**Service Area Responsibilities**

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| **Environmental Services Directorate** |
| **Waste Management and Operations** | **Building Control and Sustainability** | **Environmental Health, Risk and Emergency Planning** |
| Street CleansingRefuse Collection ServiceBulky Waste CollectionFleet MaintenanceWaste PolicyLegislative ComplianceLiaison with arc21ContractsServices and SuppliesEducational talks | NI Building Regulations enforcementStreet Naming and NumberingEnergy Performance of Buildings Dangerous Structure Affordable Warmth SchemeInternal Fire Risk AssessmentsSustainability and Energy Efficiency | * Air quality
* Animal welfare / Dog control
* Consumer protection
* Derelict buildings
* Food hygiene and safety
* Harassment and illegal eviction
* Home accident prevention
* Litter/illegal dumping
* Noise nuisances
* Pest control
* Rented housing standards
* Licensing and tobacco control
* Cemeteries administration
* Emergency Planning and Business Continuity
* Risk Management
* Insurance
* Corporate Health and Safety
 |
| **Community Health and Wellbeing Directorate** |
| **Communities** | **Sports Services** | **Parks and Amenities** |
| Community Support Community and Arts Grant AidCommunity TransportCommunity FacilitiesPeace IV and Peace PlusArts Service - Island Arts CentreCommunity Arts and Arts EducationArts & Events Technical SupportCommunity Festivals Fund and Major EventsMuseum & Heritage Service PCSP | Dundonald International Ice BowlLagan Valley LeisurePlexLough Moss Leisure Centre3 Activity CentresCastlereagh Hills Golf CourseAberdelghy Golf Course and Sports | * Parks and play parks
* Sports pitches
* Golf Course Fairway and Green Management
* Biodiversity
* Green Flag Awards
* Grounds maintenance
* Ulster and Britain In Bloom
* CSAW Programme
* Leisure projects
* Lagan Valley Regional Park
* Events
 |
| **Regeneration and Growth Directorate** |
| **Economic Development** | **Planning and Capital Development** | **Assets** |
| Business Development, Support for Start-Ups, Investment Promotion, Enterprise, Social Economy, International Trade, Urban and Rural RegenerationTourism DevelopmentMarketing, Events and Visitor ServicingCity Centre ManagementEconomic InfrastructureNI Rural Development ProgrammeEU projects focused on Enterprise and EmployabilityBelfast Region City Deal | Planning PolicyPlanning DevelopmentCapital ProgrammingPlanning Enforcement | * Estate Management
* Asset Management,
* Energy Management,
* Planned Maintenance Contracts
* Procurement and Contract Management of Capital Construction
* Maintenance Contracts
* Building Maintenance
 |
| **Finance and Corporate Services Directorate** |
| **Finance** | **Corporate Communication and Administration** |
| Processing of paymentsBudget preparationAnnual Report and AccountsProvision of management information | Communications/PRGraphic DesignFOI/GDPR/SARCivic EventsMember Services / MayorFacilities ManagementIsland Event BookingsRegistrationLegal Services |
| **Organisation Development and Innovation Directorate** |
| **Human Resources and Organisation Development** | **IT and Commercialisation** |
| Recruitment and talent planningEmployee learning (training and development)Elected member developmentEmployee relations (including employment law matters)Performance Management,Reward (specifically payroll)Employee engagement and wellbeingOrganisation designHR policy and projectsEqualityPerformanceCustomer Care | Portfolio ManagementDigitisationITProject Management OfficePolicyCustomer Experience/ServicesCommercialisation |