£500.00	Street Party/Afternoon Tea - May/June 2022
70	QPJ/2022/81	St Hilda's Church of Ireland	Lisburn North	£850.00	£500.00	Family Fun Day, Tree Planting, Time Capsule - 4 June 2022

71	QPJ/2022/87	Strive - Lisburn Walking & Wellbeing Women's Group	Lisburn North	£500.00	£500.00	Afternoon Event for Senior Citizens - Talks, Exercises and Food - 24 May 2022
72	QPJ/2022/06	Baillies Mills Accordion Band	Lisburn North	£950.00	£500.00	Community Big Breakfast and Mini Market / Exhibition - 21 May 2022
73	QPJ/2022/05	ATLAS	Lisburn South	£500.00	£500.00	Garden Party Celebration - 1 June 2022
74	QPJ/2022/11	Ballymacash Neighbourhood Community Craft Club	Lisburn South	£500.00	£500.00	Lunch for older people at blubell - 2 June 2022
75	QPJ/2022/13	Ballymacash Sports Academy	Lisburn South	£500.00	£500.00	Tree planting project - May 2022
76	QPJ/2022/20	Christ Church Parish Lisburn	Lisburn South	£686.00	£500.00	Community Birthday Party - 5 June 2022 Travel Costs ineligible
77	QPJ/2022/15	Beechland Community Group	Lisburn South	£595.00	£500.00	Tea Dance for older people - 2 June 2022 Family Fun Day - 4 June 2022
78	QPJ/2022/50	Homestart/Lisburn Colin	Lisburn South	£500.00	£500.00	Community Fun Day - Activities like Crown Making, Dress Up, Royal Themed Party Food and Ice Cream Van – June 2022
79	QPJ/2022/53	Knockmore Community Association	Lisburn South	£500.00	£500.00	Family Fun Day in Community Garden - 4 June 2022
80	QPJ/2022/57	LCC Community Trust	Lisburn South	£1,100.00	£500.00	Community Celebration Event - June 2022

81	QPJ/2022/58	Lisburn Branch Royal British Legion	Lisburn South	£500.00	£500.00	The long walk from Hillsborough to Lisburn War Memorial and Over 70's Dinner - 3 June 2022
82	QPJ/2022/89	The Thursday Club	Lisburn South	£560.00	£500.00	Community Celebration Event in Lillie Court for Older People - 2 June 2022
83	QPJ/2022/90	Tonagh Neighbourhood Initiatives	Lisburn South	£500.00	£500.00	Family Fun Day, Tree Planting and Tea Party – 2-5 June 2022
84	QPJ/2022/12	Ballymacash Regeneration Network	Lisburn South	£512.00	£500.00	Outdoor Street Party including Community Fun Day – 4 June 2022
85	QPJ/2022/60	Lisburn Downtown Centre	Lisburn South	£400.00	£400.00	Outdoor Tea Party - 2 or 3 June 2022
86	QPJ/2022/61	Lisburn Orange Hall	Lisburn South	£500.00	£500.00	Tea Dance - Musical and Social Evening in Orange Hall – 5 August 2022
87	QPJ/2022/67	Manor Park Community Association	Lisburn South	£740.00	£500.00	Street Party - 5 June 2022
88	QPJ/2022/71	Old Warren Community Association	Lisburn South	£500.00	£500.00	Queens Platinum Jubilee Big Lunch and Street Party - 2-5 June 2022
89	QPJ/2022/73	Pride of Ballymacash Flute Band	Lisburn South	£501.00	£500.00	Outdoor Tea and Street Party - 4 June 2022
90	QPJ/2022/79	Shopmobility	Lisburn South	£500.00	£500.00	Sit Down Lunch Party and Royal Table Quiz - June 2022

91	QPJ/2022/80	St Columba's Presbyterian Church, Lisburn	Lisburn South	£1,170.00	£500.00	Outdoor Garden Party and Fancy Dress - 6 June 2022
				£67,747	£45,360.50	

1	Castlereagh East	5	£2,500.00
2	Castlereagh South	4	£2,000.00
3	Citywide	1	£500.00
4	Downshire East	17	£8,470.00
5	Downshire West	19	£9,500.00
6	Killultagh	18	£8,990.50
7	Lisburn North	8	£4,000.00
8	Lisburn South	19	£9,400.00
		<u>91</u>	<u>£45,360.50</u>



Leisure and Community Development Committee

1 March 2022

Report from:

Head of Communities

Item for Noting

TITLE: Queen's Platinum Jubilee Working Group – Minutes of Meeting of 12 January 2022

Background and Key Issues:

The minutes of the following Queen's Platinum Jubilee Working Group are presented to the committee for noting:

- Meeting held on 12 January 2022

Recommendation:

It is recommended that the committee notes the minutes of the Queen's Platinum Jubilee Working Group meeting held on 12 January 2022.

Finance and Resource Implications:

Screening:

Equality and Good Relations	Yes	Environmental Impact Assessment	Yes	Rural Impact Assessment	Yes
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SUBJECT TO PLANNING APPROVAL:

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

If Yes, please insert date:

Queens Platinum Jubilee Working Group

Wednesday 12th January 2022 at 4pm

In Attendance:

Councillor Hazel Legge (Chairperson)

Councillor Sharon Skillen

Alderman Amanda Grehan

Alderman James Tinsley

Councillor Simon Lee

Director of Leisure and Community Wellbeing

Head of Parks and Amenities

Head of Communities

Museum Services Manager

Civic Events Officer

Communications Officer

Community Development Officer

1.0 **Welcome**

Councillor Legge welcomed everyone to the meeting.

2.0 **Apologies**

Head of Communications.

3.0 **Minutes of Previous Meeting**

Minutes of previous meeting unanimously agreed. To be ratified at February L&CD Committee.

4.0 Matters Arising

No matters arising from the previous minutes.

5.0 Programme of Events

Head of Service (Communities) discussed the programme of events:

- **Queen's Platinum Jubilee Programme Launch/Grant**
Confirmed that QPJ programme will launch week commencing 17th January with the grant at the forefront. A maximum of £500 is available to applicants. Also confirmed that the Community Support Grant and Community Festival Grant will open the following week and all grant opportunities will be promoted together.
- **Communications Plan**
Confirmed that the national brand for QPJ will be used for all publicity materials in line with QPJ guidelines. Comms Plan is progressing well.
- **Beacon Lighting**
Confirmed that the Beacon Lighting is currently being discussed with HRP regarding a potential joint event with Council. HRP have advised that the venue hire will be £2,000 with the beacon costs being covered by HRP. Castle Gardens also suggested as an option. Further consultation required with HRP regarding costs and details. Civic Events Officer to report findings at next meeting
- **Service of Thanksgiving**
Confirmed that options are currently being explored in terms of church venue. Civic Events Officer to report findings at next meeting
- **Platinum Pudding**
Discussion took place around Platinum Pudding programme. Agreed that Council will pursue this with a view to delivering across the local area, potentially with local celebrity and involving caterers at LVI for promotion purposes. HoS (Communities) to take forward with Comms.
- **Queen's Green Canopy**
Map of Billy Neill MBE Country Park shown to indicate location of 70 trees to be planted around lake. Work will start on this ASAP. A number of trees will be held back to allow for planting by Mary Peters, Mayor, Cllr Hazel Legge and Cllr Sharon Skillen. One tree will also be

planted within each DEA with local Elected Members agreeing on the exact location of each. One tree will be planted at Lagan Valley Island

- **Big Jubilee Lunch**

Local groups have an opportunity to organise these as part of their small grant programme and will be linked in to local street parties. Link to the national campaign will be included in the grant scheme guidelines

- **Museum Talks and Exhibition**

6th February date of anniversary of Accession to the throne by Her Majesty Queen Elizabeth II – pre-recorded talk by Alan Greer from HRP to take place on 4th February and launch of exhibition with Cllr Hazel Legge, members of QPJ Working Group and Mayor in attendance. Museum Services Manager to take forward.

- **Flag Raising Ceremony**

Flag raising ceremony approved to take place at LVI on the 6th February morning. Proposed by Cllr Hazel Legge and seconded by Cllr Sharon Skillen. Civic Events Officer to take forward with Mayor's Office. Mayor to host this event.

- **Piper's Banner**

ILCLM progressing and will provide more details at next meeting

- **Arts Programmes**

Update given on potential for Island Arts Centre and Parks & Amenities to work on joint arts programme within local parks and local communities. Heads of Service (Communities and P&A) to take forward with relevant officers.

Ald James Tinsley suggested that a school's competition be considered through the Mayor's Office, in partnership with Island Arts Centre. Ald Amanda Grehan also expressed an interest to involve local schools and children in arts/crafts type programmes. HoS (Communities and P&A) to take forward.

6.0 Funding

Head of Service (Communities) advised that funding opportunities are currently being explored for the QPJ programme, including HLF and Awards for All.

7.0 **AOB**

No other business raised.

8.0 **Date of next meeting**

Date of next meeting is 9th February at 4pm via zoom.



Leisure and Community Development Committee

1 March 2022

Report from:

Head of Communities

Item for Noting

TITLE: Welfare Reform Mitigations – Fair Funding allocation

Background and Key Issues:

Background

1. On 15 December, the Department for Communities announced a public commitment to a 'fair funding' approach to supporting the critical work delivered by the Voluntary and Community Sector.

Welfare Reform Mitigations

2. For this Council, this commitment relates to posts directly funded by the Department and therefore includes the posts directly funded through the Welfare Reform Mitigations package (Welfare Reform Advice element of Community Support Programme) on the basis that these posts have been ring fenced and directly and fully funded as salaries, albeit the payment goes through Councils.

3. The Department has advised that the total payment for LCCC is £5,438.38 and this should be disbursed directly to the organisation funded for specific Welfare Reform Mitigations posts.

4. The organisation who provides this service, through a direct commissioning approach in LCCC, is Community Advice Lisburn Castlereagh (CALC) who has been made aware of this uplift.

Recommendation:

It is recommended that this information is noted and that the payment is made to CALC for the provision of the welfare reform mitigation posts only.

Finance and Resource Implications:

£5,438.38 from DfC

Screening:

Equality and Good Relations

Yes

Environmental Impact Assessment

Yes

Rural Impact Assessment

Yes

SUBJECT TO PLANNING APPROVAL:

No

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APPENDICES:

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HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:

[Empty box for date]



Leisure & Community Development Committee

1st March 2022

Report from:

Head of Parks & Amenities

Item for Decision

TITLE: Dromara Halloween Fireworks Display

Background and Key Issues:

1. The Dromara Community Group is seeking permission to hold a Halloween Fireworks Display on Friday 28th October 2022 in Lagan Park, Dromara, which is owned and maintained by the Council. The Group has applied to the Council for grant funding from the Festival Fund.
2. The Leisure & Community Development Committee has approved this event for the last number of years with the exception of 2020 which was cancelled due to the COVID-19 pandemic.
3. If minded to grant approval then their event would be subject to scrutiny by the Safety Advisory Group (SAG) and the production of all necessary insurance and compliance certificates.
4. It is also proposed that as this event has been run successfully for many years, that approval for future similar Halloween requests in Lagan Park are delegated to the Head of Parks & Amenities to approve.

Recommendation:

It is recommended that Members approve the request for Dromara Community Group to hold a Halloween Fireworks Display on Friday 28th October 2022 in Lagan Park, Dromara. It is further recommended that the approval for future similar Halloween requests in Lagan Park are delegated to the Head of Parks & Amenities to approve.

Finance and Resource Implications:

Nil

Screening:

Equality and
Good Relations

No

Environmental
Impact
Assessment

No

Rural
Impact
Assessment

No

SUBJECT TO PLANNING APPROVAL:

No

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APPENDICES:

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:



Leisure and Community Development Committee

1st March 2022

Report from:

Head of Parks & Amenities

Item for Decision

TITLE: Mayor's Parade and Family Fun Day 2022

Background and Key Issues:

1. In considering the possible dates for the Mayor's Parade and Family Fun Day 2022 and avoiding clashes with the Royal Ulster Agricultural Show (11-14 May), the most appropriate date for the event is Saturday 7th May. This date has been identified after consultation with The Right Worshipful the Mayor, and is consistent with the tradition established over the last 20 years of the event being held in early May.
2. Subject to this being noted by Members, Officers will proceed with the necessary organisational arrangements cognisant of any COVID-19 implications at that time, and the related ongoing fluid situation.
3. Over the past two summers, the Council utilised an existing tender to bring a panoramic wheel to Wallace Park. The wheel operator liaised closely with Council staff to implement all necessary safety and anti COVID-19 measures to bring reassurance to members of the public. The wheel remained in place for 2 months on each occasion without incident.
4. The tender remains valid and the wheel operator has asked that he be permitted to return next year, with the opening day being Friday 15th April (Easter) and then remaining operational until Sunday 12th June. Members should note that the operator pays the council a set fee for being allowed to operate.
5. Traditionally income from mobile vendors at the Mayor's Family Fun Day is donated to the Mayor's Charity. It is proposed that £1,000 from the income from the panoramic wheel is also given to the Mayor's Charity.

Recommendation:

It is recommended that Members note the date of the Mayor's Parade and Family Fun Day 2022.

It is further recommended that Members approve:

- (1) the installation of the panoramic wheel from 15th April, remaining in place until 12th June.
- (2) the allocation of the Council's income from the mobile vendors and £1,000 from the panoramic wheel to the Mayor's Charity in 2022.

Finance and Resource Implications:

Income from mobile vendors and £1,000 from the Panoramic Wheel to Mayor's Charity

Mayor's Family Fun Day budget estimated to be circa £60,000

Mayor's Parade – Communities Budget – circa £65,000

Screening:

Equality and Good Relations

Yes

Environmental Impact Assessment

No

Rural Impact Assessment

No

SUBJECT TO PLANNING APPROVAL:

No

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APPENDICES:

Nil

HAS IT BEEN SUBJECT TO CALL IN TO DATE?

No

If Yes, please insert date:

[Empty text box for date entry]



Leisure and Community Development Committee 1st March 2022

Report from:

Head of Sport Services

Item for Noting

TITLE: Sports Services Customer Service Excellence Accreditation

Background and Key Issues:

1. Sports Services is the only Council Service to have the Customer Service Excellence Accreditation and as part of the cycle of assessment a full review was undertaken by the independent assessors on the 7th and 8th December 2021. Due to Covid restrictions in place at the time the assessment was carried out virtually but included interviews with Chair of Leisure & Community Wellbeing, Chief Executive, Director of Leisure & Community Wellbeing, Partner Organisations, Stakeholders and staff plus the largest ever customer survey return undertaken in the UK as part of the C.S.E. assessment process.
2. Despite the unprecedented challenges provided by Covid the result of the assessment is very positive as outlined at Appendix 1SS. This included the number of partial compliance areas reducing from five to one and an increase of one in the number of compliance plus areas. The results reflect very positivity on Sports Services Staff and the Councils overall commitment to the provision of high quality Health & Physical Wellbeing Activities for its residents and customers.
3. A post evaluation review is already underway to ensure positive inroads is made into the identified areas for improvement.

Recommendation:

It is recommended members note the outcome of the Sports Services Customer Service Excellence assessment in December 2021

Finance and Resource Implications:

n/a

Screening:					
Equality and Good Relations	n/a	Environmental Impact Assessment	n/a	Rural Impact Assessment	n/a

SUBJECT TO PLANNING APPROVAL: n/a

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APPENDICES: As Appended

HAS IT BEEN SUBJECT TO CALL IN TO DATE? no

If Yes, please insert date:

CUSTOMER SERVICE EXCELLENCE

SPORTS SERVICES 2022 REVIEW



REVIEW FORMAT

Self Assessment & evidence submission

Assessment Services Surveys – staff, partners and customers

2 day desktop review – assessors met with key figures within the organisation, partners and staff from across the 9 sites

First participation in the survey

157

Assessment Services highest customer survey return

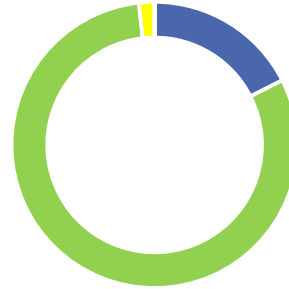
Response removed the requirement for customer meetings

Assessment participation figures

Partner Surveys	4
Partner Meetings	2
Staff Surveys	20
Staff Meetings	40
Customer Surveys	590

RESULTS

Compliance Against the Customer Service Standard



■ Compliance Plus ■ Compliance ■ Partial Compliance ■ Non Compliance

1 Customer Insight

Compliance Plus	3
Compliance	8
Partial Compliance	0

4 Delivery

Compliance Plus	1
Compliance	12
Partial Compliance	0

2 Culture of Organisation

Compliance Plus	3
Compliance	7
Partial Compliance	1

5 Timeliness & Quality of Service

Compliance Plus	0
Compliance	10
Partial Compliance	0

3 Information & Access

Compliance Plus	2
Compliance	9
Partial Compliance	0

OVERALL SCORE

Compliance Plus	10
Compliance	46
Partial Compliance	1
Non Compliance	0

Comparative Results



Compliance Plus improved in 2021 Review



Partial Compliance improved in 2021 Review



Compliance improved in 2021 Review

2020 OVERALL SCORE		2021 OVERALL SCORE	
Compliance Plus	9	Compliance Plus	10
Compliance	43	Compliance	46
Partial Compliance	5	Partial Compliance	1
Non Compliance	0	Non Compliance	0

Result	Variance
Compliance Plus	+1
Compliance	+3
Partial Compliance	-4
Non Compliance	0

AREAS OF STRENGTH

The Assessor outlined a number of areas of strength and emerging strengths

- Actively seek to identify **hard-to-reach & disadvantaged** customer groups & designs services to meet their needs
- Engaging & involving customers
- **Service Improvement Plan** – comprehensive document
- Corporate Plan / Community Plan outlines **strategic aims** for 2021-24 – **customer at the heart of the organisation**, Health & Wellbeing
- Surveys – **treated fairly** 93% internal survey, 83% CSE survey
- Surveys – **staff attitude** – 95% internal survey customers satisfied with the service, 81% CSE survey – polite & friendly/met needs
- Seek to provide customers with **information** they need in ways that meet their needs
- Widening participation (even in the face of Covid-19) - **inclusive, accessible**
- **Benchmarking**
- Emerging strength – **partnership working**

AREAS FOR CONTINUOUS IMPROVEMENT

The Assessor outlined a number of areas for Sports Services to continue focusing on and potentially improve upon

- **JobCHAT** – inconsistent in absence of formal process. Staff need to understand performance, objectives & roles
- **Legend** - gain further customer insight and fulfilment of this will be of 'No-one left behind' - *E.g. ethnicity, LGBTQ*
- **Customer satisfaction surveys & actions** – many managers aware but a minority believed the surveys & outcomes were others responsibilities – take ownership & demonstrate accountability
- **Learning & development** impacted by pandemic – consider refresher learning & development activities related to customer service especially for those that have changed roles within past 18 months. Recruitment & induction for new employees not fully explored – *to be reviewed*
- **CSE Champions** – early stages – ensure understanding of roles
- **Staff ideas/opinions** to improve customer service – don't always feel ideas are valued / no feedback
- **Monthly employee recognition** where colleagues or customers nominate individuals
- Senior leaders, managers & staff provided examples of **benchmarking** – encouraged to share and promote **best practices** identified across the Organisation as well as externally
- Further benchmarking to monitor the **quality & timeliness** of the service – this could identify areas of good practice / performance compared to others and areas that could be improved



Leisure and Community Development Committee

Tuesday 1st March 2022

Report from:

Head of Sport Services

Item for Noting

TITLE: Request from Salto City of Lisburn National Gymnastics Centre

Background and Key Issues:

1. Following an initial approach from Salto City of Lisburn National Gymnastics Centre formal correspondence was received on 25th January 2022 in relation to a potential charity fundraising event in aid of Motor Neurone Disease to take place in Wallace Park on Sunday 20th March 2022. Given the timescales involved consultation took place with the Chair & Vice Chair of Leisure & Community Wellbeing following which the Councils contribution of £500 and the assistance of the Sports Event Coordinator was approved under delegated authority by the Director of Leisure & Community Wellbeing.
2. Numbers will be limited and consultation will take place with local churches to ensure there is no impact on Sunday Services. A further verbal update will be provided on the night of the March Committee for Members.

Recommendation:

It is recommended members note the arrangements for a Charity Fundraising event in Wallace Park on Sunday 20th March 2022.

Finance and Resource Implications:

£500 to be funded from 2021/22 budgets.

Screening:

Equality and
Good
Relations

No

Environmental
Impact
Assessment

No

Rural
Impact
Assessment

No

SUBJECT TO PLANNING APPROVAL:

No

If Yes, "This is a decision of this Committee only. Members of the Planning Committee are not bound by the decision of this Committee. Members of the Planning Committee shall consider any related planning application in accordance with the applicable legislation and with an open mind, taking into account all relevant matters and leaving out irrelevant consideration".

APPENDICES:**HAS IT BEEN SUBJECT TO CALL IN TO DATE?**

No

If Yes, please insert date: