

Outcomes

Our Plan for Growth & Connecting

Plan 2021-2024



Lisburn &
Castlereagh
City Council

www.lisburncastlereagh.gov.uk

Our Interim Corporate Plan set out how we aimed to progress over the last three years against the key themes set out in the corporate plan.

Key Theme	Objective
1. Leading Well	Our community has confidence in civic leadership.
2. Our Economy	We benefit from a growing and vibrant economy.
3. Health and Wellbeing	We live healthier, more fulfilling and longer lives.
4. Where We Live	We live in resilient and environmentally friendly places.
5. Our Community	We live in confident, harmonious, safe and welcoming communities.





Our Community

We aim to help our community live in confident, harmonious, safe and welcoming communities by:

1. Reaching a firm conclusion on the preferred kerbside and associated waste models so as to reduce reliance on landfill
2. Developing the provision of cemetery space
3. Building on the success of community engagement, launch a number of community focused grant schemes
4. Enabling our citizens to influence decision making through community based initiatives
5. Increasing transparency in council decision making processes

Health & Wellbeing

We aim to help our citizens live healthier, more fulfilling and longer lives by:

1. Implementing agreed actions within the capital and investment programmes
2. Continued investment in the working environment for our staff
3. Continuing to focus on mental and physical wellbeing post COVID-19
4. Developing further the Vitality Household Membership and associated programmes

Where We Live

We aim to help our citizens live in resilient and environmentally friendly places by:

1. Delivering a programme of environmental improvements across our DEAs
2. Providing opportunities for active participation in community and civic led events
3. Creating and investing in proposals to improve public realm spaces in our towns

Our Economy

We aim to have our community benefit from a growing and vibrant economy by:

1. Supporting businesses to recover from COVID-19
2. Maximising opportunities arising from the post-Brexit Economy
3. Maximising income through targeted asset management
4. Implementation of the Workforce Strategy and Labour Market Development
5. Supporting West Lisburn investment

Leading Well

We aim to develop the community's confidence in civic leadership by:

1. Continuing the drive towards digitalisation of services to enhance the customer journey
2. Providing continued financial management and probity
3. Promoting and embedding a green growth agenda across the council area

We developed the Community's Confidence in Civic Leadership by:



Digitalising services to enhance customer experience



Ensuring financial management and probity



Promoting green growth across the council

Aim

Transformed our internal computing system by rolling out office 365 and moving to cloud storage

Offered enhanced online FOI and customer care systems

Achieved a clean, unqualified audit

Refined the Contracts Register

Progressed our Sustainability ambitions and commenced work on a Sustainability Strategy and Climate Action Plan

What we did:



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Leading Well

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Our citizens benefited from a growing and vibrant economy through:



Supporting West Lisburn investment

Full planning permission has been granted for the Knockmore Link Road



Helping businesses recover from COVID-19

Supported 992 businesses post-COVID through £1.81m of funding



Maximising post-Brexit opportunities

Invested over £363k in local business sector

Invested £2.3m in our rural villages



Focusing on asset management and workforce development

Created 304 jobs via the GoFort! programme

Commenced a Council Apprenticeship programme

Aim

What we did:



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Our Economy

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We supported citizens to live a longer, more fulfilling and healthier life through:



Implementing capital and investment programmes



Investing in staff wellbeing



Focusing on mental and physical health



Growing the Vitality Household membership programmes

Aim

Invested £9M in communities for diversity and hardship relief

Developed play areas and sculpture trails to encourage play and family fun

Delivered numerous programmes and events to improve staff wellbeing

Welcomed over 1.3M participants in community art and sports programmes

Launched successful Vitality memberships

What we did:



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Health & Wellbeing

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We support our citizens to live in resilient and environmentally friendly places by:



Delivering environmental improvements

60,000 trees planted via The Big Tree Project



Enhancing public participation in events

Delivered successful light animations in the city centre alongside a programme of events by welcoming 88,000 visitors
3.3m visitors to parks and green spaces



Improving public realm spaces in towns

£24m investment in Hillsborough
Developed and launched the Local Development Plan (LDP)

Aim

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Where We Live

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We supported our citizens to live in confident, harmonious, safe and welcoming communities by:



Concluding kerbside waste models and reduce landfill reliance



Expanding cemetery space



Building community grant schemes and engagement



Improving transparency in council decision-making

Recycled 51.4% of municipal waste

Swept 1,600 miles of streets and serviced 1,018 litter bins

Increased burial capacity by 240 plots

Implemented the DEA investment programme

Enabled our citizens to influence decision making through community conversations and participatory budgeting in a number of DEAs

Updated the Council Publication Scheme

Simplified governance processes including Freedom of Information (FOI) Environmental Information Requests (EIR) and Data Protection (GDPR)

Aim

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